

Horowhenua 
DISTRICT COUNCIL

Summary Annual Report

2015-2016



HOROWHENUA DISTRICT COUNCIL SUMMARY ANNUAL REPORT FOR THE YEAR ENDED 30 JUNE 2016

[About This Summary](#)

The Council adopted the audited annual report for 2015/16 on 5 October 2016 and authorised it for issue. The report details Council's achievements against the measures and budgets for the year. The full report received an unmodified audit opinion. Copies are available from the Council on request (refer to page 49 of this report for contact details).

This summary provides the key points extracted from full annual report. As a summary it cannot be expected to provide a complete understanding of the performance of the council for the year.

Introduction from the Mayor and Chief Executive

The financial year ended 30 June 2016 has seen a continuation of Council achievements in providing a range of services within the Horowhenua District. The annual report contains considerable financial and non-financial information that indicates a satisfactory financial result for the year compared to budget and the completion of several major infrastructure renewal projects.

Financial Performance

The total expenditure of the Council in the 2015/2016 year was over \$46.8 million between 17,880 rateable properties.

What was the money spent on? In the 2015/2016 year Council has spent \$46.8 million across eleven activities as outlined in this graph:

Overall Council shows a deficit of \$0.826m against a budget of \$1.595m surplus. The main reason for the budgeted surplus was due to expecting to receive \$2.2m in third party income for the funding of Te Awahou Nieuwe Stroom. Te Awahou Nieuwe Stroom is expected to finish in June 2017 and the expected funding effort is progressing.

The financial strategy (on page 160 of the 2015/25 LTP) explains that as this 'income' was not in the nature of operational income, it cannot be spent on funding operational activities. The Council was facing an operational deficit of \$675k.

The main theme from the financial strategy was Council facing 3 years of such deficits. These deficits mainly arose from underfunding depreciation. This depreciation funding is used for debt repayments and asset replacements (commonly called asset renewals). Council was facing an increasing requirement to renew assets without the rate and other operational funding required to fund these renewals. If rates increases were not achieved over the first 3 years of the LTP, Council would have had to either borrow more or reduce the asset renewal expenditure that was needed to proceed with projects agreed to in the LTP.

There have been a considerable number of achievements in the year that we are extremely proud to report on:

Shannon waste water treatment plant

Horowhenua is leading the way with land-irrigated wastewater. The successfully-completed upgrade of the Shannon Wastewater Treatment Plant takes Horowhenua a significant step closer to seeing nearly all of the District's wastewater irrigated to land.

The treatment plant upgrade was celebrated when it was officially opened by Minister for the Environment, the Hon. Dr Nick Smith on 20 April 2016.

The new 10,000 cubic-metre storage capacity and land irrigation system will result in 80 percent of the treated wastewater discharge not entering the nearby waterway. Previously, and ever since 1969 when the plant was built, all the treated wastewater had been discharged to water, via Stansells Drain that fed into the Mangaore Stream and into the Manawatu River.

Online land information memorandums (LIMS)

In a year we have improved the LIM process and we can now deliver LIMS much faster than ever before. Because we have streamlined the system and made it more online, we can turn a LIM report out in a few hours, if all the relevant information is easily found during research. We are able to deliver LIMS much faster than most councils in New Zealand and because of this customer and real estate sector feedback has been overwhelmingly positive.

Levin aquatics centre

The long awaited redevelopment of the Levin Aquatic Centre, which will include a hydrotherapy pool being added as well as general upgrades to the existing facilities, has started and is taking place between May and September 2016. The Foxton Pool will stay open for an extended season over the period May to September 2016.



	Planning and Regulatory Services	\$3,664,000
	Community Support	\$1,920,000
	Community Facilities and Services	\$9,631,000
	Property	\$2,014,000
	Treasury and Support	\$4,583,000
	Representation and Community Leadership	\$3,249,000
	Land Transport (Roading & Footpaths)	\$8,845,000
	Stormwater	\$943,000
	Solid Waste Management	\$2,098,000
	Water Supply	\$4,825,000
	Waste Water Management	\$5,090,000
	TOTAL	\$46,862,000

Levin water treatment plant upgrade

Phase one of the upgrade was completed in early 2016 and features the construction of a new six-million-litre reservoir tank, measuring 31 metres in diameter and nine metres high. It adds to two existing concrete reservoirs - a four-million-litre tank built in 1965, and a 2.5-million-litre tank built in 1943.

This will provide the town with at least 24 hours of water storage capacity. Previously storage capacity had been 19 hours typically, but only 13 hours during peak demand in summer. Manufactured in the United Kingdom, the components were shipped to New Zealand and then assembled on site at the water treatment plant. Future phases of the upgrade to be carried out in the next year include a new clarifier and UV treatment system.

Te Awahou Nieuwe Stroom

The construction of Te Awahou Nieuwe Stroom has started and the project has received grants totalling \$1.92m. The funding comes from a Lotteries Significant Projects Fund grant of \$750,000, a Lotteries Community Facilities Fund grant of \$500,000, a \$170,000 grant from Eastern and Central Community Trust and \$500,000 from the Foxton Beach Freeholding Account. This follows Horowhenua District Council adopting recommendations that allowed the Te Awahou Nieuwe Stroom project start construction with Caldwell Builders being given the contract to build and a blessing taking place on 5th June 2016.

Recreational services

Horowhenua District Council has awarded its Open Spaces Maintenance contract to a new provider to the District – Recreational Services. The Open Spaces contract includes both planned and reactive maintenance and minor capital works for Council's parks, playgrounds, sport grounds, cemeteries and gardens.

The awarding of this Contract comes after a comprehensive two-stage tender and evaluation process, with seven companies initially submitting for this contract. Awarding the contract to Recreational Services was approved by Council at its meeting held 1 April 2015, and will begin from 1 July 2015, for a period of up to eight years.

District growth

Over the past 10 years 80% of territorial local authorities (TLAs) grew faster than Horowhenua; with the District also being ranked 62 out of 66 TLAs for slowest growth in employment. Recently released analysis by New Zealand Institute of Economic Research (NZIER) has confirmed that this is about to change because of the improved roading connection between Horowhenua and Wellington.

If the investment works as intended, population growth, employment and economic activity will be significantly higher than otherwise would occur. The growth is anticipating:

- 1,000 more jobs in 20 years
- 10,000 more people in 20 years

A challenge for Council is to ensure that it is adequately resourced to be able to respond to and support the anticipated growth opportunities.

Community housing

In April Council announced its plans to transfer its own 115 pensioner housing units to a Community Housing Provider. Having one provider managing Community Housing in the district will bring many benefits to existing and future tenants. The Government announced in May 2016 that it will explore an opportunity to include approximately 250 Housing New Zealand properties and tenancies in the region with Horowhenua District Council's pensioner housing units in a joint transfer to a Community Housing Provider.

As part of the condition of sale, any Community Housing Provider will be required to retain all properties as community housing for the district, and to ensure all existing tenants enjoy the same terms and conditions of tenancy.

We would sincerely like to thank Councillors, Foxton Community Board members and Council staff for their support during the financial year and the commitment they continue to give to the Horowhenua District.



Brendan Duffy, JP
District Mayor



David Clapperton
Chief Executive

Summary of the Financial Statements

These summary statements cover the Horowhenua District Council (Council) and the Horowhenua District Council Group comprising the Council, Te Horowhenua Trust (formerly Horowhenua Library Trust) and Shannon Community Development Trust (Group), all have been incorporated in New Zealand.

The primary objective of Horowhenua District Council is to provide local infrastructure, local public service, and performs regulatory functions for the community for social benefit rather than making a financial return.

Accordingly, Council has designated itself as a public benefit entity (PBE) for financial reporting purposes.

The full financial statements of Council and the Group have been prepared in accordance with and are fully compliant with Tier 1 PBE accounting standards.

Council's summary annual report complies with PBE FRS 43 Summary Financial Statements.

The financial statements are presented in New Zealand dollars and all values are rounded to the nearest thousand dollars (\$000's).

The summary financial statements of Council are for the year ended 30 June 2016. The full annual report was authorised for issue by Council on 5 October.

Summary Statement of Comprehensive Revenue and Expense

FOR THE YEAR ENDED 30 JUNE 2016

	Note	Council Actual \$ 30 June 2016 \$000	Council Budget \$ 30 June 2016 \$000	Council Actual \$ 30 June 2015 \$000	Group Actual \$ 30 June 2016 \$000	Group Actual \$ 30 June 2015 \$000
Revenue						
Rates revenue		33,219	33,300	30,994	33,219	30,994
Other revenue	1	12,817	13,474	11,414	13,248	11,845
Total revenue		46,036	46,774	42,408	46,467	42,839
Expenditure						
Finance costs	2	4,087	3,300	3,487	4,087	3,487
Other expenses	3	42,775	41,879	41,872	43,283	42,234
Total expenses		46,862	45,179	45,359	47,369	45,721
Surplus / (deficit) before tax		(826)	1,595	(2,951)	(902)	(2,883)
Income tax expense		-	-	-	-	-
Surplus / (deficit) after tax		(826)	1,595	(2,951)	(902)	(2,883)
Surplus / (deficit) attributable to: Horowhenua District Council		(826)	1,595	(2,951)	(902)	(2,883)
Other comprehensive revenue and expense						
Gain / (loss) on infrastructural assets revaluations		-	-	-	-	-
Gain / (loss) on restricted assets revaluation		-	-	-	-	-
Total other comprehensive revenue and expense for the year		-	-	-	-	-
Total comprehensive revenue and expense (deficit) for the year		(826)	1,595	(2,951)	(902)	(2,883)
Total comprehensive revenue and expense attributable to Horowhenua District Council		(826)	1,595	(2,951)	(902)	(2,883)

