

Notice is hereby given that an ordinary meeting of the Community Wellbeing Committee will be held on:

Date: Tuesday 9 February 2021

Time: 1.00 pm

Meeting Room: Council Chambers

Venue: Horowhenua District Council

126-148 Oxford Street

Levin

Community Wellbeing Committee OPEN AGENDA

MEMBERSHIP

Chairperson

Deputy Chairperson

Members

V M Kaye-Simmons

Deputy Mayor J F G Mason

Ms Katie Brosnahan Ms Michelle Bussey Ms Samantha Coromandel Mr James Etuale Mr Mike Fletcher Mr Daniel Gamboa Ms Sheree Garton Sgt Sam Gilpin Ms Eleanor Gully Mr Jim Greening Ms Chiquita Hansen Mr Keith Hilson Ms Pauline Holland Ms Moira Howard Dr Betty-Lou Iwikau Ms Tracy Merson Ms Alice Mose-Tuialii Mrs Jacqui Moynihan Ms Angela Rainham Mr Patrick Rennell Mr Mark Robinson Ms Di Rump

Sister Sosefina Mayor B P Wanden
Ms Margaret Williams Ms Delphi Winters

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Full Agendas are also available to be collected from:
Horowhenua District Council Service Centre, 126 Oxford Street, Levin
Te Awahou Nieuwe Stroom, Foxton,
Shannon Service Centre/Library, Plimmer Terrace, Shannon
and Te Takeretanga o Kura-hau-pō, Bath Street, Levin

to this.



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If you need help or support in any areas of your mahi, work programmes, event etc., please come along to the meeting prepared under this agenda item to speak





Community Wellbeing Strategy, Terms of Reference & Community and Social Development Action Plan

File No.: 21/15

1. Purpose

To present to the Community Wellbeing Committee for consideration an updated Community Wellbeing Strategy including Terms of Reference, as well as a Community and Social Development Action Plan.

2. Recommendation

- 2.1 That Report 21/15 Community Wellbeing Strategy, Terms of Reference & Community and Social Development Action Plan be received.
- 2.2 That this matter or decision be recognised as not significant in terms of s76 of the Local Government Act 2002.
- 2.3 That the Community Wellbeing Committee endorse (with/without changes) the proposed Community Wellbeing Strategy 2020-2023 Strong Communities Ngā Hapori Kia Kaha.
- 2.4 That the Community Wellbeing Committee endorse (with/without changes) the revised Terms of Reference.
- 2.5 That the Community Wellbeing Committee endorse (with/without changes) the revised Community and Social Development Action Plan as part of the Community Wellbeing Strategy 2020-2023 Strong Communities Ngā Hapori Kia Kaha.

3. Background/Previous Council Decisions

The Local Government (Community Well-being) Amendment Act has resulted in a change in the purpose of local government, which is to promote community wellbeing. This reaffirms that Horowhenua District Council (HDC) as a local authority are responsible for improving the social, economic, environmental and cultural wellbeing of our communities.

Community wellbeing is not easy to "measure". Community wellbeing is related to people feeling a positive sense of place and belonging in their community. A strong community gives people this sense of belonging, is adaptable and able to respond to adversity, has capable leadership, and promotes social trust, participation and mutual responsibility.

In 2016, Horowhenua District Council adopted its current Community Wellbeing Strategy 2016-2019. The Strategy overarches six Community Action Plans, being Youth, Positive Ageing, Access and Inclusion (Disability), Education, Pride & Vibrancy, and Arts, Culture and Heritage. These documents are rooted in the Horowhenua community and work towards producing meaningful and tangible benefits for all sectors of the district.

The Community Wellbeing Strategy has four over-arching goals that influence each of the underlying Action Plans: A Proud Community – where everyone feels valued and respected; A Connected Community – where everyone can access the facilities, services and activities they need to experience positive wellbeing; A Safer Community – dedicated to injury prevention and safety promotion; A Healthy Community – where everyone is ready to learn, with positive values and attitudes.



The goals above-mentioned were created by the community, for the community, and have been the base values for which Council's Community Wellbeing services work within.

The Community Wellbeing Strategy review period has now lapsed and therefore, there is a need to review the existing Strategy to align it with the Community Wellbeing Framework that is embedded in the Horowhenua 2040 Strategy.

The current Community Wellbeing Strategy and Framework is underpinned by six community action plans: Youth Action Plan 2016-2019; Positive Ageing Action Plan 2016-2019; Access and Inclusion Plan 2017-2020; Education Action Plan 2016-2019; Arts, Culture and Heritage Action Plan 2018. The review period for all of the action plans have now lapsed and therefore, there is a need to review them all.

The Community Wellbeing Committee comprising of Elected Member and community representation, acts as an official subcommittee of Horowhenua District Council to provide effective leadership, strategic vision and oversee the implementation of the Community Wellbeing Framework, which aims to achieve:

- Collective Action Our communities have completed projects or advocacy efforts that will drive ongoing mahi in our future neighbourhoods
- Sense of Community Our communities identify with the neighbourhoods, feel connected and support one another
- Social Cohesion Our communities have the willingness and competency to work cooperatively

Furthermore, at its 11 February 2020 meeting, the Community Wellbeing Committee set the following priority areas for action:

- Housing
- Growth
- Health and Wellbeing
- Community Safety
- Community Belonging

4. Issues for Consideration

Community Wellbeing Committee Terms of Reference

At the last meeting of the Community Wellbeing Committee, the Committee failed to meet the quorum of the meeting, which is 50% of the membership. This is largely due to the high number of members who have joined the Committee over the past three years that sit outside the original membership list.

The updated Terms of Reference explicitly outlines the updated membership for the Committee moving forward, unless otherwise requested from an organisation, attendance is limited to one representative from each organisation listed. Where an individual/s opt to attend in support of a colleague, they will be requested to sit in the gallery.

The Reporting Officer is seeking from the Community Wellbeing Committee, with feedback and the appropriate edits, the endorsement of the revised Terms of Reference.

Community Wellbeing Strategy 2020-2023 - Strong Communities Ngā Hapori Kia Kaha

The current Community Wellbeing Strategy 2016-2019 has been reviewed to align it with the existing Community Wellbeing Framework that the Community Wellbeing Committee has already endorsed, and is now embedded in the Horowhenua 2040 Strategy.



The revised Strategy encompasses the principles as outlined in the Community Wellbeing Framework and the revised priority areas for the Community Wellbeing Committee, they are: Housing; Growth; Health and Wellbeing; Community Safety; and Community Belonging.

The Reporting Officer is seeking from the Community Wellbeing Committee, with feedback and the appropriate edits, the endorsement of the proposed Community Wellbeing Strategy 2020-2023 - Strong Communities Ngā Hapori Kia Kaha.

Community and Social Development Action Plan

Horowhenua District Council has a long history of community development; however, there has been an absence of an explicit link to social development, of which Council plays a pivotal advocacy role for the community. Furthermore, Council's Community Development staff have been confined to achieving explicit actions as outlined in target demographic action plans and on many occasions have had to turn down opportunities to support community-led development as they've been focused on their key performance indicators within the plans.

The Community and Social Development Action Plan has a broad scope with a wide range of identified communities to better reflect our district in 2020. This will allow Council's Community Development staff to be more agile in their work across all identified communities, as well as supporting the community with their own initiatives following best practice community-led development.

This plan will supersede existing Community Wellbeing actions plans, with the exception of the Education Action Plan and the Age-Friendly Communities Strategy. The Education Action Plan will remain, as Education is a very specific function and encourages life-long learning in our district. As a result of the Older Persons Network indicating they would like to see Horowhenua become an Age-Friendly Community, Council alongside our older people, developed the Age-Friendly Communities Strategy with actions that will be monitored with the overall aim of Horowhenua receiving a World Health Organisation Age-Friendly Community accreditation.

The existing Community Wellbeing forums; Older Persons Network; Youth Empowerment Project (yEP); Youth Services Network; Access and Inclusion Forum; and Education Horowhenua, will continue to function and report to the Community Wellbeing Committee. If new forums are established, of which this plan allows for, they will sit alongside the others.

The Reporting Officer is seeking from the Community Wellbeing Committee, with feedback and the appropriate edits, the endorsement of the revised Community and Social Development Action Plan as part of the Community Wellbeing Strategy 2020-2023 - Strong Communities Ngā Hapori Kia Kaha.

Attachments

No.	Title	Page
A	Community Wellbeing - Community Wellbeing Strategy including Community and Social Development Action Plan DRAFT - November 2020	11

Confirmation of statutory compliance

In accordance with section 76 of the Local Government Act 2002, this report is approved as:

- a. containing sufficient information about the options and their advantages and disadvantages, bearing in mind the significance of the decisions; and,
- b. is based on adequate knowledge about, and adequate consideration of, the views and

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preferences of affected and interested parties bearing in mind the significance of the decision.

Signatories

Author(s)	Cathryn Pollock Community & Social Development Manager	CHRollock
Approved by	Nicki Brady Deputy Chief Executive	Wekkydy



Strong Communities

Ngā Hapori Kia Kaha

Community Wellbeing Strategy | 2021-24

Accessible Formats

This strategy is available in large-print format and a screen reader-friendly Word version.

The summary is also available in easy-ready te reo Māori

For copies or to contact us:

- Visit www.horowhenua.govt.nz
- Email enquiries@hroowhenua.govt.nz
- Phone Horowhenua District Council on (06) 366 0999

New page

He aha te mea nui o te ao? He tangata! He tangata! He tangata!

What is the most important thing in the world? It is people! It is people! It is people!

New page

Te aronga

Our purpose

Growing neighbourhoods and building stronger communities together

Te matawhānui o te rohe

District vision

He rau ringa e pakari ai nga taura whiri I o tatau kainga noho me o tatou hapori – mai I te pae maunga o Tararua ki te moana

With many hands the threads which weave our neighbourhoods and communities together will be strengthened from the Tararua Ranges to the sea

Community Wellbeing Vision

Horowhenua is a safe, vibrant, inclusive and connected community



Introduction

This Strategy is intended to provide a disciplined results-based approach directed at enabling communities to be well together through collective impact over the next three years, 2021-2024.

