

# WHERE TO GO FOR SERVICES AND SUPPORT

Who can you go to?	What can they help you with?	How can you contact them?
<p><b>Family &amp; Friends</b></p> <p><i>Supermarket Priority Assistance Service for online deliveries</i></p>	<p>Shop for you or collect your groceries using click and collect</p> <p><a href="https://shop.countdown.co.nz/shop/content/priority-assistance">https://shop.countdown.co.nz/shop/content/priority-assistance</a></p> <p><b>MOH advice is that you should stay 2 metres away from others</b></p>	<p>Social media, phone, email</p> <p><i>(Online ordering open 7 days per week - check store website for click and collect and delivery slots)</i></p>
<p><b>Civil Defence and Emergency Management Groups (CDEM)</b></p> <p><i>People who have an urgent need for essential supplies and they don't have the means or transport to get it themselves</i></p>	<p>Household goods and services and other essential items including:</p> <ul style="list-style-type: none"> <li>• Food</li> <li>• Water</li> <li>• Groceries</li> <li>• Pet Food</li> <li>• Medication</li> <li>• Cooking</li> <li>• Fuel</li> <li>• Clothing</li> <li>• Bedding</li> </ul>	<p>Freephone 0800 725 678</p> <p><b>7 days per week, 9am-5pm</b></p>
<p><b>Your local pharmacy</b></p>	<p>Medicines and prescriptions</p> <p><b>Please note this will be on a one in at a time basis and the MOH advice that you should stay 2 metres away from others remains.</b></p>	<p>Foxton:</p> <p>Gimblett's Pharmacy 70 Main St Open Mon-Fri 8.30am – 5.30pm</p> <p>Levin:</p> <p>Berry's Health Centre Pharmacy 62 Liverpool St Open Mon-Fri 9am-5pm, weekends: closed</p> <p>Berry's Tararua Pharmacy 540 Queen St Open Mon-Fri 8.30am – 5.30pm, Sat 9am-12pm</p> <p>Levin Mall Pharmacy 191 Oxford St Open Mon-Fri 9am – 5pm (closed 3-3.30)</p> <p>Steeds Pharmacy 244 Oxford St Open Mon-Fri 8.30am – 5.30pm, Sat 9am-12pm</p> <p>Unichem Levin Pharmacy 209 Oxford St Open Mon-Fri 8.30am – 6pm, Sat 9am – 5pm, Sun 10am – 4pm</p>
<p><b>Essential Social Service providers</b></p> <p><i>Social sector organisations providing essential services</i></p>	<p>Some social sector organisations are already essential services. This includes organisations that are:</p> <ul style="list-style-type: none"> <li>• Providing or delivering food and other essential goods (e.g. food banks, food rescue, food parcels)</li> <li>• Providing childcare services for essential workers (e.g. ECE, OSCAR)</li> <li>• Whānau Ora COVID-19 Support Partners</li> <li>• Providing family and sexual violence crisis response support</li> </ul>	<p>Age Concern Horowhenua Horowhenua Family Violence Intervention Programme Horowhenua Learning Centre Life to the Max Raukawa Whanau Ora Skills4Living, Whanau Tautoko</p> <p><a href="https://www.msd.govt.nz/about-msd-and-our-work/newsroom/2020/covid-19/list-of-social-sector-organisations-providing-essential-services.html">https://www.msd.govt.nz/about-msd-and-our-work/newsroom/2020/covid-19/list-of-social-sector-organisations-providing-essential-services.html</a></p> <p><a href="https://whanauora.nz/covid19response/">https://whanauora.nz/covid19response/</a></p> <p>If you do not have internet access contact your local CDEM for more information.</p>

<b>Ministry of Social Development (MSD)</b> <b>Seniors</b> <b>Studylink</b> <b>Work and Income Services</b>	<p>Financial support for emergency and on-going needs</p> <p>MSD service centres are currently closed but case managers are still available to help people in need. There is a wide range of information on the MSD website.</p> <p>You can apply for a main benefit on-line and check your eligibility for food assistance. You can also ask for help by phone for other essential needs eg emergency housing.</p>	<p><a href="http://www.msd.govt.nz/">http://www.msd.govt.nz/</a>  <a href="http://www.workandincome.govt.nz/">http://www.workandincome.govt.nz/</a></p> <p>MyMSD (Food grant &amp; Benefit app)  0800 552 002 (Seniors 65+)  0800 88 99 00 (Students)  0800 559 009 (General line)</p> <p><b>MyMSD</b> <b>MSD 0800 General Line</b>  <b>24 hours</b> <b>Monday-Friday 7am-6pm</b>  <b>7 days per week</b> <b>Saturday - 8am-1pm</b>  <b>Sunday – 8am-1pm</b></p>
<b>Temporary Accommodation Service (TAS)</b>	<p>Temporary accommodation to those required to self-isolate who are unable to do so in their own homes or are travellers visiting New Zealand and do not already have suitable self-isolation accommodation arranged.</p>	<p><a href="https://temporaryaccommodation.mbie.govt.nz/how-we-can-help/">https://temporaryaccommodation.mbie.govt.nz/how-we-can-help/</a></p> <p>0508 754 163  <b>The call centre is available 24 hours a day, 7 days a week</b></p>
<b>1737</b>	<p>Free mental health and addiction support services.</p>	<p><a href="https://1737.org.nz/">https://1737.org.nz/</a></p> <p>1737  <b>Free call or text anytime (24 hours, 7 days per week)</b></p>
<b>Healthline</b>	<p>Health advice and information about the condition or illness you are calling about, provided by trained healthcare professionals.</p>	<p><a href="https://www.healthpoint.co.nz/">https://www.healthpoint.co.nz/</a></p> <p>0800 611 116  <b>Free call</b>  <b>24 hours, 7 days per week</b></p>
<b>Government Helpline</b>	<p>Provides easy access to information across agencies, information regarding financial assistance and other support.</p>	<p><a href="https://www.govt.nz/about/about-us/contact-us/">https://www.govt.nz/about/about-us/contact-us/</a></p> <p>0800 779 997  <b>8am–10pm, 7 days a week</b></p>
<b>Ministry for Primary Industries together with Beef + Lamb New Zealand, DairyNZ, AgFirst and Federated Farmers</b>	<p>Stock feed planning service for farmers.</p>	<p>Drystock farmers  0800 BEEFLAMB (0800 233 352)</p> <p>Dairy sector  0800 4DAIRYNZ (0800 4 324 7969)</p>
<b>Rural Support Trusts</b>	<p>Psychological support for farming families, including:</p> <ul style="list-style-type: none"> <li>• Farming or business advice</li> <li>• Suppliers</li> <li>• Financial information</li> <li>• Health</li> <li>• Counselling services.</li> </ul>	<p>0800 787 254 (0800 RURAL HELP)</p>