Statement of Changes in Ratepayers' Equity

FOR THE YEAR ENDED 30 JUNE 2016

	Council Actual \$ 30 June 2016 \$000	Council Budget \$ 30 June 2016 \$000	Council Actual \$ 30 June 2015 \$000	Group Actual \$ 30 June 2016 \$000	Group Actual \$ 30 June 2015 \$000
Balance at 1 July	418,568	419,891	421,519	419,245	422,128
Total comprehensive revenue and expense for the year	(826)	1,595	(2,951)	(902)	(2,883)
Balance at 30 June	417,742	421,486	418,568	418,343	419,245
Total comprehensive revenue and expense attributable to:					
Horowhenua District Council	(826)	1,595	(2,951)	(902)	(2,883)
Total comprehensive revenue and expense	(826)	1,595	(2,951)	(902)	(2,883)
Equity is represented by:					
Retained earnings	263,345	267,349	264,909	263,946	265,586
Revaluation reserves	147,449	147,447	147,449	147,449	147,449
Other reserves	6,948	6,690	6,210	6,948	6,210
Total equity	417,742	421,486	418,568	418,343	419,245

Statement of Financial Position

AS AT 30 JUNE 2016

	Note	Council Actual \$ 30 June 2016 \$000	Council Budget \$ 30 June 2016 \$000	Council Actual \$ 30 June 2015 \$000	Group Actual \$ 30 June 2016 \$000	Group Actual \$ 30 June 2015 \$000
Assets						
Current assets	4	13,995	13,420	14,182	14,117	14,338
Non-current assets	5	487,206	497,463	478,337	487,629	478,823
Total current assets		501,201	510,883	492,519	501,746	493,161
Liabilities and ratepayers' equity						
Current	6	29,639	10,029	12,071	29,583	11,973
Non-current	7	53,820	79,368	61,880	53,820	61,943
Total liabilities		83,459	89,397	73,951	83,403	73,916
Ratepayers' equity	8	417,742	421,486	418,568	418,343	419,245
Total liabilities and ratepayers' equity		501,201	510,883	492,519	501,746	493,161

Statement of Cash Flows

AS AT 30 JUNE 2016

	Note	Council Actual \$ 30 June 2016 \$000	Council Budget \$ 30 June 2016 \$000	Council Actual \$ 30 June 2015 \$000	Group Actual \$ 30 June 2016 \$000	Group Actual \$ 30 June 2015 \$000
Net cash flows from:						
Operating activities		12,439	12,880	9,974	12,572	10,293
Investing activities		(17,895)	(29,033)	(10,803)	(18,081)	(11,083)
Financing activities		5,000	16,153	3,250	5,000	3,250
Net increase in cash and bank		(456)	-	2,421	(509)	2,461
Cash and cash equivalents at the beginning of the year		7,856	6,536	5,435	7,939	5,479
Cash and cash equivalents at the end of the year		7,400	6,536	7,856	7,430	7,940

Funding Impact Statement for Whole of Council

FOR THE YEAR ENDED 30 JUNE 2016

	Annual Plan Forecast 2015 \$000	Annual Report Actual 2015 \$000	LTP Forecast 2016 \$000	Actual 2016 \$000	Variance 2016 \$000
Sources of operating funding					
General rates, uniform annual general charges, rates penalties	8,394	8,310	8,824	8,865	41
Targeted rates	22,702	22,684	24,476	24,354	(122)
Subsidies and grants for operating purposes	947	1,174	1,511	1,530	19
Fees and charges	5,053	4,831	4,880	5,290	410
Interest and dividends from investments	96	222	150	127	(23)
Local authorities fuel tax, fines, infringement fees, and other receipts	2,791	2,802	2,643	2,925	282
Total operating funding (A)	39,983	40,023	42,484	43,091	607
Applications of operating funding					
Payments to staff and suppliers	29,708	29,996	30,272	30,977	705
Finance costs	3,405	3,487	3,300	4,087	787
Other operating funding applications	-	-	-	-	-
Total applications of operating funding (B)	33,113	33,483	33,572	35,064	1,492
Surplus (deficit) of operating funding (A-B)	6,870	6,540	8,912	8,027	(885)
Sources of capital funding					
Subsidies and grants for capital expenditure	1,088	1,059	3,968	2,050	(1,918)
Development and financial contributions	646	344	-	381	381
Increase (decrease) in debt	20,898	3,250	16,153	5,000	(11,153)
Gross proceeds from sale of assets	474	1,909	640	1,421	781
Other dedicated capital funding	-	-	-	-	-
Total sources of capital funding (C)	23,106	6,562	20,761	8,852	(11,909)
Applications of capital funding					
Capital expenditure					
- to meet additional demand	3,568	471	2,347	1,276	(1,071)
- to improve the level of service	16,861	5,122	16,270	10,283	(5,987)
- to replace existing assets	9,285	6,460	12,800	9,662	(3,138)
Increase (decrease) in reserves	-	910	-	(4,388)	(4,388)
Increase (decrease) of investments	262	139	(1,744)	46	1,790
Total applications of capital funding (D)	29,976	13,102	23,673	16,879	(12,794)
Surplus (deficit) of capital funding (C-D)	(6,870)	(6,540)	(8,912)	(8,027)	885
Funding balance ((A-B)+(C-D))	-	-	-	-	-
Depreciation	12,518	11,483	11,619	11,536	(83)
Loans					
		External			
		\$000			
Loans as at 1/07/2015		60,000			
Raised during year		13,000			
Repaid during year		(8,000)			
Loans as at 30/06/2016		65,000			
Interest expense		4,087			

Explanations for variances between the Council's actual results and the Council's budget for 2015-16

Statement of comprehensive revenue and expense

1. Other revenue

A breakdown of the revenue included under this heading is provided in Note 2 along with explanations of variances in section C in the full annual report.

Grants and subsidies – This is lower than budget due to the delay in the Te Awahou building project where the grants are dependent on building progressing in order for the cash to be released.

Fees and charges – This is higher than budgeted due to increased rent and occupancy for pensioner housing and tipping fees for the land fill were up due increase tonnage from Kapiti.

Other revenue – This is above budget mainly due to building consents being up as a result of the increase activity in the region.

Vested assets – There was no budget due to little subdivision activity expected in the year.

Development contributions – There was no budget for development contributions as they are no longer charged; however the majority of the actual development contributions received are the result of development contributions being paid out on the sale of the Forbes Road subdivision. This subdivision was done when development contributions were being charged.

2. Finance costs

Finance Costs – This is higher than budget due to the movement in swap valuations being included here. The movement in swap valuations is an accounting entry and not what was actually paid out.

3. Other expenditure

A breakdown of the expenditure included under this heading is provided in Note 5 along with explanations of variances in section C in the full annual report.

Employee benefit expenses – These are higher than budget because additional staff were recruited to provide in-house professional services instead of using external consultants.

Loss on disposal of assets – The unbudgeted loss on sale was largely due to the sale of the two properties that were surplus to requirements.

Statement of financial position

4. Current assets

Cash and cash equivalents – Cash and cash equivalents are above budget because a higher balance was held in order to pay for the increase in accounts payable.

Debtors and other receivables – The budget was calculated 18 months prior, even before the 2014-15 annual report. Therefore the debtors and other receivables budget was based on 2013-14 annual report balance that included a \$927k receivable from the Ministry of Health for a subsidy for the Shannon water treatment plant upgrade that has since been paid.

Other financial assets – Other financial assets are above budget as the budget does not include the \$350k deposit held for the Shannon Community.

Commercial property – This is more than budget as the budget included a \$2m sale that did not happen this year.

5. Non-current assets

Plant, property and equipment assets – These are less than budget as a result of not all the work budgeted being completed.

6. Current liabilities

Payables and deferred revenue – This is higher than budget due to a number of large capital projects in progress as at year-end.

Current borrowings – These are higher than budget due to Council taking the advantage of the lower rates on shorter term borrowing.

7. Non-current liabilities

Non-current borrowings – This is lower due to a portion of borrowing shifted to current portion, still if combined with current borrowing, total borrowing is lower than budget due to delays in a number of projects.

Other non-current liabilities – These are above budget due to the increased swap valuation as a result of the low interest rate environment.

8. Equity

Retained earnings – This is less than budget partly due to a \$0.83m deficit made in comprehensive revenue and expense as opposed to a budgeted surplus of \$1.5m.

Statement of cash flows

1. Operating activities

Other revenues – This is lower than budget due to the delay in the Te Awahou building project where the grants are dependent on building progressing in order for the cash to be released

Payment to suppliers, services and employees – This was less than budgeted due a larger creditors and other payables balance than expected.

Interest paid – Interest paid was less than budgeted due to lower loan balances as a result of delayed capital projects.

2. Cashflows from investment activities

Proceeds from assets sales – This was above budget due to more sales of the Forbes Road subdivision properties than expected.

Purchase of assets – Lower expenditure on infrastructural projects as a result of delays.

3. Cashflows from financing activities

Net cashflow from financing activity – This is lower than budget due to lower borrowing as a result of lower expenditure on infrastructural projects largely due to consenting issues and other delays.

Key Performance Measures

Regulatory Services

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
District planning: Processing of applications under the Resource Management Act (RMA).	Applications under the RMA will be processed within statutory timeframes. Target 100%.	Achieved. During the year ended 30 June 2016, one hundred and thirty-four (134) applications have been processed all within statutory timeframes (100% compliance).
District planning: Monitoring of District Plan requirements, resource consent compliance and complaints.	Known and reported instances of non-compliance with the District Plan and any resource consents will be responded to and appropriate action will be taken. Target 100% responded to within 2 working days.	Achieved. During the year ended 30 June 2016, forty-nine (49) complaints have been received relating to potential non compliances with District Plan requirements and resource consents. All complaints were responded to within 2 working days (100% compliance).
	Resource consents are monitored for compliance with conditions. Target 100%*. * Interpreted to mean those that required monitoring.	Unable to measure. As at 30 June 2016 it was not known how many consents have conditions that require monitoring. All the consents are now being reviewed for conditions to monitor.
District planning: The District Plan provides for a balanced regulatory framework that protects important community and environmental values.	Percent of non-complying resource consents approved as a proportion of all approved consents. Target <10%.	Achieved. During the year ended 30 June 2016 one (1) non-complying resource consent had been approved out of a total of one hundred and thirty-four (134) approved consents (0.81%).
Building control: Carry out Building Consent Authority accreditation functions including enforcement of legislation relating to construction of buildings and structures.	Percent of building consent applications granted within 20 working days or less. Target 100% of applications.	Not achieved. This measure was not achieved due to increased building consent numbers and a temporary shortage of people resources. During the year ended 30 June 2016, there have been six hundred and thirty-four (634) consents granted, of which 622 (98%) have been processed in less than 20 working days and twelve (12) were outside of the 20 working days. Six hundred and twenty (620) consents were issued in the year for a combined value of \$68,261,069.00.
	Consent applications for new residential dwellings are processed in 18 days or less. Target 90% of applications.	Achieved. During the year ended 30 June 2016, one hundred and sixty-four (164) new residential dwelling consents have been granted in < 18 days (100%).
	Reported cases of illegal building work will be responded to within 3 working days. Target 100% of cases.	Achieved. There has been one reported incident that has been responded to within 3 working days (100%).