Community wellbeing is not easy to 'measure'. Community wellbeing is related to people feeling a positive sense of place and belonging in their community. A strong community gives people this sense of belonging, is adaptable and able to respond to adversity, has capable leadership, and promotes social trust, participation and mutual responsibility.

There is strong evidence that the networks and the strength of relationships between individuals and families, in a neighbourhood and a community, all contribute to community wellbeing and resilience. Individual wellbeing, whether it is sought through work, leisure, family life or volunteering, is achieved within the context of community.

People's choices and actions influence the wellbeing of others, and collectively they shape the overall trajectory of a community's development and the overall community's wellbeing.

Individuals and families cannot meet all their needs and achieve the level of wellbeing they strive for on their own. On the other hand, a strong community can meet the needs of individuals and families. People who feel socially connected contribute towards building communities and society.

Communities are drawn together around common histories and interests, and the wish to improve circumstances so that everyone has a chance for a better life. Horowhenua is building a strong community with the social infrastructure to enable people to develop their own capabilities and resilience, to overcome disadvantage, to cope with change and adversity, reduce social problems and to grasp opportunities to advance themselves and their respective communities.

Communities are the 'place' in everyday life where everyone meets and interacts. To achieve the best social outcomes Horowhenua requires the involvement of local government, lwi, central government and community organisations' to take a collective approach to local problems and, in turn, this will contribute to building this community's ability to respond to challenges and adversity now and in the future.

Purpose

The key purpose of the Community Wellbeing Strategy and therefore the Community Wellbeing Committee is to provide collective leadership, advocacy and holistic outcomes that enable the population of Horowhenua to be well together.

What would Community Wellbeing look like in Horowhenua?

Through the Horowhenua 2040 community conversations and wellbeing survey, individuals shared their thoughts on what assesses individual wellbeing and therefore what being well together would look like:

- Everyone has somewhere to live and where they live is warm and safe.
- Families have enough to eat.
- People know where to go to get the services and supports they need.
- Everyone is committed to protecting and practically assisting those individuals with high needs. Households are able to manage their money.
- People are listened to and have opportunities to have a voice in planning and doing things in their community.

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- Neighbours all know each other.
- People look out for each other and there is no violence and abuse.
- People are kind and caring to each other.
- When bad things happen people respond, the community is resilient.
- As you walk down the street, people are smiling and friendly.
- There are plenty of different clubs and groups with lots of members.
- There are enough jobs for anyone who wants one.
- There are lots of opportunities for fun, both organised and spontaneous.
- The natural environment is productive and protected.
- People are actively involved in their communities and volunteerism is high.
- People talk about their district with pride.

Timeframe

This Strategy has a three-year life span, and will be reviewed when this time is complete. Over this time period, different initiatives and projects will be implemented through Action Plans that relate to community wellbeing.

Council Officers and agencies will report to the Community Wellbeing Committee on the progress made, as well as keeping the wider community updated on progress towards the outcomes sought across the Horowhenua district.

The role of Horowhenua District Council

Council will:

- Value the diversity of our people.
- Recognise the value of our district's heritage and its contribution to our community's sense of identity and pride.
- Provide infrastructure and services as a foundation for resilient and connected communities.
- Build collaborative relationships with service providers to help enable all of our people to live positive and healthy lifestyles.
- Take an inclusive approach and encourage our people to participate in local decision making.
- Ensure the Council community wellbeing framework principles are recognised and understood by Council Officers. The principles are:
 - Collective action Community-led development is both an outcome and a way of doing things. It is one way of achieving Horowhenua's community wellbeing vision of Horowhenua being a safe, vibrant, inclusive and connected community. Council's role is to create conditions that enable community-led development to flourish and enable people and organisations to work collaboratively to achieve common objectives. Our communities have completed projects or advocacy efforts that will drive ongoing mahi in our future neighbourhoods.
 - Sense of community Promote inclusion, reduce discrimination and remove barriers to opportunity and participation, particularly for disadvantaged groups. We have an important role to play in promoting equity and fairness, which is crucial for improving the wellbeing of all people in Horowhenua. One of our strengths is that we have strategic tools and levers to achieve positive change on a large scale. Our communities identify with their neighbourhoods, feel connected and support one another.
 - Social cohesion Social cohesion involves building shared values and communities that anticipate opportunities, reducing disparities in wealth and income, and generally enabling people to have a sense that they are engaged in a common purpose, facing shared challenges, and that they are of the same community. Council's role is to foster and advocate for such opportunities. Our communities have the willingness and competency to work cooperatively.



The role of the Horowhenua Community Wellbeing Committee

A range of agencies and initiatives delivering programmes already exist within Horowhenua. The Community Wellbeing Committee brings together the various forums and associated community and social development actions, as well as key individual agencies to plan together and collectively monitor impact.

The role of the Committee is to monitor population level results and programme deliverables specific to their organisations, and encourage responses at an operational level. It is not intended that the Committee deliver the operational responses. Nor is it intended that the Committee do the doing, but rather to monitor and evaluate the impact and inform and guide subsequent outcomes.

Community Wellbeing Committee Terms of Reference

The Community Wellbeing Committee will have responsibility to:

- 1. Monitor and receive reports from Council on the population level results
- 2. Receive six monthly reports from all member agencies regarding activity directed at target population groups and provision of data that relates to specified strategy indicators
- 3. Actively encourage coordination of members and their activities
- 4. Foster strategic collaborations and partnerships
- 5. Provide advice to Council Officers on matters of community wellbeing in relation to specific target populations
- 6. Seek to collectively influence relevant public policy
- 7. Communicate Committee activity and information to the public
- 8. Educate the public and community on wellbeing matters
- Actively seek individual agency performance improvement, as well as "community wide" improvement
- 10. Encourage community based local solutions to local issues
- 11. Keep the wider community updated on progress towards the results sought across the Horowhenua District.

Community Wellbeing Committee Meeting Cycle

Quarterly - Four (4) monthly

Community Wellbeing Committee Quorum

Over fifty percent (50%) of membership

Community Wellbeing Committee Meeting Structure

The meeting structure will follow the legal requirements in terms of Council meetings, as the Community Wellbeing Committee is a standing committee of Council and will report directly to Council.

The meeting will be held in accordance with current legislative requirements and Council policy. At the time of writing the Committee meeting will have the right to exclude members of the public from all or part of a Committee meeting. By resolution, the public may be excluded from the whole or part of any Committee meeting on one or more of the following grounds:

• The matters under discussion may result in disclosure of information for which there is good reason for withholding



- Due to matters under discussion, the conduct of the meeting might result in information being disclosed that could constitute contempt of Court
- That relevant parts of the meeting require deliberation by Committee to occur in private in making its decisions or recommendations in relation to above.

The resolution to exclude the public will be put in the part of the meeting that the public can attend. The text of the motion will be available to any member of the public that is present. The resolution is what is recorded in the minutes. It is possible for specified persons to remain/attend after the public has been excluded if these persons have knowledge that will assist the deliberations/decisions.

The existing Community Wellbeing forums will continue to function and report to the Community Wellbeing Committee. If new forums are established, they will sit alongside the others.



Community Wellbeing Committee Membership

Horowhenua District Council

Ministry for Pacific Peoples

Mayor's delegate Councillor Councillor

lwi

Muaūpoko Ngāti Raukawa

Government, Community and Community Sector Representatives

Ministry of Social Development – Work and Income NZ Police
Oranga Tamariki
Mid-Central District Health Board
THINK Hauora / PHO
Muaūpoko Whānau Ora
Raukawa Whānau Ora
Department of Corrections
Kainga Ora
Office of Ethnic Communities

Horowhenua Inter-Agency Collective representative Education Horowhenua community representative

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Youth Empowerment Project representative Older Persons Network community representative Access and Inclusion community representative

The Approach

The approach described in the Community Wellbeing Strategy, including the role of the Community

Wellbeing Committee and the meeting structure, combines a collective impact approach within a results-based accountability framework.

The conditions of collective impact are reinforced through the Strategy itself and meeting structure. Within the Strategy, expected results are clearly articulated as is the expectation with results based accountability. The Committee will gather data and report to assess whether specified population results have been achieved. Collective impact describes a model of operating that achieves large scale social change through broad cross sector coordination. There are five required conditions within this model: (i) a common vision and agenda (a common understanding of the problem to be addressed and a joined up approach to solving it); (ii) shared measurement systems (collecting data and measuring results consistently on a short list of indicators at the population level); (iii) mutually reinforcing activities (diverse group of agencies and programmes and initiatives working towards common goals; not requiring all participants to do the same thing, but encouraging and supporting each agency and initiative to undertake the specific set of activities it does well); (iv) continuous communication (often involving regular meetings over long periods of time) that builds on mutual experience, common understanding and motivation behind the different agencies and initiatives; and (v) an organisation prepared to provide backbone support.

Results based accountability encourages collaboration, clearly articulates expected results and all activity is directly aligned with articulated results. Results are end conditions for populations in a geographic area: children, adults, families and communities. RBA uses data (indicators and performance measures) to gauge success or failure against a baseline. RBA keeps accountability for populations separate from accountability for individual programmes and agencies. The Committee will focus on the population of Horowhenua district while participating member agencies and initiatives individually focus much of their work on accountability for specific individual services or programmes and particular target populations.

Community Wellbeing Priority Areas

At its 11 February 2020 meeting, the Community Wellbeing Committee set the priorities for the following two years as:

- Housing
- Growth
- Health and Wellbeing
- Community Safety
- Community Belonging

Housing

Housing for residents in Horowhenua is affordable, based on measure of housing affordability within our community. So, while relatively speaking housing in Horowhenua is affordable compared to other places in New Zealand, it is not affordable for many residents currently living in Horowhenua based on median household incomes and median house prices.

