

LGOIMA reference – 2021/793

18 November 2021



**Response - Official Information Request**

I refer to your request for information received on 27/10/2021. Your request has been considered under the Local Government Official Information and Meetings Act 1987 (LGOIMA) and I provide the following information.

**The number of noise complaints per year and the number that get resolved**

In the last three calendar years to 31 October 2021, Council received the following number of noise complaints:

01 January – 31 December 2019	01 January – 31 December 2020	01 January – 31 October 2021
1,702	1,817	1,448

Noise control respond to and resolve all noise complaints reported to Council. The outcome of each response is dependent on the noise control officers’ assessment of the noise (if any) when on site. Each noise complaint received is assessed at the time of the officers’ response and the appropriate enforcement action is taken as necessary.

**Any information on noise complaints that stand out as being unusual or funny**

In the last twelve months to 31 October 2021, there were 1,730 noise complaints received in the following categories:

Type of noise	Number of complaints
Alarm – House / Building alarm	15
Loud banging / thumping	7
Barking dog	121
Basketball – playing / bouncing ball	2
Construction noise	45
Drums	21
Fireworks	11
Machinery noise / Vehicle noise	47

Music / Stereo / Party /People noise	1,459
Bird scarer	2
<b>TOTAL</b>	<b>1,730</b>

Horowhenua District Council publishes responses to Local Government Official Information and Meetings Act 1987 (LGOIMA) requests that we consider to be of wider public interest, or which relate to a subject that has been widely requested. To protect your privacy, we will not generally publish personal information about you, or information that identifies you. We will publish the LGOIMA response along with a summary of the request on our website. Requests and responses may be paraphrased.

If you have any queries regarding this information, please contact the LGOIMA Officer on 06 3660 999 or email - [LGOIMAOfficer@horowhenua.govt.nz](mailto:LGOIMAOfficer@horowhenua.govt.nz)

Yours sincerely,



Lisa Slade  
**Executive Sponsor - LGOIMA**