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
Building control: Carry out Building Consent Authority accreditation functions including enforcement of legislation relating to construction of buildings and structures.	Percent of private swimming pools on register inspected annually for compliance. Target is 33% of private swimming pools are inspected.	Not achieved. This measure was not achieved due to increased building consent numbers and a temporary shortage of people resources. There are two hundred and forty-two (242) pools on the register. One third of swimming pools = 80. Sixty Five (65) have been inspected during the year ended 30 June 2016.
	Council will maintain its accredited status as a Building Consent Authority.	Achieved. Council is an accredited BCA. The latest assessment was held 28-30 April 2015 and the BCA received re-accreditation without receiving any Corrective Action Requirements. The next assessment is scheduled for 2017.
Environmental health: Monitoring of food services used by the Community to ensure that they are healthy and safe.	Percent of food premises fitting the scope of templated Food Control Plans apply for exemption from the Food Hygiene Regulations 1974. Target 10%.	Achieved. During the year ended 30 June 2016, fourteen (14) premises had applied for an exemption which represents 14% of those premises that fit the scope of the voluntary implementation plan. No further businesses are able to apply under the Voluntary Implementation Plan as the Food Act 2014 has now been fully enacted. The measure was achieved and exceeded the 10% target set.
	Percent of registered premises that are inspected/audited and graded. Target 100%	Achieved. During the year ended 30 June 2016, one hundred and forty-six (146) premises are registered, of which 100% have been inspected YTD. A total of 159 inspections/audits were conducted in the year. Current grading's are as follows: A Grade = 129 B Grade = 8 Ungraded = 1 New = 8 The number of inspections exceeded the number of premises due to premises opening (22); closing (27); and reinspection needs during the year.
Liquor licensing: Monitoring of licensed premises to ensure compliance with relevant legislation.	Percent of premises that are inspected annually to check for compliance with their licence conditions. Target 100%.	Achieved. There are a total of seventy-one (71) licensed premises holding seventy-four (74) operative licences. (NB: A premise can hold more than 1 license). Seventy-one (71) inspections (100%) have been completed YTD.
	Percent of applications for a licence that will be forwarded to public health and the police for comment. Target 100%.	Achieved. During the year ended 30 June 2016, two hundred and thirteen (213) applications have been received and all licence applications (109) that were required to be forwarded to Police and Public Health for comment were (100%).

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
<p>Animal control: Reported instances of non-compliance and dog nuisance will be responded to.</p>	<p>Percent of reported instances of non-compliance and dog nuisance will be responded to. Target 100%</p>	<p>Achieved. During the year ended 30 June 2016 there have been one thousand, five hundred and eighty-four (1,584) complaints made (with priority given to those reported as dog attacks), comprising: Barking = 623 Wandering = 784 Reported as attacks = 91 Aggressive behaviour = 102 Stock worrying = 4</p> <p>(100%) of complaints have been responded to. Target Achieved.</p> <p>Two (2) prosecutions have been successfully completed YTD, and one (1) is pending. There is one (1) disqualified and two (2) probationary dog owners.</p> <p>Three hundred and ninety-nine (399) dogs have been impounded of which thirty-five (35) have been rehoused, three hundred (300) claimed by their owner and sixty-four (64) have been euthanised. Six (6) remaining in the pound as at 30 June 2016.</p>
	<p>An after-hours emergency response will be continuously provided.</p>	<p>Achieved. The service has been provided by way of an after-hours roster provided by the four (4) Animal Control Officers.</p>
<p>Animal control: Registration and classification of all known dogs within the District.</p>	<p>Percent of known dogs that will be registered or accounted for annually by 31 October. Target 100%.</p>	<p>Achieved. During the year ended 30 June 2016, of the known 6,429 dogs currently on the dog database, 6,188 (96%) are registered and the 241 that show as unregistered have been accounted for by way of an infringement notice issued. All known dogs (100%) have been accounted for.</p>
<p>Parking enforcement: All parking restricted areas in Levin will be enforced under the provisions of Council's bylaw and the transport regulations.</p>	<p>Enforcement conducted each working day.</p>	<p>Achieved. Enforcement has been conducted each working day, with the exception of the three (3) days between Xmas and New Year. During the year ended 30 June 2016, 4,447 stationary vehicle infringement notices have been issued and 2,134 notices have been processed to the Courts for collection.</p>
<p>General regulatory services: Noise complaints response service will be provided</p>	<p>Noise complaints services are provided all year round and 90% of complaints will be responded to within 60 minutes.</p>	<p>Achieved. During the year ended 30 June 2016 there have been 2,261 complaints and all (100%) have been responded to within 60 minutes of receipt resulting in 247 verbal directions being given and 304 abatement notices have been issued. Six (6) equipment seizures have occurred, and police assistance has been required on seventeen (17) occasions.</p>
<p>General regulatory services: Public safety bylaws and other legislation will be enforced.</p>	<p>Percent of reported non compliances and complaints that are responded to within 5 working days. Target 100%.</p>	<p>Achieved. During the year ended 30 June 2016, there have been seventy (70) smoke complaints and thirty-five (35) vehicles reported as abandoned, of which three (3) were impounded. All (100%) have been responded to within 5 working days.</p>

Community Facilities and Services

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
Reserves: Reserves are available for community use.	Sufficient space is available (1 ha/1,000 pop). Target is 1.	Achieved. During the year ended 30 June 2016 Council was managing in excess of 93ha of land as recreation reserve, 134ha as woodland/forestry with public access, and in excess of 154ha of foreshore and dunes. The population of Horowhenua is approximately 30,000 (requires 30ha).
Reserves: Playgrounds are safe for users.	Playground facilities comply with relevant standards. Target is 100%.	Achieved. During the year ended 30 June 2016, all surfaces complied.
Halls: Community halls are available for public use.	Number of uses per fortnight for the Levin, Foxton and Shannon Halls. Target is 10.	Achieved. During the year ended 30 June 2016, the Levin Memorial Hall was used 334 times, the Shannon Memorial Hall was used 106 times, and the Foxton Memorial Hall was used 68 times. A total of 508 times (an average of 19.54 times per fortnight).
Sports grounds: Sports grounds are available for community use.	Percent of time that sport grounds are available for use during their opening hours. Target is 95%.	Achieved. During the year ended 30 June 2016, sportsgrounds were open for a minimum of 95% of the scheduled opening times.
Cemeteries: Cemeteries are managed and maintained to an appropriate standard.	Meet needs according to legal requirements.	Achieved. During the year ended 30 June 2016, there was no legal or regulatory non-compliance.
Cemeteries: Cemeteries operate to an acceptable level.	All arrangements and interments at Council cemeteries are made satisfactorily before 24 hours from interment.	Achieved. During the year ended 30 June 2016, all interment arrangements were completed satisfactorily within the required timeframe.
Aquatic centres: Safe aquatic facilities are operating in the District.	Compliance with relevant standards including Pool Safe Accreditation. Target is 100%.	Achieved. During the year ended 30 June 2016 the Levin and Foxton Pool are both 100% water compliant. Both pools have received "Pool Safe" accreditation during March 2016 until April 2017. Pool Safe certification for the next year has just been received.
Aquatic centres: Aquatics Centres meet customer needs.	Percent of customer satisfaction, based on the Annual Customer Satisfaction Survey. Target is 90 % satisfied.	Not Achieved. The most recent comprehensive Annual Resident Satisfaction Survey conducted in May 2016 showed Customer satisfaction at 87.14%. It should be noted that Levin Pool was closed during the time of the survey due to the redevelopment project.

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
<p>Aquatic centres: A high quality Swim School operates at the Levin and Foxton Aquatic Centres.</p>	<p>Number of participants in Learn to Swim classes. Target is 400 per term.</p>	<p>Not Achieved. Total of 1,664 participants for the year ending 30 June, 2016.</p> <p>Term 3 2015, Levin 394.</p> <p>Term 4 2015, Levin 431, Foxton 24.</p> <p>Term 1 2016, Levin 430, Foxton 55.</p> <p>Term 2 2016 Levin 242, Foxton 88. Note: Levin back pool open only. No lessons in main pool hall due to closure for redevelopment.</p> <p>Term 3 2016, Foxton 118. *Note no usage in Levin due to pool closure for redevelopment (16/17 financial year).</p>
<p>Aquatic centres: Local clubs are supported to deliver their own events.</p>	<p>Number of events per year held by clubs- clubs growing and taking ownership of their own events and future. Target is 4 per year.</p>	<p>Achieved. The following events have been scheduled by Aquatics User Clubs/Schools at Levin Aquatics Centre in this calendar year where the whole pool is booked:</p> <ul style="list-style-type: none"> • Waiopahu Swim Sports February • Go Active TRYathlon 06 March • Levin Swim Club 06 March • Levin School Swim Sports 08 March • Koputaroa Swim Sports 24 March • Levin Masters Swim Meet 24 June • Levin Masters Swim Meet 25 June • Special Olympics 10 September • Special Olympics 11 September • Special Olympics NZ Swim Meet 26 October