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The Community Wellbeing Committee will collectively work together toward making Horowhenua a place where everyone has access to enough resources, including housing, to participate fully in their community and everyone has the chance to flourish.

Growth

Horowhenua is growing – and will continue to outpace the growth of the rest of New Zealand for the next decade. By 2041, more than 62,000 people will live in Horowhenua; we are predicting approximately 2.6% growth every year between now and 2029 compared to 1.2% growth nationally. Alongside Council, the Community Wellbeing Committee must demonstrate leadership on growth management on behalf of the community. To ensure that; the social cohesion and cultural diversity of our communities are strengthened; the quality of health, education and social services is maintained and improved; the community feels safe; the economy is sustained and encouraged to thrive, and no one person is left behind.

• Health and Wellbeing

To improve health and wellbeing, we must address inequity, exclusion and disadvantage experienced by individuals, whānau and communities. This includes ensuring that children and young people are given the opportunity to reach their potential so that they do not experience disadvantage as adults.

Socio-economic disparity and poor living standards have multiple effects, both at the individual and household level and on society and the economy in general. It is not just a matter of putting social systems in place. Individuals and communities need active support to ensure that they can make the most of the opportunities and have the skills and resources to make positive changes.

To improve the health and wellbeing of all Horowhenua people, the Community Wellbeing Committee must work together to remove barriers, eliminate discrimination and disadvantage and provide meaningful opportunities and choices for all.

Community Safety

Community safety is about achieving a positive state of wellbeing among people within social and physical environments. Not only is it about reducing and preventing injury and crime, it is about building a strong, cohesive, vibrant, community with opportunities for pro-social engagement.

The Community Wellbeing Committee will work together to make Horowhenua a district where people are safe and feel safe in their homes, neighbourhoods and public places. The community are connected and resilient in the face of adversities and prosper as a result.

Community Belonging

Having a sense of community belonging is "a feeling that members matter to one another and the group." People who say they have a strong sense of community also tend to say their health and mental health are very good or excellent.

The Community Wellbeing Committee will work toward enhancing and celebrating the strength, diversity and vibrancy of Horowhenua to allow people to feel a sense of belonging, inclusion and social connectedness. As a result, our people have a sense of pride.



Community and Social Development Action Plan

Why an action plan on community and social development?

Horowhenua District Council has a long history of community development; however, there has been an absence of an explicit link to social development, of which Council plays a pivotal advocacy role for the community. Furthermore, this action plan allows Council's Community Development staff to be more agile in their work across all identified communities.

This plan will supersede existing Community Wellbeing actions plans, with the exception of the Education Action Plan and the Age-Friendly Communities Strategy as both have very specific functions.

Community Development

Community development is about everyone working together, it is about whanaungatanga (relationships), shared experiences and working together to create a sense of belonging. Community development should be led by our communities themselves, i.e. 'ground-up' and driven by those affected, as opposed to being imposed from the top down.

We aim to:

- Celebrate our diversity
- Welcome newcomers
- Learn and share our knowledge with others
- Ensure the environment in which we live is safe, strong and healthy both now and in the future
- Build strong, resilient, sustainable local communities
- Strengthen the interests and values of our District's residents by encouraging active participation
- Generate community-led opportunities and outcomes
- See ourselves as a single, cohesive community as well as a collection of smaller communities based on our geographical location or on areas of special interest or identity.

Social Development

Social development is a broad term that describes actions to deliver positive social outcomes and prevent social harm. It is linked with social equity and social justice and includes issues such as safety, crime, housing, homelessness, health, education, discrimination, equality, employment, poverty etc. Many of these issues are outside the scope of Council's power, and addressing them is primarily the domain of central government and NGOs. However, under a collective impact model, Council has an advocacy and leadership role on those challenges aforementioned, with the Community Wellbeing Committee the collective model to discuss and problem-solve.

Tūruapō / Vision

Horowhenua is a safe, vibrant, inclusive and connected community

Kaupapa / Mission

We work in partnership with our community to achieve locally owned vision and goals

Hoakitanga / Objectives



Collaborate with the Community to identify opportunities that build capacity and resilience
Support the Community to develop and deliver community-led initiatives
Facilitate meaningful Community participation that enhances community wellbeing
Celebrate positive Community outcomes

Our Communities

People belong to more than one community. Whatever the type of community, the common factor is that they feel a sense of belonging. We acknowledge that communities can be place, population or interest-based, and a combination of these.

Communities can often be defined by geographical boundaries. Usually the immediate area where people live (e.g. suburb or neighbourhood). Each place-based community has its own identity and culture, often influenced by its location and environment, e.g. rural, urban, coastal etc.

In our rohe (district) we have identified specific population groups that are 'hard to hear' and often experience disadvantage, discrimination and inequity. Therefore, the Community and Social Development Action plan aims to provide opportunities for these groups to participate inclusively in society, Council's decision making, and have their views heard.

- Māori: Including the kinship levels of hapū (subtribe) and iwi (tribe).
- Pacific Peoples: Represented primarily by Samoan, Cook Islands, Tongan, Niuean, Fijian and Tokelauan groups, with smaller numbers from Tuvalu, Kiribati, Papua New Guinea, Vanuatu, the Solomon Islands and the small island states of Micronesia.
- Older people: 'Older people' are generally defined as people aged 65 years or older. It is important
 to note, however, that differences in life expectancy of some populations make a universal definition
 complicated. For this reason, the United Nations refers to the older population as being 60+ years of
 age.
- Young people: The Ministry of Youth Development defines 'youth' and 'young people' as people between the ages of 12 and 24 years.
- Children: The Office of the Children's Commission defines 'children' as those aged between 0 and 13 years. We will work with children and their whānau to identify how we can better define and understand the needs of children at different ages.
- Persons with disabilities: An umbrella term that includes people who have sensory, physical, neurological, psychiatric, intellectual or learning impairments. The impairment may be permanent or temporary, and may have been acquired at birth or through illness or injury.
- People from other minority ethnic groups: Includes people who identify as Middle Eastern, Latin American, African, Asian, and Continental European.
- Migrants and former refugees.
- Rainbow communities: An umbrella term for people who identify as lesbian, gay, bisexual, transgender, intersex (LGBTI), queer, takatāpui (GLBTI Māori) or fa'afafine or fakaleiti (third-gendered people of Samoa and Tonga and the diasporas).
- Communities of interest: Refers to people who are drawn together by common interests, beliefs or passions (e.g. faith, environmental sustainability, business, etc.).

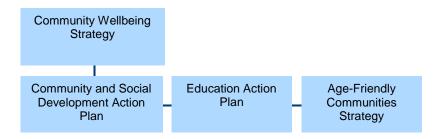


Our Structure

The existing Community Wellbeing forums will continue to function and report to the Community Wellbeing Committee. If new forums are established, they will sit alongside the others.



Document Hierarchy



Action Plan Aims

Support community-led development and work with communities to develop leadership, skills and capacity

Community-led development is both an outcome and a way of doing things. It is one way of achieving Horowhenua's Community Wellbeing vision of Horowhenua is a safe, vibrant, inclusive and connected community. The associated framework states that all sectors must align their work to support communities. Council's role is to create conditions including building capacity that enable community-led development to flourish.

Promote inclusion, reduce discrimination and remove barriers to opportunity and participation, particularly for disadvantaged groups

We have an important role to play in promoting equity and fairness, which is crucial for improving the wellbeing of all Horowhenua people. One of our strengths is that we have strategic tools and levers to advocate for our community and achieve positive change on a large scale.

Prioritise facilitation of Māori outcomes through a partnership approach with Iwi

We have obligations to Māori, arising from Te Tiriti o Waitangi/The Treaty of Waitangi and other legal requirements, which go beyond our role relative to other sectors of the community. We will: foster positive and productive relationships between ourselves and Māori; develop the ability of our staff to respond more effectively to Māori; and contribute to Māori wellbeing and positive community development outcomes.



Action Plan Principles

Although aspirational, these principles encompass the values and beliefs that are necessary for, and critical to, community-led development and social change. These principles set out our intentions and will guide our decision making. They are a check list to evaluate and measure our decisions and actions against.

Principle	What does it look like in action?
Inclusion & diversity Horowhenua is becoming increasingly more diverse. Our population demographics will continue to change. Successful societies are inclusive – they see the diversity of their people as a strength and an asset	 Taking proactive steps to ensure all Horowhenua people, particularly those most in need, benefit from our activities Being flexible and responding creatively to the diverse needs and aspirations of different communities across Horowhenua Removing barriers to activities, services, infrastructure, processes and information Making it easier for communities to engage with us, especially those who tend to engage least
Social equity A fair and just society is one where everyone has access to enough resources to participate fully in their community and has the chance to flourish. This principle recognises that some people and groups require different levels of support in order to achieve good outcomes	 Developing a good knowledge of the sociodemographic characteristics of neighbourhoods and communities, including their strengths, challenges and the resources available to them Prioritising resources and activities to increase opportunity and participation, particularly those most in need Understanding the social wellbeing implications of our activities and taking action to mitigate or optimise these Always looking for opportunities to maximise our social impact
Relationships & trust Relationships are key to effective collaborations. Trust is necessary for cooperation and our social and economic prosperity depends on it. We work will with communities in ways that foster enduring, high-trust relationships	 Working together with communities to find the best ways to create opportunities and transformational change Demonstrating high levels of trust in the abilities, networks, creativity, knowledge and expertise of communities Acting in good faith Being an effective advocate to central government and others on what matters to our communities Being accountable to our communities Using our activities and resources to connect Horowhenua people with each other to have fun together and build relationships and social capital
Sustainability With our communities and others, we will create the conditions for integrated social,	 Taking a long term perspective in our decisions and actions Working with communities to enable them to



environmental, cultural and economic systems that build strong, self-reliant and resilient people and communities	 better access resources and produce their own resources Working in holistic integrated ways to enhance opportunities and reduce barriers Encouraging and supporting communities to adapt and respond creatively to change, ensuring they understand the issues and are part of the solution
Self-determination & resourcefulness We are committed to a community-led, ground-up approach to community development that focuses on building on the strengths and assets of communities	 Actively supporting communities to build their capacity and capability to develop collective leadership and make positive changes for their communities Nurturing local solutions and ideas and supporting communities to do things for themselves Taking all possible opportunities to ensure decision making is made as close as possible to the people who are affected
Solution-focused We will be a learning organisation with a 'cando' attitude in working with communities. This requires us to empower our staff and build the internal capacity and capability of our teams	 Using a wide range of creative tools to enable resident- and community-led action Sharing our learnings with communities and others Making sure that local board leadership is integral to our placemaking and community-building activities Being innovative and creative and willing to take risks

Our Actions

Taking action is what will turn our intentions and aspirations into reality, and bring the principles to life.

We believe that focusing on a few things that put community empowerment and people's wellbeing front and centre, and doing them really well is the most effective strategy for achieving the change we want. Our focus on a few areas does not mean we will stop providing the wide range of current activities that sit outside of that listed.

Action: Facilitate and enable community-led development

We work closely with groups (such as residents, voluntary and community groups, etc.) to build their capacity and capability to carry out community activities. This is an important role which we will continue to build on. Furthermore, we are a trusted relationship and often the first point of contact (within Council) for our communities. We have a key role in linking and connecting residents and voluntary and community groups to the relevant parts of Council and vice versa.

We will:

- Provide capacity and capability building to support resident- and community-led initiatives
- Enable youth-led development

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- Improve resident and community access to the right parts of council that are related to their initiatives
- · Address barriers to resident and community-led development

Action: Celebrate our people and Horowhenua's community-led initiatives

We are committed to raising the profile of resident and community-led projects within our organisation and externally. Profile raising is a good way of acknowledging the invaluable contributions of community, their achievements, as well as providing learning opportunities for others.

We will:

- Showcase communities' exemplar projects through celebratory events and publications
- Highlight community initiatives in our internal and external communications
- Work with others to identify effective ways of promoting community-led action
- Celebrate significant voluntary community contributions
- Celebrate outstanding community achievements

Action: Support community-led placemaking

Community-led placemaking and planning puts communities in the driving seat in deciding how to make their neighbourhoods more vibrant. Successful community-led placemaking is inclusive of the whole community. We particularly need to develop creative ways of engaging people from all backgrounds in having a say in what they would like their local areas to look like, such as codesigning murals and other spaces.

We will:

- Work with communities to develop community-led placemaking projects
- Identify areas within our community where placemaking will make a difference
- Ensure communities are engaged when we consider the development of spaces

Action: He kaunihera aumangea he hapori aumangea – We will be a determined advocate and supporter of building strong and resilient Māori communities

We recognise the special position of lwi and hapū within our district and the important role Māori have to play in Council's decision making processes, and advocate for and in partnership with. We also recognise that it is important for us to consider ways in which we may foster the development of Māori capacity, at the same time as creating an environment to allow our Māori communities to be strong and resilient.

We will:

- Enable effective Māori participation in our democratic structures and decision making
- Ensure our activities and community infrastructure actively contribute to Māori wellbeing and building strong Māori communities
- Value and include Te Ao Māori in everything we do. This includes: te reo (language);
 mātauranga (understanding, knowledge and expertise); tikanga (procedures, customs and practices); kawa (protocols); and whānau ora (ways of working that support wellbeing and empowerment of Māori families and communities)
- Developing the ability of our staff and organisation to respond more effectively to Māori so
 we can give effect to our commitments under Te Tiriti o Waitangi/The Treaty of Waitangi
 and to our broader legal obligations to Māori

Action: Provide capacity and capability building support

Capacity and capability within the sector is an ongoing issue. This includes areas such as governance, finance, funding advice, cultural awareness and other areas essential to

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effectiveness and sustainability. Voluntary and community organisations have said that it would be helpful if council could share learning and development opportunities.

We will:

- Continue to provide support that helps build the sector's capacity and capability
- Work with the sector, central government and philanthropic trusts to identify and address gaps in provision of capacity and capability support
- Offer voluntary and community organisations access learning and development opportunities as appropriate

Action: Continue to be an advocate for our community

Communities told us that they value our advocacy role, particularly to central government. An example of this is Council's role in advocating with Ngāti Raukawa and Muaūpoko via a steering group, for additional housing to be built in Horowhenua to accommodate our population growth including former refugee resettlement families/people.

We will:

Continue to be an advocate on issues that are of importance to our communities

Action: Improve council engagement with communities

Consultation with communities is a vital step we take in developing our policies, plans and activities. However, we do understand that the volume and pace of consultations can overwhelm the capacity of our communities. From the community's perspective, they often see our different consultations as strongly linked and feel they are repeating the same or similar feedback.

Our older persons, youth, education and accessibility forums provide information, guidance and advice to Council on a range of issues that affect their communities. However, we do not have easy and structured ways to engage with other identified groups, and we also need to develop more innovative and creative ways of engaging with children and young people.

We will:

- Develop an engagement calendar to streamline our consultations and other engagement events
- Develop and use the widest range of creative tools possible, including resourcing community-led engagement, to ensure consultation is accessible, relevant and appropriate for diverse communities of Horowhenua
- Improve access to our community and social development related information
- Identify mechanisms to enable relationships and regular engagement with population based communities not specifically covered by the existing forums

Action: Foster an environment that promotes a vibrant community

Our district continues to progress towards a more vibrant community through events such as, Waitangi Day, Pasifika, SPYFusion, Art in the Park, Matariki and Māori Language Week, Diwali, Local History Week and many more.

We want to celebrate our already rich history and encourage arts, culture and heritage activities as they add value across all facets of human activity and development. The three pillars of arts, culture and heritage build the foundation of this action, ultimately we want a vibrant community that residents and visitors alike are proud of.

We will:

Celebrate the heritage of our district and our people

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- Celebrate our community's cultural diversity
- Encourage increased community participation (individually and collectively) in communityled development activities
- Encourage increased cross sector collaboration and sharing of information
- Look for opportunities to beautify and add vibrancy to spaces, creating a colourful community
- Create a community where people are proud to live

Action: Continue to offer contestable and contracted services funding

We administer a number of Council Community Grants and support the administration of non-Council funds, as well as managing Contracted Services as determined by Council's Long Term Plan and Annual Plan processes. The aim of all of these funds is to assist community growth and wellbeing through the enhancement of community services and initiatives. By offering contestable funding, we are allowing the community to take responsibility for their own organisations and services, all of which contribute to the wellbeing of the district in some way albeit big or small. This supports community-led development best practice by enabling the community to do something (for themselves) rather than to do it for them (on an ongoing basis), as well as contributing to Council's own community wellbeing priority areas mentioned above.

We will:

- Continue to offer contestable funding and contracted services funding
- Review the contestable funding grants and criteria to better reflect this action plan
- Establish a clear process for allocations of contracted services funding
- Measure what matters (i.e. the difference experienced by people as a result of the activity or project) and focus on outcomes

Action: Ensure our community facilities are fit-for-purpose

Social infrastructure (community centres, parks, libraries, etc.) is related to social connection and interaction, and it is universally regarded as essential to a well-functioning society and economy. Our community facilities can only contribute to social connection, interaction, community wellbeing etc. if they are 'activated', i.e. provide open, inviting and 'buzzing' atmospheres with multiple activities taking place. Having staffed facilities greatly enables this. Otherwise, our community facilities are merely 'bricks and mortar'. Our community facilities must be inclusive of all communities and promote social cohesion, such as intergenerational connections, and they need to be safe and welcoming of all.

We will:

- Identify areas for improvement in maximising accessibility, further extending to general infrastructure i.e. footpaths and parking
- Continue to provide opportunities for social participation for all of our community
- Continue to offer low cost models for participation
- Keep up to date with modern trends in relation to social infrastructure offerings

Guiding Documents

This action plan has been developed using a broad range of documents, including but not limited to: Central Government Policy Statements and Strategies; Council documents and frameworks; social service provider knowledge and guidelines; community wellbeing forums and general community feedback, all of which will guide best practice implementation.



Age-Friendly Communities Strategy

File No.: 21/16

1. Purpose

The purpose of this report is to present to the Community Wellbeing Committee the draft Horowhenua District Council Age-Friendly Communities Strategy for comment and endorsement.

2. Recommendation

- 2.1 That Report 21/16 Age-Friendly Communities Strategy be received.
- 2.2 That this matter or decision be recognised as not significant in terms of s76 of the Local Government Act 2002.
- 2.3 That the Community Wellbeing Committee endorse (with feedback and the appropriate edits) the Age-Friendly Communities Strategy.

3. Background/Previous Council Decisions

Approximately three years ago, members of the Horowhenua Older Persons Network established an Age-Friendly Communities working group. The purpose of the working group was to work toward Horowhenua becoming an Age-Friendly Community as outlined by the World Health Organisation. Due to staffing changes at Horowhenua District Council, the working group never gained the momentum to complete the development of such strategy.

In the interim, Council had developed what was known as 'Project Lift', a project plan that set out aspirations for the co-design of solutions to assist older persons' to age positively in the community and in their homes. The overall aim of the project plan, was for it to be used to gain funding from Central Government to implement the actions mentioned. This project was unsuccessful in gaining funding; thereafter, momentum stalled for such projects.

Council has engaged with the Older Persons Network on many levels to understand what their aspirations are for their community. Their feedback clearly articulates that they as older persons want: to feel valued; to actively contribute to the community through paid and volunteer work; to easily access healthcare and social services; warm, dry affordable housing; to have opportunities to participate in social activities; to live in an accessible community; to ultimately be heard.