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
<p>Aquatic centres: Growing existing events and developing new ones for the following areas; children, general public, and retirees.</p>	<p>Number of events per year for children, general public, and retirees. Target is 2 events per group each year.</p>	<p>Achieved. Note: "Events" do not include the regular swim, fitness and aqua classes based at pools.</p> <p>Events run this year to date as follows:</p> <ul style="list-style-type: none"> • Children – 4: Fun Day, Go Active, Water Polo in Foxton and Levin, Tiny Tots promotion, Horowhenua Children's Day 2016 (supported) • General Public – 14: Foxton open day, Levin Aquatic Centre birthday, Electra Business After 5 (supported), Industry Training Graduation, Civic Honours, Levin Christmas Parade, Armistice Day, International Food Festival, 3 Go Active Triathlon trainings, Go Active Kids Triathlon Series, Prime Ministers visit (supported), Shannon Wastewater Treatment Plant Opening, District Wide Anzac Day Commemorations, supported Levin Music Month celebrations. • Retirees – 4: Fitness lunch x 2, Dash and Splash, Age on the Go Expo • Youth – 4: Teen Raves x 3, Youth Voice Reunion
<p>Libraries: Council provides community facilities for residents, ratepayers, and visitors to access community services including library services.</p>	<p>Communities with library and community facilities providing an integrated and District wider service. Target Levin, Foxton and Shannon.</p>	<p>Achieved. During the year ended 30 June 2016, library services are provided by Te Horowhenua Trust in Levin, Shannon and Foxton.</p>
<p>Libraries: Council provides community facilities for residents, ratepayers, and visitors to access community services including library services.</p>	<p>Percent of residents and non-residents satisfied with library and community services. Target is >85%.</p>	<p>Achieved. The most recent Annual Resident Satisfaction Survey conducted in May 2016 showed Customer satisfaction of these facilities at 91.62%.</p>
<p>Libraries: Customers have access to a range of current information in both print and digital format.</p>	<p>Number of booking counts for community facilities. Target is 380.</p>	<p>Achieved. Quarter 4: 139 Quarter 3: 114 Quarter 2: 102 Quarter 1: 87</p> <p>Total for the year: 442.</p>
<p>Libraries: Customers have access to a range of current information in both print and digital format.</p>	<p>Number of visitor counts to Te Takere, Foxton Library & Service Centre and Shannon Library. Target is 650,000 people across all sites annually.</p>	<p>Not achieved. The monthly average visitor count for Te Takere was 41,923.</p>
<p>Libraries: Customers have access to a range of current information in both print and digital format.</p>	<p>Number of items loaned from the Library across District, including books, magazines etc. Target is 370,000.</p>	<p>Not achieved. Total number of issues for the full year: Levin: 285,550 -6% Foxton: 30,496 -9% Shannon: 14,450 25% (increase from previous year attributable to 69% increase in adult magazines loaned, 91% increase in teen stories loaned and 163% increase in children's magazines).</p> <p>Total for the year: 330,496.</p>

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
<p>Libraries: Customers have access to a range of current information in both print and digital format.</p>	<p>Percent of increase in use of website. Target is +>1%.</p>	<p>Achieved for total number of sessions. Not achieved for number of unique users.</p> <p>Number of unique user sessions: Quarter 1: 16,540 Quarter 2: 13,914 Quarter 3: 16,040 Quarter 4: 17,673 Total for the year: 64,167 <1% Previous Year: 65,648</p> <p>Total number of sessions: 77,832 >9% Previous year: 71,736.</p>
<p>Libraries: Customers have access to programmes and initiatives that enhance wellbeing of the District.</p>	<p>Number of programmes delivered. Target is 100.</p>	<p>Achieved.</p> <p>Quarter 4: 51 (community) 13 (learning) Quarter 3: 69 (community) 25 (learning) Quarter 2: 55 (community) 27 (learning) Quarter 1: 34 (community) 24 (learning)</p> <p>Limitation – programming may not differentiate between ongoing and new programmes in quarterly reporting format.</p> <p>Total: 209 (community) 89 (learning).</p>

Land Transport

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016																																																																											
<p>Roads: A safe road network.</p>	<p>The change from the previous financial year in the number of fatalities and serious injury crashes on the local road network. Target is 0 change or less over a 5 year average.</p>	<p>The NZ Transport Agency manages the Crash Analysis System (CAS) - New Zealand's primary tool for capturing information on where, when and how road crashes occur. The data comes from police reports. There is a lag in getting this info from Police into CAS and then made available for upload into Councils' RAMM Databases. The data is made available in 6 month blocks approximately 6 months later.</p> <p>The recent statement of information made available to Horowhenua District Council from NZTA (CAS Database) is below which shows a change of 2 across the two financial years.</p> <table border="1" data-bbox="1296 512 2018 687"> <thead> <tr> <th colspan="3">Number of Fatal and Serious Crash Counts For Horowhenua District Council Local Roads</th> </tr> <tr> <th></th> <th>FY14/15</th> <th>FY15/16</th> </tr> </thead> <tbody> <tr> <td>Fatal</td> <td>1</td> <td>0</td> </tr> <tr> <td>Serious</td> <td>10*</td> <td>9</td> </tr> <tr> <td>Total</td> <td>11</td> <td>9</td> </tr> </tbody> </table> <ul style="list-style-type: none"> Please note one of the marked serious accidents occurred on the beach stretch between Waitarere and Hokino. <p>The 5 year average result uses the RAMM database data to calculate and it requires the full year's data. By this method there was a slight decrease in fatal and serious crashes on average from 7.4 to 7.</p> <table border="1" data-bbox="1283 898 2031 1153"> <thead> <tr> <th colspan="5">Number of Serious & Fatal Crashes on HDC Network</th> </tr> <tr> <th>Year</th> <th>Fatal</th> <th>Serious</th> <th>Total</th> <th>% Change</th> </tr> </thead> <tbody> <tr> <td>2009-10</td> <td>0</td> <td>12</td> <td>12</td> <td>-</td> </tr> <tr> <td>2010-11</td> <td>1</td> <td>7</td> <td>8</td> <td>-33.3%</td> </tr> <tr> <td>2011-12</td> <td>1</td> <td>8</td> <td>9</td> <td>+12.5%</td> </tr> <tr> <td>2012-13</td> <td>2</td> <td>5</td> <td>7</td> <td>-22.2%</td> </tr> <tr> <td>2013-14</td> <td>1</td> <td>0</td> <td>1</td> <td>-85.7%</td> </tr> <tr> <td>2014-15</td> <td>1</td> <td>9</td> <td>10</td> <td>+900%</td> </tr> </tbody> </table> <table border="1" data-bbox="1283 1182 2031 1249"> <thead> <tr> <th colspan="5">Five Year Average</th> </tr> </thead> <tbody> <tr> <td>2013-14</td> <td>7.4</td> <td>2014-15</td> <td>7</td> <td>-5.4%</td> </tr> </tbody> </table> <table border="1" data-bbox="1283 1278 2031 1345"> <thead> <tr> <th colspan="5">Calendar Year</th> </tr> </thead> <tbody> <tr> <td>2014</td> <td>8</td> <td>2015</td> <td>8</td> <td>0%</td> </tr> </tbody> </table>	Number of Fatal and Serious Crash Counts For Horowhenua District Council Local Roads				FY14/15	FY15/16	Fatal	1	0	Serious	10*	9	Total	11	9	Number of Serious & Fatal Crashes on HDC Network					Year	Fatal	Serious	Total	% Change	2009-10	0	12	12	-	2010-11	1	7	8	-33.3%	2011-12	1	8	9	+12.5%	2012-13	2	5	7	-22.2%	2013-14	1	0	1	-85.7%	2014-15	1	9	10	+900%	Five Year Average					2013-14	7.4	2014-15	7	-5.4%	Calendar Year					2014	8	2015	8	0%
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Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
<p>Roads: Roads in good condition.</p>	<p>The average quality of ride on a sealed local road network measured by smooth travel exposure. Target is minimum 85%.</p>	<p>Achieved. Smooth Travel Exposure measures the proportion (%) of vehicle kilometres travelled in a year (VKT) that occurs on 'smooth' sealed roads and indicates the ride quality experienced by motorists. A 'smooth' road is one smoother than a predetermined NAASRA roughness threshold. The thresholds used vary with traffic density and road location i.e. not all roads are calculated the same. Heavily trafficked roads have a lower (smoother) threshold. High volume urban roads have lower roughness thresholds than low volume rural roads. Our STE percentages are generated by running a report in RAMM. The Annual Roughness Survey for 2015/16 was completed by Shaw Consulting Ltd and covered half of the District. The two halves of the District are done in alternating years (half each year). The data is used to help with decision making when producing the 10yr Forward Works Plan. Urban Roads = 88% Rural Roads = 97% Both Roads = 92%</p>
<p>Roads: Roads that are maintained well.</p>	<p>The percentage of the sealed local road network that is resurfaced annually. Target is a minimum of 5% of total area.</p>	<p>Achieved. There was 29.1km resurfaced in the 2015/16 reseal programme. This equates to 177,273m2 which is 5.2% of the total 3,427,641m2 total sealed local road network.</p>
<p>Footpaths: Footpaths are in an acceptable condition.</p>	<p>Target footpath condition rating (% compliant with Councils standards). Target is minimum 30% in excellent condition. Maximum 10% in poor condition.</p>	<p>Not Achieved. In the last footpath condition rating in 2015 "Excellent Condition" was 28% and "Poor" Condition was 12%. In 2015/16 1.8% of footpath that was "Poor" footpath was replaced and is now "Excellent". Therefore, 29.8% is "Excellent" and 9.8% is "Poor". A new system for carrying out footpath condition ratings is being instigated in 2016/17 where all footpaths will be assessed on a 5 yearly rating cycle.</p>
<p>Land transport: Good response to service requests.</p>	<p>The percentage of customer service requests relating to roads and footpaths to which Council responds within 15 working days. Target is >95%.</p>	<p>Not achieved. During the year ended 30 June 2016, 78% of CRMs were closed within 15 working days. The under achievement was due to the new Maintenance Contractor having technical issues with access to the Authority system causing delays in processing the closure of their CRMs as well as unassigned CRM's. These Issues have been resolved for the 16/17 period.</p>

Stormwater

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
Stormwater: An adequate stormwater system.	The number of flooding events that occur in the District is less than five per year, per 1,000 properties connected to the territorial authority's stormwater system.	Achieved. During the year ended 30 June 2016 there were no reported flooding events (flooding of habitable floors from the Stormwater Drainage System).
	For each flooding event the number of habitable floors affected per 1,000 connections to Council's stormwater networks. Target is 2 or less.	Not applicable. During the year ended 30 June 2016 there were no reported flooding events.
Stormwater: Response to faults.	The median response time to attend a flooding event, measured from the time that Council receives notification to the time that service personnel reach the site. Target is 1 hour.	Not applicable. During the year ended 30 June 2016 there were no reported flooding events.
Stormwater: A sustainable stormwater service.	To have 100% compliance with Horizons Regional Council's resource consents for discharge from its Stormwater system measured by receiving none of the below: <ul style="list-style-type: none"> • Abatement notices; • Infringement notices; • Enforcement orders; and • Convictions. 	Achieved. During the year ended 30 June 2016 there was 100% compliance with the Regional Council's resource consents for discharge from its Stormwater system. There is currently one active stormwater discharge consent, 104223, for the discharge of stormwater from the Holben Stormwater Catchment (including two subdivisions) at Foxton Beach.
Stormwater: Customer satisfaction.	The number of complaints received by Council about the performance of its stormwater system expressed per 1,000 properties connected to the system. Target <10 per year.	Achieved. During the year ended 30 June 2016 there were 21 complaints received at 1.72 per 1,000 connections.