Having listened to the feedback, Council opted to do what they could with what they had. Officers applied to the Office for Seniors Community Connects fund to: review the existing Horowhenua Positive Ageing Action Plan and develop an Age-Friendly Community Strategy with a lens to Māori and Pacific Peoples. The application was successful and Officers set out to implement the actions outlined in the application.

During the review of the Horowhenua Positive Ageing Action Plan the Older Persons Network agreed to Officer's amalgamating the Positive Ageing Action Plan with the Age-Friendly Communities Strategy; as well as confirming that monitoring of the Age-Friendly Communities Strategy would be completed by the Older Persons Network as a whole. Actions from the Age-Friendly Communities Strategy will be entered into a monitoring report that will be a standing item on the agenda of the Older Persons Network.

At the October 2020 meeting of the Older Persons Network, members were presented with the draft Age-Friendly Communities Strategy for comment. Further feedback was received from Muaūpoko Tribal Authority, Alzheimer's Manawatū, Office for Seniors and other individuals.



The feedback has since been incorporated into the final draft attached. Furthermore, the document is currently being fully translated in to Te Reo Māori and Officers are investigating the translation into languages of Pacific Peoples.

4. Issues for Consideration

The Age-Friendly Communities Strategy will remain as a stand-alone document sitting alongside the Community and Social Development Action Plan. This is as a result of the Older Persons Network indicating they would like to see Horowhenua become an Age-Friendly Community.

Council, alongside our older people, developed the Age-Friendly Communities Strategy with actions that will be monitored with the overall aim of Horowhenua receiving a World Health Organisation Age-Friendly Community accreditation.

The statistics in the draft Age-Friendly Communities Strategy are yet to be completed or finalised. The Reporting Officer is seeking Community Wellbeing Committee members to assist with provision of appropriate statistics if they are available, or suggest and provide population data that is easily available.

The Reporting Officer is seeking from the Community Wellbeing Committee, with feedback and the appropriate edits, the endorsement of the Age-Friendly Communities Strategy.

Attachments

No.	Title	Page
А	Age Friendly Communities Strategy - FINAL	29

Confirmation of statutory compliance

In accordance with section 76 of the Local Government Act 2002, this report is approved as:

- a. containing sufficient information about the options and their advantages and disadvantages, bearing in mind the significance of the decisions; and,
- b. is based on adequate knowledge about, and adequate consideration of, the views and preferences of affected and interested parties bearing in mind the significance of the decision.

Signatories

Author(s)	Cathryn Pollock Community & Social Development Manager	CURallock
Approved by	Nicki Brady Deputy Chief Executive	Dekkady







Foreword from the mayor

He kupu takamua nā te Kahika

Our district, Horowhenua is the fastest growing district in the Manawatū-Horowhenua Region.

At the 2018 census Horowhenua had a total of 8,315 people aged over 65, this was a 34% increase compared to 2013. Being home to one of the highest populations of older people in New Zealand is an opportunity.

Our district is well situated to respond to the needs of an increased number of older residents.

Horowhenua is diverse and vibrant, relatively flat and easy to negotiate, and with many facilities and services that cater to the needs of older people, Horowhenua is well suited for older people.



As a district with unique satellite townships, we have an opportunity to lead the way for other rural communities in taking an age-friendly approach now and into the future.

As the Mayor of Horowhenua District, I fully support the Age-friendly Communities Strategy and look forward to seeing the positive change it informs across the district.



Opening remarks from the Chairperson of the Older Persons Network He kupu huataki nā te Tumuaki o te Aka Kaumātua

When the idea of establishing Horowhenua as an Age-Friendly Community was confirmed, the Horowhenua Older Persons Network was excited about the possibility of being involved in shaping the future for older people in Horowhenua.

Our Older Persons Network has been running for a number of years, therefore we are aware of many of the organisations and initiatives for older people in Horowhenua. In recent years, I've been pleasantly surprised that through our Annual Age on The Go Expo, we've seen more visibility of focus groups, services and initiatives specific to older people that we've been largely unaware of.

An age-friendly community is a community that cares and caring is the responsibility of all of us in Horowhenua. This plan will build on the great things that are already happening in our District. they will be involved in the implementation and about what the future holds for our ageing population.



Councillor Victoria Kaye-Simmons Chairperson Horowhenua Older Persons Network

The plan was developed by older people and monitoring of the plan going forward. I am excited

Background He whakamārama whānui

An ageing population is a large social change affecting many parts of the world and Horowhenua is no exception.

Approximately 8220 people aged 65 and over currently live in Horowhenua - 672 identify as Māori; 93 as Pasifika, the main settlement is Levin.

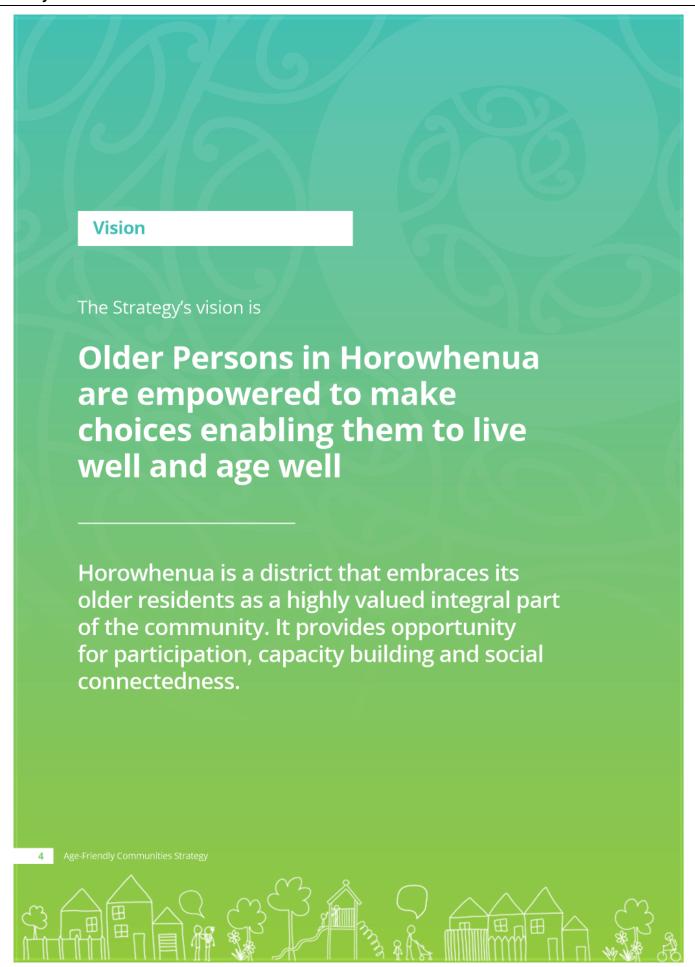
Older Horowhenua residents make up 25% of our population, higher than the national average of 15%. In twenty years' time, or possibly earlier, the number of older people living in Horowhenua will increase substantially, numbering 11,300 and making up 35.3% of our population. In a matter of a few years, seniors in Horowhenua will outnumber children for the first time ever. This will become the 'new normal' not only for our district, but also for most of New Zealand.

Coupled with the rapidly changing demographic make-up of our population, lifestyles are also changing as our population ages. Life expectancies are higher now than ever, older people are more likely to work longer, many are taking on childcare roles, and those moving into this age group are both more culturally diverse and more active than the previous generation. There are also challenges associated with ageing such as having a fixed, limited income, changing health needs including living with a disability, negative perceptions of 'the elderly', and the possibility of experiencing social isolation.

This purpose of this Strategy is to outline an age-friendly approach for Horowhenua with the overall vision of 'Older Persons in Horowhenua are empowered to make choices enabling them to live well and age well.' The well-established Horowhenua Older Persons Network are the advisory structure that have informed this strategy and will continue to monitor future actions. These views, combined with local data and information have been key to shaping the vision and key priority areas.

Importantly, the Strategy spans a wide range of sectors, services and activities. It will require leadership and collaboration amongst multiple agencies and organisations to achieve the vision. The Strategy covers the period 2020-2023 and provides guidance and direction for our District into the future.





Strategic Context

Te Horopaki Rautaki

An age-friendly community is a place where you can stay connected, healthy, active and respected, whatever your age.

The global Age-Friendly Communities Project is an initiative of the World Health Organisation (WHO) and commenced in 2006. There are now many countries taking part with hundreds of cities and communities involved. They were asked to focus on supporting healthy ageing in their communities, and included research to find out what was currently available to support older people.

The benefits of age-friendliness include:

- Making it easy for people to stay connected with each other.
- Helping people stay active and healthy.
- Supporting people who are no longer able to take care of themselves to live with dignity and enjoyment.
- · Treating everyone with respect.

The World Health Organisation's Age Friendly Cities and Communities model aims to foster healthy and active aging across a range of domains, covering both the physical and social environments. The model includes eight priority areas, which focus on identifying and addressing enablers and barriers to the well-being and participation of older people. The priorities overlap and interconnect with each other.

They are:

- · Outdoor spaces and buildings
- Transportation
- Housing
- · Social participation
- · Respect and social inclusion
- · Civic participation and employment
- · Communication and information
- · Community Support and Health Services

This Strategy supercedes and incorporates the Horowhenua Postive Ageing Action Plan, it also has close links with a number of documents that support positive ageing. Locally, the Strategy aligns with the vision of Horowhenua District Council's Long Term Plan 2018-2038. National and international linkages include:

- Age Friendly Cities and Communities model (World Health Organisation)
- Better Late Life He Oranga Kaumātua 2019 (New Zealand)
- · Healthy Ageing Strategy 2016 (New Zealand)
- Sustainable Development Goals (United Nations).

Age-Friendly Communities Strategy



Guiding Priciples Ngā Mātāpono Arataki

A successful Age-Friendly Communities Strategy will keep the needs of older people at the forefront at all times.

The purpose of the strategy is to improve the lives of older people in Horowhenua, and focus on wellness of older people as a way forward.

This Age-Friendly Communities Strategy accepts from the outset that in many ways, Horowhenua is already a great community for older people. There are already a large number of services and facilities that enable older people to live fulfilling lives, and even without a strategy, these will continue to exist and thrive. The aim of the strategy is not to replace or reinvent projects and services that work well, but to acknowledge them, build on them and publicise them better to make more older people aware of what already exists.

In order for the Horowhenua Age-Friendly Communities Strategy to be successful, the following principles will underpin the plan:

Te Tauawhitanga / Inclusion

Older people in Horowhenua live in an accessible, safe, secure and healthy environment, physically, socially and financially.

Te Āheitanga / Access

Older people in Horowhenua live in a connected and inclusive society full of: social activity, good information and opportunities, and are empowered to navigate and access services.

Te Whakaute / Respect

Older people in Horowhenua are recognised, celebrated and supported for their contribution to the community and are given opportunities to work, volunteer and grow.

Te Whai Wāhitanga / Participation

Older people in Horowhenua are given equal opportunities to participate in the community, and be involved in decisions that affect them.

Te Kanorautanga / Diversity

Kaumātua in Horowhenua and those from other ethnic groups are treasured and celebrated. It is accepted and acknowledged that for many cultures, ageing needs may be different, and old age may start earlier, or later, than at 65 years.

Eight priority areas are included in this Strategy. The eight priority areas directly align with the priority goals of the World Health Organisation's Age Friendly Communities model. HDC will have an oversight role for implementation, and advocacy of the Strategy. The eight priority areas in the order of importance as indicated by Horowhenua older people are:



Community Support and Health Services



Communication and information



lousing



Civic Participation and Employment



Respect and Social Inclusion



Outdoor spaces and buildings



Transport



Social participation









Making the Strategy Happen Te Whakatinana i te Rautaki

Included in this strategy is an action plan for the implementation of identified actions that pertain to enhancing the wellbeing of older people.

This will be overseen by the Older Persons Network comprising of representatives from government organisations, organisations/ groups who provide services to or support seniors, and seniors who have a lived experience of ageing in Horowhenua.

The purpose of the Older Persons Network is to ensure Older People in the Horowhenua are:

- · given opportunities to be involved in decisions that affect them,
- · living in a connected and inclusive society full of social activity and opportunity,
- · equipped with good information and empowered with the means to navigate and access services,
- · living in a safe, secure and healthy environment, physically, socially and financially,
- · recognised, celebrated and supported for their contribution to the community and are given opportunities to work, volunteer and grow, (including update on adult education programmes and Volunteer Resource Centre
- provided with a vehicle to interact strategically and operationally with council and government
- · taking a leadership role in accounting for their
- · advocating for and driving their own projects and activities with support from other groups and agencies.

The action plan identifies a set of actions under each of the eight priority areas. The actions will be prioritised and phased over the four year period of the Strategy to ensure they are manageable and achievable.

Actions

- are wide enough for wheelchairs,





The community said...

Our community told us we have a great hospital with a range of services that are provided either locally or within our region and although we have a health shuttle it is not always easy to access out-of-town services. We have good support systems to keep older people in their own homes. Maintaining fitness and flexibility is important as we age and we have strength and balance classes to support this. There are many options and they are very accessible. The community has said access to health services are important and we need to get some better systems and understanding of what is available.

Action	Continue/ Enhance/New	Responsible Agency	Success indicators and time frame
Improve health literacy to ensure the health system	Continue	MidCentral DHB Think Hauora	Establish Annual patient experience survey.
is responsive to community needs.			Specifically: show that people understand what the health system offers and are able to access the support they need.
Provide access to		MidCentral DHB	Health and wellbeing
programmes that enhance health and wellbeing		Think Hauora Alzheimers Manawatū	programme attendance is high.
Ensure the availability of nutrition and education classes across the district.	Continue	MidCentral DHB Think Hauora	Number of classes available annually.
Continue to raise awareness of personal safety issues (abuse and neglect and phone and e-mail scams).	Enhance	Age Concern, MidCentral DHB Think Hauora	1-2 workshops annually.
Offer education/information for people to navigate their way through health and social services.	Enhance	Age Concern MidCentral DHB Ministry of Social Development Horizons Alzheimers Manawatū	1-2 workshops annually.

Age-Friendly Communities Strategy

Action	Continue/ Enhance/New	Responsible Agency	Success indicators and time frame
Ensure people have support to meet transport needs for local and out of town services.	Enhance	Horizons Horowhenua Health Shuttle Foxton Health Shuttle Taxi Driving Miss Daisy	Establish Annual patient experience survey. Specifically: show that transport is not a barrier to accessing care.
Continue to raise awareness of the value in having Enduring Power of Attorney in place. Provide information on options for affordable legal services.	Continue	Age Concern	Community Law Centre statistics show increasing number of EPAs completed each year. Annual workshop / guest speaker
Provide practical and emotional support through the bereavement process.	Enhance	Age Concern	Plan to be developed in 2020.
Provide emotional support and advice with the grieving and bereavement processes for carers and families throughout the dementia journey	Continue	Alzheimers Manawatū	Carers and families are well informed and feel supported.





As we move into the future with an already increased ageing population the community think we need to look at housing differently to ensure that we have enough. This needs to be a mix of private housing like additional retirement facilities, gated communities and community accommodation. They would like to see some changes to the quality and quantity of our pensioner housing and improvements in the standard of rental accommodation available in the community.

Priorities for Action:

Action	Continue/ Enhance/New	Responsible Agency	Success indicators and time frame
Implement the Horowhenua District Council Housing Action Plan.	Continue	Horowhenua District Council	Ongoing implementation of identified actions
Improve the quantity, quality and accessibility of pensioner housing in Horowhenua.	Enhance	In partnership with identified parties via the HDC Housing Action Plan	Number of units available annually.
Support the development of a 'Ready to Rent'	New	Ministry of Social Development	1-2 workshops annually.
Promote the development of innovative housing models across the district.	Enhance	Lifemark NZ Enable NZ	Innovate housing models promoted as part of housing strategy.
Run workshops on home energy efficiency.	New	In partnership with energy efficiency provider	1-2 workshops annually.
Investigate technology solutions to make independent living easier and safer for older persons living alone.	New	Lifemark NZ Enable NZ Other technology providers	Identified agencies implementing such technologies.

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Our community have told us that they don't feel they are respected as much as they would like, and that they've heard of other communities participating in intergenerational activities, they would like to see something like this in Horowhenua. Our older people have so much time and expertise to give – we need to remember this and encourage the relationships and learn about their lives.

Priorities for Action:

Action	Continue/ Enhance/New	Responsible Agency	Success indicators and time frame
Investigate programmes to connect kindergartens/preschools/schools with older persons groups.	New	In partnership with others	Programmes in place in 2021.
Actively target the ageing population in community engagement and consultation strategies.	New	Horowhenua District Council In partnership with other agencies when engagement is required	Number of times Positive Ageing Forum participants are consulted annually.
Value conversations and create more opportunities for story telling such as walking tours and oral history events.	Enhance	In partnership with others	Elderberries publishes an editorial / story 4 times per year 1-2 workshops on capturing story telling held per year
Increase social inclusion for older people through better internet access, especially banking.	Enhance	In partnership with others	1-2 workshops annually.
Increase the number of community education classes targeted at older persons.	Enhance	In partnership with others	Number of classes specifically for older persons annually.
Encourage neighbourly interactions to reduce social isolation		Horowhenua District Council Neighbourhood Support Age Concern	Neighbours day is celebrated annually



The community said...

Highway 1 has become a safety issue with the sheer volume of traffic, and they feel vulnerable crossing the road even at nominated crossings. Feedback was received on the regional Day out in Town Bus, along with the Levin to Waikanae bus service. There was also emphasis placed on a local bus service, as taxi is almost the only way of getting around if you don't have a license or vehicle,.

Priorities for Action:

Action	Continue/ Enhance/New	Responsible Agency	Success indicators and time frame
Work with Horizons Regional Council to audit bus stops	Enhance	In partnership with Horizons	Increase in the number of bus shelters.
Work with Horizons Regional Council to review the bus routes and timetable with input from older people.	Enhance	In partnership with Horizons	Horizons hold an annual review of routes and timetables with Horowhenua Older Persons Network.
Audit mobility vehicle parks and locations	Enhance	Horowhenua District Council	Mobility vehicle parks are appropriately located, meet size requirements and footpaths are accessible via a ramp.
Provision of Senior Driving Programmes and education for older people.	Continue	Horizons Age Concern	Number of driving programmes run annually.
Investigate mobility scooter charging stations.	New	Horizons Horowhenua District Council	Feasibility complete
Continue to provide training sessions for mobility scooter users on safe usage.	Continue	Horizons Age Concern Levin Mobility Scooter Group	1-2 training sessions per year.
Promote cycling (e-bikes and e-trikes) as a mode of transport.	Enhance	Horizons Horowhenua District Council	Annual cycling/have a go day held for older people.

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Action	Continue/ Enhance/New	Responsible Agency	Success indicators and time frame
Work with Horizons Regional Council to improve bus and train transport connections north and south of Horowhenua.	Enhance	Horizons Greater Wellington Regional Council	More frequent bus and train connections are established and use by older persons is high.
Additional cycle friendly road infrastructure is introduced to support elderly people using bike transport and mobility scooters	New / Enhance	Horowhenua District Council	Improvements are made to existing road infrastructure to allow for such activities. Additional road infrastructure is developed. Use by older persons is high.





As an ever-changing growing community, we need to ensure that we keep people up to date with the latest information. Our community told us that we have lots of services available but we need to improve our communication so people know what is available. Technology changes are fast-paced and we need to ensure that we take the community along with these changes.