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016																																				
Stormwater: Customer satisfaction.	Percentage of customers satisfied with the stormwater service. As per the Annual Customer Satisfaction Survey. Target is 70%.	<p>Not achieved.</p> <p>Although only 26.5% were satisfied, it is noted that there is a large proportion of the District that were neither satisfied nor dissatisfied.</p> <p>The stormwater network is a complex system in the District which shares boundaries and responsibilities with the roading network. This complexity could be a contributing to a poor understanding of the stormwater services which are limited in HDC. HDC is not responsible for stream and river flooding.</p> <p>There were no recorded incidents which could have led to this high percentage of dissatisfaction.</p> <p>The results from the 2016 Customer Satisfaction Survey are shown below:</p> <table border="1"> <thead> <tr> <th></th> <th>Total %</th> <th>Kere Kere %</th> <th>Levin %</th> <th>Miranui %</th> <th>Waiopahu %</th> </tr> </thead> <tbody> <tr> <td>Very Satisfied</td> <td>4.35</td> <td>2.65</td> <td>6.46</td> <td>0.00</td> <td>3.52</td> </tr> <tr> <td>Satisfied</td> <td>22.16</td> <td>20.35</td> <td>24.31</td> <td>25.00</td> <td>16.20</td> </tr> <tr> <td>Neither Satisfied nor Dissatisfied</td> <td>27.35</td> <td>28.32</td> <td>28.92</td> <td>18.75</td> <td>26.06</td> </tr> <tr> <td>Dissatisfied</td> <td>19.92</td> <td>17.70</td> <td>20.00</td> <td>22.92</td> <td>19.01</td> </tr> <tr> <td>Very Dissatisfied</td> <td>13.88</td> <td>23.01</td> <td>12.31</td> <td>16.67</td> <td>9.86</td> </tr> </tbody> </table>		Total %	Kere Kere %	Levin %	Miranui %	Waiopahu %	Very Satisfied	4.35	2.65	6.46	0.00	3.52	Satisfied	22.16	20.35	24.31	25.00	16.20	Neither Satisfied nor Dissatisfied	27.35	28.32	28.92	18.75	26.06	Dissatisfied	19.92	17.70	20.00	22.92	19.01	Very Dissatisfied	13.88	23.01	12.31	16.67	9.86
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Water Supply

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
Water supply: To provide a reliable supply of safe water.	To ensure the percentage in which the local authority's drinking water supply complies with: <ol style="list-style-type: none"> part 4 of the Drinking Water Standards for New Zealand 2005 (revised 2008) bacterial compliance criteria complies 100% of the time as below: <ul style="list-style-type: none"> Levin Shannon Foxton Foxton Beach Tokomaru 	<p>Achieved.</p> <p>There was 100% compliance for all bacterial testing in 2016 for post treatment and in the reticulation. This was based on a report of all test results viewed on the Lab (ELS) website. Weekday samples are tested by ELS lab in Wellington while weekend and public holiday samples are tested by Cenlab in Palmerston North.</p>

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
	<p>b) part 5 of the Drinking Water Standards for New Zealand 2005 (revised 2008) protozoa compliance criteria complies 100% of the time as below:</p> <ul style="list-style-type: none"> • Levin 0% • Shannon • Foxton • Foxton Beach • Tokomaru 	<p>Not achieved for Shannon due to missing data on compliance criteria for Shannon. This telemetry issue is being addressed with the contractors. There was no effect on the residents as a result, only data transfers.</p> <p>Achieved for Levin. Target for Levin was 0% as there is no current treatment process for protozoa. This technology is to be installed in the 2016/17 financial year.</p> <p>Achieved for Foxton, Foxton Beach and Tokomaru.</p>
<p>Customer satisfaction: To have drinking water that tastes and looks satisfactory.</p>	<p>The total number of complaints received about any of the following (expressed per 1,000 connections) is no more than 5 complaints about each of the following:</p> <ul style="list-style-type: none"> • Drinking water clarity • Drinking water taste • Drinking water odour • Drinking water pressure or flow • Continuity of supply; and • The Council's response to any of these issues. 	<p>Not achieved.</p> <p>During the year ended 30 June 2016, the total number of complaints is 125, which equates to the number of complaints per 1,000 connections being 9.79. The target for this performance measure is 5 per 1,000 connections.</p> <p>The majority of complaints in the last financial year were due to water clarity issues from Foxton and Foxton Beach residents. Treatment process adjustments are progressing towards resolving this issue and unless this is resolved, the number of complaints on water clarity will remain high. We're working towards achieving water quality compliance as well as reducing the number of water clarity/taste and appearance complaints.</p> <p>During the year ended 30 June 2016, total number of connections recorded is 12,773 (the number of properties with full water rates).</p>
<p>Fault response:</p>	<p>The median time from the time that Council received notification to the time that service personnel:</p> <ul style="list-style-type: none"> • Attendance for urgent call-outs; from the time that Council receives notification to the time that service personnel reach the site is one hour or less. • Resolution of urgent call-outs: from the time that Council receives notification to the time that service personnel confirm resolution of the fault or interruption is 8 hours or less. • Attendance for non-urgent call-outs: from the time that Council receives notification to the time that service personnel reach the site is 3 days or less. • Resolution of non-urgent call-outs: from the time that Council receives notification to the time that service personnel confirm resolution of the fault or interruption is 3 days or less. 	<p>Achieved.</p> <p>During the year ended 30 June 2016:</p> <ul style="list-style-type: none"> • The median attendance time for urgent call-outs was 0 hours and 27 minutes <ul style="list-style-type: none"> ○ Received 29 urgent call outs and attended to 23 within 1 hour or less • The median resolution time for urgent call-outs was 0 hours and 57 minutes. <ul style="list-style-type: none"> ○ Received 29 urgent call outs and resolved 26 within 8 hours or less • The median attendance time for non-urgent call-outs was 2 hours and 26 minutes. <ul style="list-style-type: none"> ○ Received 694 non urgent call outs and attended to 666 within 3 days or less • The median resolution time for non-urgent call-outs was 4 hours and 19 minutes. <ul style="list-style-type: none"> ○ Received 694 non urgent call outs and resolved 662 in 3 days or less

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016										
<p>Shutdowns: To ensure water supply is continual.</p>	<p>To ensure the total number of unplanned water shutdowns is less than 35 per year.</p>	<p>Achieved.</p> <table border="1" data-bbox="1149 260 1749 427"> <thead> <tr> <th data-bbox="1149 260 1599 296">Supply</th> <th data-bbox="1610 260 1749 296">Result</th> </tr> </thead> <tbody> <tr> <td data-bbox="1149 296 1599 328">Total number of unplanned shut downs</td> <td data-bbox="1610 296 1749 328">31</td> </tr> <tr> <td data-bbox="1149 328 1599 360">Average shutdown length in hours</td> <td data-bbox="1610 328 1749 360">2.15</td> </tr> <tr> <td data-bbox="1149 360 1599 392">Reasons for shutdowns (most of)</td> <td data-bbox="1610 360 1749 392">Bursts</td> </tr> <tr> <td data-bbox="1149 392 1599 424">Average number of homes affected</td> <td data-bbox="1610 392 1749 424">22</td> </tr> </tbody> </table>	Supply	Result	Total number of unplanned shut downs	31	Average shutdown length in hours	2.15	Reasons for shutdowns (most of)	Bursts	Average number of homes affected	22
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<p>Firefighting: To ensure firefighting needs are met.</p>	<p>To ensure 74% of the network where firefighting flows in urban residential areas meet the NZ Fire Service Fire Fighting Water Supplies Code of Practice SNZ 4509:2008.</p>	<p>Achieved. During the year ended 30 June 2016, 98% of all fire hydrants tested met the minimum target for fire flows.</p> <p>Total number of fire hydrants in the District is 1218, however, one hydrant tested pressure which was too low to read, and this hydrant is only for flushing in Ohau at the end of the reticulation.</p>										
<p>Supply pressure: To ensure water supply has adequate flow and pressure.</p>	<p>To ensure 100% of the network where supply pressure at the property boundary is not less than 250KPa for on demand connections and 150KPa for restricted flow connections.</p>	<p>Achieved. During the year ended 30 June 2016, 100% of all properties assessed exceeded 250kPa.</p> <p>The total number of properties tested was 1465, and this is 11.5% of the total number of properties serviced.</p>										
<p>Water take: To ensure consent conditions are met.</p>	<p>To ensure 100% compliance with water take limits of resource consents.</p>	<p>Not Achieved. During the year ended 30 June 2016 there were six (6) consents for water takes in the District and all but Shannon water take achieved 100% compliance. Shannon non compliance is due to a data administration issue that we are working on resolving with Horizons.</p>										