Priorities for Action:

Action	Continue/ Enhance/New	Responsible Agency	Success indicators and time frame
Hold the annual Age on the Go Expo to showcase services and technology available.	Continue	Horowhenua District Council	Annual expo held.
Information technology training offered for older people.	Enhance	Partner with SeniorNet and Arohamai Literacy	Number of programmes available in the district annually.
Offer financial literacy education and support prior to retirement.	Enhance	In partnership with others	Number of financial literacy education sessions held annually.
Undertake a scoping exercise of ways to ensure a coordinated approach to the safety of vulnerable older people in an emergency.	New	Partner with Age Concern and Neighbourhood Support	Completed by December 2021 with a plan to ensure older people are safe. A programme to raise the emergency safety awareness of older people is developed by December 2021.
Increase capacity for older people through better internet access, especially banking.	Enhance	In partnership with others	1-2 workshops annually.
Older people have access to age specific information	Continue	Horowhenua District Council	ElderBerries is published quarterly
Māori and pan-pacific language is used in communications for older people	Enhance	Horowhenua District Council	Relevant document is translated

Age-Friendly Communities Strategy





We have a well-established and comprehensive volunteer service in Horowhenua and an Older Persons Network meeting that meets monthly. This forum provides an opportunity for the older people to provide feedback to Council, as well as key information to individuals and groups who are older themselves, or working with older persons. However, there is always more that can be done to collectively improve outcomes for older persons Many of our older people are skilled and have so much to offer our community regardless of their age. We need to encourage groups and organisations to consider them as job prospects or include in other ways.

Priorities for Action:

Action	Continue/ Enhance/New	Responsible Agency	Success indicators and time frame
Older Persons Network Meeting is held	Continue	Horowhenua District Council	At least 6 meetings held per year.
Encourage more people to become volunteers.	Enhance	Volunteer Central	Annual increase in volunteer numbers.
Support older people to continue to be in the workforce.	Continue	In partnership with others	Annual data shows number of over 65's employed in Horowhenua.
Analyse voting turnout in for the 2019 local body elections in Horowhenua and take steps to increase the numbers in 2022.	New	Electoral Commission Horowhenua District Council	Voting turnout of older people increases in 2022.
Continue to acknowledge International days.	Enhance	In partnership with others	Increase in annual awareness and events.
Kaumātua and Pasifika elders have a voice in established groups	New	In partnership with others	Kaumātua and Pasifika elders groups who meet regularly are established across the district
Kaumātua and Pasifika elders are represented at Older Persons Network	Enhance	Horowhenua District Council	Build trust to have Māori and Pasifika representation at the Older Persons Network



The community said...

Our walkways, scenery and parks, particularly Kowhai, otherwise known as the 'dog park' are beautiful assets. They said access to footpaths for wheelchairs and mobility scooters was improving but there were still a number of uneven footpaths causing a few problems. They would like to see more seating around the community to allow for rests between extended periods of walking. There is also still some work to be planned to educate people on what accessible buildings look like.

Priorities for Action:

Action	Continue/ Enhance/New	Responsible Agency	Success indicators and time frame
Maintain and enhance a pedestrian network that is comprehensive and accessible for all modes of mobility aids.	Enhance	Horowhenua District Council	Annual audit of pavements and crossings is completed.
Increase the availability of seating across the district	Enhance	Horowhenua District Council	At least 2 new seats, installed annually
Targeted consultation ensures older people have an opportunity to participate in the design and redesign of public places.	New	Horowhenua District Council Other agencies where required	Consultation held with older people on Council plans per year.
Increase the accessibility of the built environment for older people.	Enhance	Horowhenua District Council Other agencies	Essential service providers in the built environment are accessible for older persons and those living with disabilities
Levin Town Centre re- development project will follow accessibility guidelines	Continue	Horowhenua District Council	Incorporated by December 2022.



Age-Friendly Communities Strategy





Our community told us that we have many services that offer great programmes and social activities in our community but that we don't always promote these well or in places that are readily available so not everyone knows about them. Many services like our outreach library service are a great community resource. We would also like to see more targeted events for older persons such as, jazz in the rose gardens that create more opportunities to create social cohesion and belonging.

Priorities for Action:

Action	Continue/ Enhance/New	Responsible Agency	Success indicators and time frame
Support the establishment of Kaumātua and pasifika elder networks	Enhance	In partnership with others	Kaumātua and Pasifika elders groups who meet regularly are established across the district
Support the exploration of Kaumātua/older people friendly competition games and dances	Continue	In partnership with others	Number of games held events held annually.
Continue to investigate social connection opportunities	Continue	In partnership with others	Number of social connection opportunities held at community hubs annually.
Promote older people's activities on local notice boards and libraries.	Enhance	In partnership with others	Annual survey shows increased awareness.
Extend awareness and reporting of Elder Abuse Project.	Continue	Age Concern	Number of reported cases of elder abuse annually.

Implementation

Te Whakatinanatanga

A collaborative approach will be essential to the success of this plan. This will involve our partners, stakeholders and community working together on the delivery of the actions identified.

Monitoring and Review

Te Aroturuki me Te Arotake

The success of Horowhenua's Age-Friendly Plan will be based on the number of actions that are completed satisfactorily.

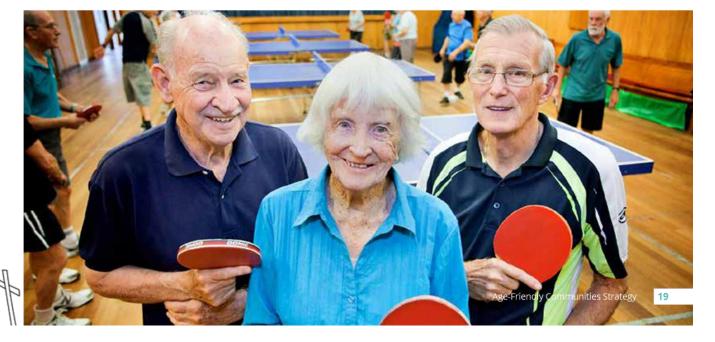
A quarterly progress report will be presented to the Positive Ageing Forum, who will monitor progress and ensure that implementation is on track

This plan will be reviewed in whole or part by 2023.

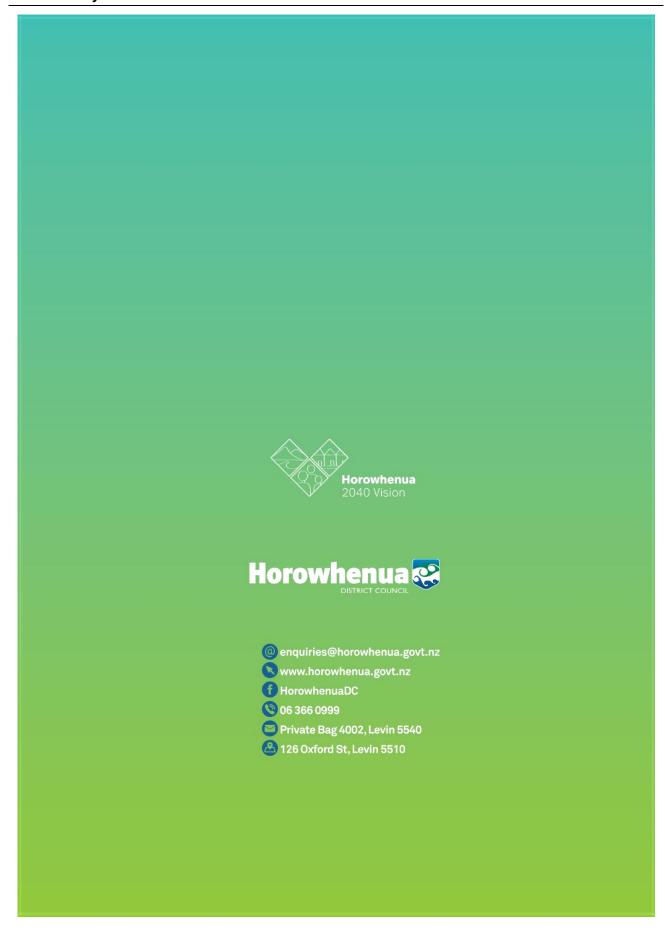
The action plan will be reviewed every 3 years to ensure actions remain relevant and the plan reflects new or emerging issues. Where possible, projects will apply a review or evaluation approach appropriate to its size, cost, nature and duration using a variety of tools (eg, surveys, feedback forms, discussion groups, outcome measurement).

Project evaluations/reviews will cover some or all of the following:

- What was done? Purpose, target audience, rationale, approach
- How well did we do it? For example, number of people involved, participant satisfaction, budget vs actuals, unexpected outcomes
- Is anyone better off? For example, reduced duplication, increased collaboration (shared projects, new partnerships, organisations working together), increased opportunities, increased knowledge, changes in behaviour
- Person-centric wellbeing measure, what difference did the strategy make to older persons in Horowhenua.
- Lessons learnt. What worked well, what didn't, should the activity continue, what should be changed (who, what, where, when, how)?









Community Wellbeing Report

File No.: 21/17

1. Purpose

To give an update and overview on the current Community Wellbeing Committee activities, and provide an update on the district-wide Community Development work programme that directly contributes to the outcomes of the Community Wellbeing Framework.

2. Recommendation

- 2.1 That Report 21/17 Community Wellbeing Report be received.
- 2.2 That this matter or decision be recognised as not significant in terms of s76 of the Local Government Act 2002.

3. Issues for Consideration

COMMUNITY WELLBEING

Refugee Resettlement – International border restrictions are still impacting on refugee resettlement. There have been no new updates specifically for Horowhenua.

Welcoming Communities – Horowhenua District Council completed an Expression of Interest to Immigration NZ to join the Welcoming Communities network, with the overall aim of becoming a Welcoming Community.