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016																		
<p>Demand management: To ensure the water supply is sustainable.</p>	<p>To ensure the average consumption of drinking water per day per resident within the water supply areas is 300lt per day (target based on One Plan Section 6.4.3.1).</p>	<p>Not achieved for Foxton, Levin and Shannon.</p> <p>For Foxton, Shannon, Tokomaru and Levin, these figures were calculated by subtracting the metered commercial users from the total water supplied from the treatment plants and then dividing by the residential population for each town.</p> <p>For Foxton Beach, all the residential customers are metered. This volume is summed and then divided by the residential customers.</p> <p>During the year ended 30 June 2016, the average consumption per resident results in L/person/day are as below:</p> <table border="1" data-bbox="1149 539 2033 738"> <thead> <tr> <th>Supply</th> <th>June 2016</th> <th>May 2016</th> </tr> </thead> <tbody> <tr> <td>Foxton</td> <td>400.59</td> <td>386.11</td> </tr> <tr> <td>Foxton Beach</td> <td>279.37</td> <td>276.38</td> </tr> <tr> <td>Levin</td> <td>530.60</td> <td>524.96</td> </tr> <tr> <td>Shannon/Mangaore</td> <td>386.16</td> <td>361.48</td> </tr> <tr> <td>Tokomaru</td> <td>155.76</td> <td>207.36</td> </tr> </tbody> </table> <p>Leak detection and a robust leak maintenance schedule is planned to start with the Levin water supply in 2016/17 and then on to Shannon and Foxton. Also, continuous reticulation renewal works to replace aging infrastructure across the District helps to bring down the calculated consumption figures.</p>	Supply	June 2016	May 2016	Foxton	400.59	386.11	Foxton Beach	279.37	276.38	Levin	530.60	524.96	Shannon/Mangaore	386.16	361.48	Tokomaru	155.76	207.36
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Tokomaru	155.76	207.36																		
<p>Water loss: Minimal water losses.</p>	<p>To ensure the percentage of real water loss from the network as measured by the standard Infrastructure Leakage Index method is 20% or less.</p>	<p>Not achieved.</p> <p>This measure was unable to be calculated due to lack of technical knowledge around the method required to calculate this.</p> <p>Calculations done in June 2015 showed the value of leakage as 22.8% of total consumption for Levin. This value is being checked through water loss measurements starting with Levin that is scheduled to being in the 2016/17 financial year.</p>																		
<p>Water conservation: To provide water conservation education to the public.</p>	<p>To provide water conservation education to the public as provided in the Water Demand Management Plan 2014.</p>	<p>Achieved.</p> <p>Primary school education has finished. It was conducted in Term 1. Conservation information is also published on the Horowhenua web site.</p>																		

Wastewater Disposal

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
Wastewater: To provide a reliable system of wastewater collection and disposal.	To ensure the number of dry weather overflows from the wastewater system is less than two (2) per 1,000 connections.	Achieved. During the year ended 30 June 2016 there were 15 dry weather sewer overflows equating to 1.23 overflows per 1,000 connections.
Fault response: To ensure Council provides a good response to faults reported.	To ensure the median time (hours) from the time that Council receives a notification to the time that services personnel reach the site in responding to an overflow or wastewater blockage is less than one (1) hour.	Achieved. In accordance with the mandatory Department Of Internal Affairs performance measure Council responded to 22 overflows resulting from a blockage or other fault with a median response time of 0 hours and 30 minutes. During the year ended 30 June 2016 the total number of overflows or blockages Council responded to was 84 with a median response time of 0 hours and 20 minutes.
	To ensure the median time (hours) from the time that Council receives a notification to the time that services personnel confirm resolution of the blockage or other fault within the wastewater system will be no more than twelve (12) hours.	Achieved. In accordance with the mandatory Department Of Internal Affairs performance measure Council resolved 22 overflows resulting from blockages or other faults with a median response time of 2 hours and 30 minutes. During the year ended 30 June 2016 the total number of blockages or faults Council resolved was 120 with a median response time of 1 hour and 30 minutes.
Customer satisfaction: To ensure the service is satisfactory for its customers.	To ensure the total number of complaints received (expressed per 1,000 connections to the wastewater system) regarding: <ul style="list-style-type: none"> • Wastewater odour, target is <10 • Wastewater systems faults, target is <8 • Wastewater system blockages, target is 10 • The Council's response to issues with its wastewater system, target is 10 • Total number of complaints received about any of the above, target is <38. 	Achieved. During the year ended 30 June 2016: <ul style="list-style-type: none"> • Odour = 4 equates to 0.33 per 1,000 connections (1 stagnant water, 1 open wastewater pipe & 1 Tokomaru WWTP pond or cattle-waste effluent) • System faults = 83 equates to 6.8 per 1,000 connections • Blockages = 79 equates to 6.47 per 1,000 connections • Council's response = 1 equates to 0.08 per 1,000 connections • Total complaints = 167 equates to 13.68 per 1,000 connections.

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016																																				
<p>Customer satisfaction: To ensure the service is satisfactory for its customers.</p>	<p>To ensure the percentage of customers satisfied with their wastewater service, based on the Annual Customer Satisfaction Survey is at least 80%.</p>	<p>Not achieved. The target of at least 80% satisfied customers was not met. As with the stormwater satisfaction survey, there are a high proportion of customers who were neither satisfied nor dissatisfied.</p> <p>The total satisfaction was 32.02%, while the total dissatisfaction was 25.45%. Overall there were more satisfied customers than dissatisfied.</p> <p>Historical issues of pollution entering the lake play a negative role in the perception of wastewater service satisfaction. From a Council perspective there is no issue of pollution entering Lake Horowhenua after the Levin wastewater treatment plant was upgraded and treated wastewater effluent flows were diverted to another wastewater treatment plant some years ago.</p> <p>The results from the 2016 Customer Satisfaction Survey are shown below:</p> <table border="1" data-bbox="1160 587 1935 879"> <thead> <tr> <th></th> <th>Total %</th> <th>Kere Kere %</th> <th>Levin %</th> <th>Miranui %</th> <th>Waiopahu %</th> </tr> </thead> <tbody> <tr> <td>Very Satisfied</td> <td>5.87</td> <td>1.74</td> <td>8.67</td> <td>4.17</td> <td>4.90</td> </tr> <tr> <td>Satisfied</td> <td>26.15</td> <td>33.91</td> <td>27.24</td> <td>20.83</td> <td>23.08</td> </tr> <tr> <td>Neither Satisfied nor Dissatisfied</td> <td>27.27</td> <td>26.09</td> <td>30.03</td> <td>16.67</td> <td>23.78</td> </tr> <tr> <td>Dissatisfied</td> <td>15.10</td> <td>16.52</td> <td>14.86</td> <td>20.83</td> <td>10.49</td> </tr> <tr> <td>Very Dissatisfied</td> <td>10.35</td> <td>12.17</td> <td>7.74</td> <td>20.83</td> <td>8.39</td> </tr> </tbody> </table>		Total %	Kere Kere %	Levin %	Miranui %	Waiopahu %	Very Satisfied	5.87	1.74	8.67	4.17	4.90	Satisfied	26.15	33.91	27.24	20.83	23.08	Neither Satisfied nor Dissatisfied	27.27	26.09	30.03	16.67	23.78	Dissatisfied	15.10	16.52	14.86	20.83	10.49	Very Dissatisfied	10.35	12.17	7.74	20.83	8.39
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<p>Discharge compliance: To ensure safe disposal of wastewater.</p>	<p>To ensure Council's compliance in relation to Horizons Regional Council resource consents for discharge from its wastewater systems measured by receiving none of the below:</p> <ul style="list-style-type: none"> Abatement notices; Infringement notices; Enforcement orders; and Convictions 	<p>Achieved.</p> <p>Council has not received any of the listed Notices/Orders or Convictions in relation to its nineteen active resource consents. Our Tokomaru and Waitarere plants received minor breaches that were rectified and did not lead to notice, order or conviction action being taken.</p>																																				

Solid Waste Management

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
Waste transfer stations: To ensure Waste Transfer Stations are available at convenient times.	To ensure waste transfer stations are available on agreed days at agreed times.	Achieved. Transfer stations were open on agreed days.
Solid waste: To ensure Solid Waste Activities are undertaken in a healthy and safe manner.	To ensure no reported incidences of injury or illness attributable to use of the Council's waste transfer or recycling station facilities.	Achieved. No reported incidents of injury or illness for Foxton and Shannon for the year. No reports from unmanned recycling stations received for the year.
Waste transfer and recycling stations: To ensure Waste Transfer and Recycling Stations have a minimal impact on the immediate and surrounding environment.	To ensure the number of odour complaints and reports of solid waste are minimal in or around: <ul style="list-style-type: none"> • Waste transfer stations: Less than 3 per month • Recycling stations: Less than 3 per month 	Achieved. During the year ended 30 June 2016 no complaints regarding odour. Regarding solid waste dumping, Council in the past had experienced issues at the Shannon Recycling Station. Since relocating the station and installing a security camera we have had none.
Response times: To ensure response to service requests regarding Council's Solid Waste Activities is timely.	To ensure that all requests are responded to within three (3) days.	Unable to report. Council is currently developing response performance criteria for inclusion in the new contract.
Levin landfill:	The Levin Landfill will be fully compliant with the annual resource consent inspection report.	Achieved. The consent condition requires no odour over the boundary. Both Horizons six (6) monthly compliance reports received gave a Comply – Full assessment. Twenty nine (29) odour complaints were received for the year. The Landfill consent review is under way. No adverse effects as they cannot be confirmed by Horizons.
Kerbside recycling: To ensure Kerbside recycling and refuse collection service is available.	Kerbside recycling shall be offered to 91% of all serviceable households.	Achieved. During the year ended 30 June 2016, kerbside recycling services are offered to 95.3% of serviceable households in the District.