In December 2020, Horowhenua District Council received notification of acceptance into the Welcoming Communities Programme. In partnership with Muaūpoko Tribal Authority and Ngāti Raukawa, Council will begin to plan what the programme will look like for Horowhenua. This includes recruitment of a Welcoming Communities Coordinator funded by Immigration NZ.

COMMUNITY ACTION PLANS

Education Horowhenua – This financial year (commencing 01 July 2020) three (3) Education Horowhenua meetings have been held. The network adopted an updated Terms of Reference and are currently updating the action plan to reflect the current state of education in Horowhenua and ensuring that membership is reflective of life-long learning. The presentation by BCITO: Apprenticeships in building and construction delivered at the September meeting was well received.

Community Development Advisors supported the Kahui Ako professional development day hosted by Muaūpoko Tribal Authority.

Youth Services – This financial year (commencing 01 July 2020) five (5) Youth Services Network meeting have been held. The network adopted an updated Terms of Reference, currently reviewing the Youth Action Plan, identifying capacity building opportunities and sharing service information. A spotlight on service are well received at each 6 weekly meeting that provides insight and information on local youth services available. VOYCE Whakarongo Mai, Herd by Horses and Think Hauora have presented over the last three months.

As a response to concerns from youth, the community and the Network regarding youth health services in Horowhenua not being accessible and under resourced, a community-led youth health plan is being developed. Three workshops have been facilitated by Ree Anderson with the information from the workshops been collated into draft reports. The next steps are; organising the information into a plan for overview and feedback from young



people and youth services; and an investigation into alternative youth health models and framework is to be undertaken.

Community Development Advisors supported the inaugural Muaūpoko and Whaioro Trust Rangatahi holiday programme. This was a week-long event that targeted Rangatahi that access services from each organisation.

Youth Empowerment Project (yEP) – This financial year (commencing 01 July 2020) five (5) Youth Empowerment Project meeting have been held. Priorities for the yEP are consulting on the Horowhenua Community Youth Health Plan, planning a youth event and recruitment for the 2021 yEP cohort.

The Youth Empowerment Project (yEP) have participated in a number of opportunities including:

- Youth representative appointment to the Foxton Community Board and Community Wellbeing Committee.
- Participated in a Governance training learning about governance, committees and council processes.
- Actively contributed alongside youth services in the Youth Health plan workshops as well as offering youth perspective at a workshop session solely for the yEP members.
- Accompanied Elected Members to the Manawatū River Loop at Foxton tour and information session.
- Contributed to a workshop offering youth perspective and ideas on HDC events
- Volunteered at the Rangatahi for Wairoa gaming events held in September, December and January at Te Takeretanga o Kura-hau-pō

Positive Ageing – This financial year (commencing 01 July 2020) three (3) Older Persons Network meetings have been held. The Age Friendly Communities Strategy is in the final stages of development after several months of comprehensive consultation with a range of community groups.

International Day of the Older person 2020 was celebrated by hosting a book launch "life on your own terms" by author Angela Robinson who is a member of the Older Persons Network.

The 2020 Age on the Go event has been postponed until 2021 due to elevated public health risk under Covid-19

Access & Inclusion – This financial year (commencing 01 July 2020) two (2) Access and Inclusion Network meetings has been held.

Officers are working with accessibility organisations / groups to identify capacity building opportunities and building network membership, along with reviewing Council's own accessibility.

The forum is collectively contributing to 'the Great Accessible Day Out" website by reviewing venues, attractions, council facilities and businesses accessibility features that help with physical access and inclusion.

Officers are supporting People First monthly meeting held at Te Whare Mahana. People First is a national organisation that provides a platform for people with intellectual disabilities to have their voice heard in the Community. "Nothing about us without us" is their motto. The members are encouraged to speak up for their rights and support each other to have their voices heard on behalf of people living with disabilities.



Arts, Culture & Heritage – There is currently no Arts, Culture & Heritage meetings established. Priorities for this portfolio are identifying capacity-building and place-making opportunities, and being agile in responding to graffiti and vibrancy requests.

We have had a great start to the new financial year with the following:

- Officers supported Te Hauora tangata ki Horowhenua, a community-led event promoting wellbeing and holistic practices. The event included kai fundraisers and local artist performing. 18 practitioners participated and drew in an audience of over 150 people.
- The Chorus box mural campaign was well subscribed to, with 5 cabinets selected from 17 submissions. The standard of work was exemplary. Murals on 2 of the boxes have been completed and look very vibrant.
- Te wiki o te reo Māori was a successful week-long event planned and delivered by the Community Engagement team. Due to COVID-19 risks, this year's event featured online waiata and pūkana competitions. Officers also distributed colouring/drawing resources for young people to design their own face mask with Te Reo Māori as the theme. The team encouraged HDC staff members to use Te Reo Māori in the workplace with email suggestions and banners, translation labels around Council offices and facilities.

COMMUNITY DEVELOPMENT

Community Hubs – Officers are actively supporting Te Whare Mahana. The community hub is home to several service providers including Citizens Advice Bureau, and they're contracted by Horizons to undertake Total Mobility assessments. The hub has 3 main focus areas; Pacific Peoples; sustainability & economical living; and young people with disabilities. Officers have been working closely with the hub co-ordinators and community volunteers to build new programmes at Te Whare Mahana Community Hub. The programmes support social connectedness, promote community service organisations, volunteering opportunities and provide a place to encourage a sense of belonging. More recently, there have been two successful initiatives launched, they are:

- Pasifika SCENE for Pasific Peoples (50+) Seniors Culture Exercise 'N' Events. The
 programme started in mid-September and is growing in popularity attracting over 20
 people a week.
- The Repair Café is an internationally recognised programme that reduces waste, saves money and is a place for people to connect and learn new skills. This monthly programme is starting 7 November with 11 repairers lined up ready to repair. The community are invited to bring along small broken items for our local skilled volunteer repairers to see if they can complete a repair or give advice on how to repair. Also on site is a Koha Café that will assist with the long term sustainability of the programme.

Community Recognition – Nominations and decisions for the 2020 Horowhenua District Civic Honours Awards are now complete. The youth excellence scholarship awards attracted a record number of nominations of 48, from which 12 young people have been selected. The event is a collaboration of HDC teams and was held on the 17 November 2020 at Te Takeretanga o Kura-hau-pō.

GRANTS AND FUNDING

A sum of \$160,000 was set aside for the 2020 / 2021 financial year to assist non-profit organisations meeting criteria with projects, events and costs associated with responses to the COVID-19 pandemic and support for community recovery. Funding awarded will vary, but the average grant issued will be between \$500.00 and \$3,000.00 with no cap.

The Horowhenua Community Support Grant 2020/2021 total fund \$160,000



- Round 1 40 applications were approved with \$56,672 allocated.
- Round 2 12 applications were approved with \$20,838.68 allocated.
- Round 3 6 applications were received allocations yet to be ratified by Council.

Creative Communities Scheme 2020/2021

Round 1 - 7 applications were approved with \$28,009.00 allocated.

The Shannon Community Development Trust 2020/2021

• Round 1 - 6 applications were approved with \$9500.00 allocated.

Council have also completed the transition of grants administration to the online platform SmartyGrants. Officers have found the system more efficient, easy to use and time effective. Council officers have and will continue to be available to support organisations through the process.

COMMUNITY CAPACITY BUILDING

The Community Capacity Building began in July 2013 with the aim of assisting the capability building of the non-profit sector in Horowhenua by offering training, seminars and workshops that might not otherwise be accessible to local organisations.

During 2020/2021 financial year, the Community Development Team has delivered 12 capacity and capability building workshops. 174 participants have attended the workshops with 99% satisfaction reported.

Completed workshops and the preliminary schedule for the 2020/21 capacity building workshops are laid out below, additional workshops will be booked as the year progresses.

Workshop	Date	Location	Participants
Level 1 First Aid		Shannon	16
Psychological First Aid Workshop 1	28 July	Te Whare Mahana, Levin	20
Psychological First Aid Workshop 2	12 August	Te Whare Mahana, Levin	Postponed
yEP Governance Training	10 August	Council Chambers, Levin	10
Sustainable Funding	27 August	Council Chambers, Levin	44
Basic Skills for everyone, by Skills for Living	5 September	Te Takeretanga o Kura- hau-po, Levin	Postponed
FUNDamentals	September	Council Chambers, Levin	22
Community Governance Training	Oct/Nov	Shannon	Postponed
Inspiring Communities - Shannon	Oct	Shannon	13
Inspiring Communities - Levin	Oct	Levin	15
Civil Defence Emergency Training	Oct	Shannon	11
Safeguarding children online	Nov	Council Chambers, Levin	23

OTHER COUNCIL ACTIVITIES

The Mahi Space – With \$400,000.00 granted from the Provincial Growth Fund for a Digital Hub, a new co-working and collaboration work area, 'The Mahi Space' has opened at Te Takeretanga o Kura-hau-pō in Levin. The space, which aims to boost business operations in Levin has a target audience of; business people, start-ups, small businesses, self-employed



people, entrepreneurs, and those working from home, or commuters who need a place to work remotely. The Mahi Space is fully equipped, the conference room offers video conferencing, and there are three hot-desk pods set up with screens, a mouse and a keyboard to plug into and start working. The furniture, meetings spaces, printer, scanner, and amenities such as WiFi are all provided.

Attachments

There are no attachments for this report.

Confirmation of statutory compliance

In accordance with section 76 of the Local Government Act 2002, this report is approved as:

- a. containing sufficient information about the options and their advantages and disadvantages, bearing in mind the significance of the decisions; and,
- b. is based on adequate knowledge about, and adequate consideration of, the views and preferences of affected and interested parties bearing in mind the significance of the decision.

Signatories

Author(s)	Cathryn Pollock Community & Social Development Manager	CURollack
Approved by	Nicki Brady Deputy Chief Executive	Dekkady