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
<p>Recycling: To ensure recycling and refuse is collected on time and in a sanitary manner.</p>	<p>To ensure the number of complaints about non-collection of:</p> <ul style="list-style-type: none"> • Kerbside recycling: Less than 5 per month • Kerbside refuse: Less than 5 per month 	<p>Not achieved. During the year ended 30 June 2016:</p> <ul style="list-style-type: none"> • Kerbside recycling 42. • Kerbside refuse 84. <p>For kerbside rubbish highest month was September 2015 being 17 and lowest was February 2016 being 3.</p> <p>For kerbside recycling highest months were January and April 2016 being 6 and lowest was May 2016 being 1.</p> <p>Many complaints regarding rubbish collection are that the complaints are before the truck has been. A new contract this year will also help address these complaints.</p>
<p>Recycling stations: To ensure recycling and refuse is collected on time and in a sanitary manner.</p>	<p>To ensure recycling stations are available at the agreed locations on the agreed days and times.</p>	<p>Achieved. Note: the Shannon static recycling station has relocated from Ballance Street to Thompson Street.</p>
<p>Solid Waste Information: To ensure information on Council's recycling and refuse services is available from service centres and on the website.</p>	<p>Up-to-date brochures will be available at all offices and on the HDC website.</p>	<p>Not Achieved. Council considers it more effective to make this information available electronically via its website.</p>
<p>Affordability: To ensure an affordable recycling service is available.</p>	<p>No user charge is set.</p>	<p>Achieved.</p>
<p>Customer Satisfaction: To ensure customers are content with Council's transfer stations, recycling collection, and refuse collection services offered.</p>	<p>To ensure the percentage of customers satisfied with their solid waste service, based on the Annual Customer Satisfaction Survey is at least 75%.</p>	<p>Not Achieved. 75% of customers were satisfied with recycling services. 72% of customers were satisfied with kerbside rubbish collection services.</p>
<p>Education: To ensure customers are educated on waste minimisation practices.</p>	<p>To ensure that education services are provided in local schools.</p>	<p>Achieved. During the year ended 30 June 2016, Waste Education is being carried out in Schools throughout the District.</p>

Community Support

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
<p>Emergency management & rural fires: To promote and encourage community awareness.</p>	<p>5 media messages promoting preparedness for an emergency will be made to residents and ratepayers annually.</p>	<p>Achieved.</p> <p>CDEM advertising / promotion in the following:</p> <ul style="list-style-type: none"> • 2016/17 Neighbourhood Support Wall Planner • 2016/17 Manawatu-Horowhenua Medical Practitioners Wall Planner • Palmerston North / Horowhenua / Manawatu Neighbourhood Support Handbook – 2016/17 edition • Horowhenua A-Z Business Directory 2016/17 • Horowhenua Chronicle Emergency Services feature (plus other features throughout the year) • Various CDEM features in Community Connection throughout the year • Homelink Road Safety Booklet for Horowhenua Schools 2016 • Continuing to circulate the Horowhenua Emergency Planning Guide (Get Ready Get Thru) <p>Community Presentations – at least four presentations to community organisations or local businesses are given annually.</p> <ul style="list-style-type: none"> • Local Welfare Committee • Community Wellbeing Executive • Neighbourhood Support Group • Horowhenua Greypower • Horowhenua Disability Leadership Forum • Horowhenua Youth Network • Horowhenua Older Persons Network • Horowhenua Schools via Junior Neighbourhood Support programme <p>Tsunami Signage – There have been delays. This is a Contract with Horizons Regional Council. The design phase of Tsunami signage is now complete and all aspects of signage currently under construction. Delivery scheduled to CDEM Group office on around 18 July. Next phase of signage planning is to consult on locations and installation of signage as well as communications. Tsunami brochures and A3 Posters for each community have also been developed and to form part of communications package.</p> <p>Community Meetings - EMO has met with Hokio, Waikawa, and Waitarere Beach Committee's to present the project and to gain their endorsement which has been fully achieved. The Waitarere Committee have requested a public meeting to present the project and discuss and questions residents may have. This meeting has been set down for 13 August at the Waitarere Beach Bowling Club. The Foxton Beach Community engagement still being planned.</p> <p>Community Response Plans — There have been delays.</p> <p>This is a Contract with Horizons Regional Council. There has been a delay in finalising the Community Response Plans for Foxton Beach, Waitarere, Hokio, and Waikawa-Manakau</p>

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
Emergency management & rural fires: To promote and encourage community awareness.	5 media messages promoting preparedness for an emergency will be made to residents and ratepayers annually.	(continued) communities due to the re-modelling of the West Coast Tsunami risk by GNS Science. EMO has met with the Hokio and Waikawa Committee's and discussed Community Response Plans (part of which will be aligned to the Tsunami Signage project). Hokio CRP is currently in draft and will be finalised by end of July prior to going to print after receiving endorsement of the local Committee. Development of the Waikawa- Manakau document will follow.
Emergency management & rural fires: Council maintains a functional EOC and trained staff.	To ensure Civil defence and emergency management assessment of readiness and capability of 90% of Council staff.	Not achieved. 85 out of 160 (53%) HDC Staff members have been trained in EMIS to varying degrees. 3 x Council EOC Personnel attended an ITF Intermediate (2 day) course in Fielding in 15/16. CIMS Training (ITF Foundational Course Training) will be completed by new staff joining HDC in the 16/17 period.. The Integrated Training Framework (ITF) Foundational course will continue to be rolled out to existing and new staff in 16/17. Alternate EOC – Te Takere is to be tested as an alternative EOC location during an exercise – To be tested in 2016/2017.
Emergency management & rural fires: To ensure rural fire services are provided.	To ensure 100% of call outs are responded to.	Achieved. All fires were responded to in a timely manner. No claims on the National Rural Fire Fighting Fund have been made over the reporting period.
Community engagement: To ensure Council provides effective leadership in advocating, co-ordinating and facilitating on behalf of community needs.	There are to be five (5) Community Wellbeing Executive meetings per year. (Note: the schedule for 2015 onwards has changed from 6 weekly to bi-monthly).	Achieved. The Community Wellbeing Executive has met six times since the beginning of the financial year. RBA Workshop in May 2016. Working Group meeting to incorporate RBA results in to Strategy in June 2016.
Community engagement: Council supports the vision that young people in the Horowhenua live in a safe and supportive environment, which empowers them to make positive life choices.	Number of Youth Voice meetings per year. Target is 8.	Not achieved. Seven (7) meetings have been held. Monthly Youth Voice meetings continue with numerous sub-group meetings to deliver Youth Voice projects. Further meetings are scheduled for May and June. The 2015 Youth Council disbanded in December. The 2016 Youth Council was selected and inducted in March. The first official meeting was held.
	Number of programmes or projects implemented by Youth Voice. Target is 4.	Achieved. Youth Voice has helped to implement: 1) Listen to the Music; 2) The Lower North Island Youth Councils Conference; 3) The Reverse Colour Run event with HALT; and is currently awaiting confirmation of; 4) the revised Youth Action Plan. Youth Voice has this month helped with Foxton Pool Teen Rave (report being prepared).

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
	Number of Youth Network meetings per year. (Note: the schedule for 2015 onwards has changed from monthly to bi-monthly). Target is 6.	Achieved. Six (6) meetings have occurred since the beginning of the financial year. There are two more meetings scheduled for this financial year.
Community engagement: Council supports the vision that Horowhenua residents are empowered to make choices enabling them to live a satisfying and healthy lifestyle.	Number of Older Person Network meetings per year. Target is 10.	Achieved. The Older Persons Network has met ten (10) times since the beginning of the financial year. An additional working party formed from the network met several times over and above this to work on the draft Positive Ageing Action Plan during 2015.
	Number of Elder Berries magazine publications annually. Target is 4.	Achieved. Four (4) were produced. The latest issue can be found at: http://www.horowhenua.govt.nz/News/Elderberries/Elderberries-Template-20151/
Community engagement: Council supports the vision that Horowhenua is a vibrant, creative and friendly community with an abundance of art, rich cultures and a strong sense of heritage.	Number of Creative Communities funding rounds per year. Target is 2.	Achieved. Two funding rounds have been held. For the second round; Creative Communities Grants funding was approved by Council at the April meeting. All applicants have uplifted funding.
Community engagement: Council supports the vision that Horowhenua is New Zealand's foremost region in taking joint responsibility for the success of our community through education.	Number of Education Horowhenua meetings per year. (Note: the schedule for 2015 onwards has changed from ad-hoc to quarterly). Target is 4.	Achieved. Eight (8) meetings have occurred since the beginning of the financial year. The last meeting was in June.
Community engagement: Council supports the vision that the Horowhenua is fully accessible to all people.	Number of Disability Leadership forums per year. Target is 4.	Achieved. The Disability Leadership Forum continues to meet quarterly and met four (4) times this year. The last meeting was June 2016.
Community engagement: Council promotes community empowerment and provides opportunities for community driven initiatives and projects.	Percent of funds distributed through contestable Community Grants and Funding schemes that comply with grant criteria. Target is 100%.	Achieved. Unspent (but budgeted) Neighbourhood Support Contract funding and Community Consultation Grant funding was re-directed to the Community Development Grant.
Community engagement: Council promotes community group empowerment, and provides opportunity for community groups to grow and develop.	Number of Community Capacity and Capability Building Programme workshops or trainings offered. Target is 10.	Achieved. Nineteen (19) have been held for the 2015/2016 financial year, including the latest workshop on Social Media for Non-profits in April. The series is now closed for the financial year and a report was prepared, reviewing the activity in the last twelve (12) months and recommending programme activity for 2016/2017.

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016																		
<p>Community engagement: Council promotes community group empowerment, and provides opportunity for community groups to grow and develop.</p>	<p>Percent of satisfaction with Capacity and Capability Building Programme workshops or training. Target is 80%.</p>	<p>Achieved. 93.70% of survey respondents felt the speaker was "OK" or "Better". 71.59% rated the speaker as "Above Average", "Quite Good" or "Excellent" with 40.00% selecting the highest possible response, "Excellent". 87.36% of survey respondents felt that the seminar topic was "OK" or "Better" 74.73% rated the topic as "Above Average", "Quite Good" or "Excellent" with 44.21% selecting the highest possible response, "Excellent". 80% of respondents felt that the topic they took part in should be offered in the programme at least once a year. Over 90% of respondents indicated that they would be likely or highly likely to attend future Community Capacity Building Programme workshops. Over 90% of respondents indicated that they would be likely or highly likely to recommend Horowhenua Community Capacity Building Programme workshops to other people.</p>																		
	<p>Number of individuals participating in Capacity and Capability Building Programme workshops or training over the year. Target is 100.</p>	<p>Achieved. Nineteen (19) have been held for the 2015/2016 financial year, including the latest workshop on Social Media for Non-profits in April. 173 individuals participated in the workshops.</p>																		
<p>Community engagement: Council supports beach safety initiatives within communities by providing financial support.</p>	<p>Number of weeks Council funded surf lifesaving service is provided at Foxton and Waitarere Beaches. Target is 6.</p>	<p>Achieved. Council awarded the contract to Levin Waitarere Surf Lifesaving Club. Statistics for the 6 week period are as follows:</p> <table border="1" data-bbox="1149 823 2063 994"> <thead> <tr> <th>Beach</th> <th>Rescues</th> <th>First Aid</th> <th>Search</th> <th>Preventative Actions</th> <th>Public Inv.</th> </tr> </thead> <tbody> <tr> <td>Waitarere</td> <td>5</td> <td>4</td> <td>0</td> <td>127</td> <td>635</td> </tr> <tr> <td>Foxton</td> <td>4</td> <td>19</td> <td>1</td> <td>256</td> <td>1,083</td> </tr> </tbody> </table>	Beach	Rescues	First Aid	Search	Preventative Actions	Public Inv.	Waitarere	5	4	0	127	635	Foxton	4	19	1	256	1,083
Beach	Rescues	First Aid	Search	Preventative Actions	Public Inv.															
Waitarere	5	4	0	127	635															
Foxton	4	19	1	256	1,083															
<p>Community engagement: Council effectively communicates with its ratepayers and residents.</p>	<p>Number of Council "Community Connections" newsletters published annually. Target is 10.</p>	<p>Achieved. The Community Connection was printed in every month apart from January. So 11 are printed in total.</p>																		
	<p>Number of media releases published annually. Target is 100.</p>	<p>Achieved. 102 Media releases have been produced YTD.</p>																		
	<p>Council provides a 24/7 telephone contact centre operation for people to phone. Target is 100%.</p>	<p>Achieved. Council's 06 366 0999 telephone number is operational 24/7.</p>																		
<p>Visitor information: Council supports the promotion of Horowhenua as a tourism destination.</p>	<p>To ensure the Levin, Shannon, Foxton and Foxton Beach Communities with Visitor Information are financially supported.</p>	<p>Achieved. Contracts for the Levin, Shannon and Foxton Visitor Information centres have been created agreed upon and signed off by all parties. Quarterly payments have gone to all centres.</p>																		

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
Visitor information: Council supports the promotion of Horowhenua as a tourism destination.	Percent of key performance indicators achieved by providers of visitor information as set out in annual service level agreement. Target is >85%.	Achieved. Visitor information centres are being supported through the Experience Horowhenua group which consists of Council representatives, Tourism Horowhenua, Foxton Tourism and Development organisation and key stakeholders including Destination Manawatu. All centres provided quarterly reports for the YTD. A two year action plan has been developed and approved by all parties; this will give us a framework to work towards moving forward.
	Percent of key performance indicators achieved by Destination Manawatu (regional tourism organisation) as set out in annual service level agreement. Target is >85%.	Achieved. Destination Manawatu has been assisting with the following projects; Main Street Foxton, Community Signage, Experience Horowhenua forum, Summer Promotion, Cycleway and walkways promotion. 85% of performance measures have been achieved.
Economic development: Council provides strategic leadership in coordinating economic development activities across the District.	Council's economic development function will meet performance indicators and objectives as defined in the Horowhenua Economic Development Strategy. Target is 90% of annual work plan is completed.	Achieved. Council's Economic Development Manager and the Horowhenua Economic Development Board have delivered strategic priorities as identified in the Economic Development Strategy, as well as additional work associated with the Manawatu-Whanganui Regional Growth Study / Accelerate25 and Councils Growth Response.
	Number of Economic Development Board meetings held per year. Target is 10.	Achieved. Ten (10) Board meetings were held in addition to special topic workshops and related Board / Industry / Community engagements.
Economic development: Council provides opportunities for businesses to collaborate and network resulting in a stronger business sector.	Number of business networking meetings held per year. Target is 10.	Achieved. More than 10 meetings have been held. Council has continued to deliver the Business After 5 events as well as additional events associated with special interest groups, regional work programmes, and the Kapiti-Horowhenua business awards.
Economic development: Council advocates for and facilitates business development and new business investment in the Horowhenua.	Percent of the District's business community that are satisfied or more than satisfied with the Council's overall performance in the economic development activity. Target is >75%.	Not achieved. The most recent Annual Resident Satisfaction Survey conducted in 2016 showed customer satisfaction of this activity at 57.83%.

Properties

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
<p>Property: Council operated facilities are available for public hire.</p>	<p>Facilities availability (hrs) and hire charges by annual review. Target is 8 hours per day and review annually.</p>	<p>Achieved. All District Memorial Halls were available for hire for at least eight hours per day.</p>
<p>Property: Residential housing is provided for the elderly.</p>	<p>Occupancy Rate (Percent). Target is 95%.</p>	<p>Achieved. During the year ended 30 June 2016, there has been 96.37% occupancy.</p>
<p>Property: Endowment property is appropriately managed.</p>	<p>Number of sections available for sale. Target is 20 sections.</p>	<p>Achieved. During the year ended 30 June 2016, there are 23 sections available for sale.</p>
<p>Property: Council's properties will comply with relevant legislation.</p>	<p>All buildings with compliance schedules will have current building WOF.</p>	<p>Achieved. During the year ended 30 June 2016, all buildings with Compliance Schedules have current BWOFS. All specified systems including fire alarms have been maintained and inspected in accordance with the compliance schedule. This meets the requirement of the Building Act 2004.</p>
<p>Property: Commercial property is appropriately managed.</p>	<p>Rent is within a percentage range of current market rentals at time of review/renewal. Target is 10%.</p>	<p>No rent reviews were undertaken during the year ended 30 June 2016. The process for obtaining market rent is lease specific, however, the usual process is for Council to appoint an independent registered valuer to determine market rental and the rental is generally set at 100% of market value. Council currently has one property set at between 5-8% of market value this is because the lessee is required to make some capital investment in the property leased.</p>

Representation and Community Leadership

Service area	Performance measure 2015-25 LTP Year 1	Attainment 2016
Representation and community leadership: Council provides open, accessible processes to local government.	Local body elections will be held in compliance with relevant legislation.	Unable to report. Local body elections were held in October 2013. The next Local Body Elections will be held in October 2016.
	Number of complaints upheld against the election process. Target is 0.	Unable to report. 2016 Local Body Election process commenced 8 th July 2016 and will be reported in the 16/17 period.
Representation and community leadership: Council supports residents and ratepayers to have their views heard and considered in Council decision making.	Percent of residential and non-residential ratepayers who are satisfied with the way the Council involves the public in its decision making. Target is >50%.	Unable to report. This is a new measure identified in the Long Term Plan 2015-2025 and will be assessed during Councils annual resident satisfaction survey in May 2017. It was not assessed in the 2016 survey.
	Council's Community Engagement Strategy ^ is implemented and reviewed every 3 years. Target is 90% annual work plan is completed.	Achieved. Councils Community Engagement Strategy is in the implementation phase. It will be reviewed again in 2017.
Representation and community leadership: Council's planning documents meet statutory requirements and meet Audit NZ standards.	The LTP is completed within the statutory timeframe, including a Financial Strategy which meets the new requirements of the Local Government Act. Target is to be adopted before 30 June (every 3 years).	Achieved. Council adopted the Annual Plan on 1 June 2016.
	The Annual Plan will be adopted annual before 30 June annually.	Achieved. Council adopted the Annual Plan on 1 June 2016.
	The Annual Report will include an unmodified audit opinion.	Achieved. The 2014/2015 Annual Report received an unmodified audit opinion.

Selected Notes to the Financial Statements

Events after Balance Sheet date

There were no events after the balance sheet date

CAPITAL COMMITMENTS AND OPERATING LEASES	Council	Council	Group	Group
	Actual \$	Actual \$	Actual \$	Actual \$
	30 June	30 June	30 June	30 June
	2016	2015	2016	2015
	\$000	\$000	\$000	\$000
PPE capital commitments				
Wastewater treatment	146	279	146	279
Water treatment	2,861	1,588	2,861	1,588
Wastewater other	-	1,795	-	1,795
Water other	-	154	-	154
Buildings	4,395	-	4,395	-
Parks	1,224	-	1,224	-
Total PPE capital commitments	8,626	3,816	8,626	3,816

Refer to Note 14 for capital commitments for investment properties.

Operating leases as lessee

Horowhenua District Council leases property, plant and equipment in the normal course of its business. The majority of these leases have a non-cancellable term of 36 months. The future aggregate minimum lease payments to be collected under non-cancellable operating leases are as follows:

OPERATING LEASES AS LESSEE	Council	Council	Group	Group
	Actual \$	Actual \$	Actual \$	Actual \$
	30 June	30 June	30 June	30 June
	2016	2015	2016	2015
	\$000	\$000	\$000	\$000
Non-cancellable operating leases as lessee				
Less than one year	193	200	193	200
Later than one year but not more than five years	241	68	241	68
Later than five years	-	-	-	-
Total non-cancellable operating leases	433	267	433	267

Leases can be renewed at Horowhenua District Council's option, with rents set by reference to current market rates of equivalent age and condition. Horowhenua District Council does have the option to purchase the asset at the end of the lease term.

There are no restrictions placed on Horowhenua District Council by any of the leasing arrangements.

Operating leases as lessor

Horowhenua District Council leases its investment properties, Foxton Beach endowment land and other property under operating leases. The majority of the investment and endowment property leases are leases in perpetuity and therefore non-cancellable; the majority of the other leases are cancellable. The future aggregate minimum lease payments to be collected under non-cancellable operating leases are as follows:

OPERATING LEASES AS LESSOR	Council	Council	Group	Group
	Actual \$	Actual \$	Actual \$	Actual \$
	30 June	30 June	30 June	30 June
	2016	2015	2016	2015
	\$000	\$000	\$000	\$000
Non-cancellable operating leases as lessor				
Less than one year	536	651	536	651
Later than one year but not more than five years	1,132	1,108	1,132	1,108
Later than five years	1,238	1,332	1,238	1,332
Total non-cancellable operating leases	2,906	3,091	2,906	3,091

Figures for later than five years are impracticable because most of the leases are in perpetuity. The total annual lease amounts are expected to be at least those indicated above.

No contingent rents have been recognised in the statement of financial performance during the period.

CONTINGENCIES	Council	Council	Group	Group
	Actual \$	Actual \$	Actual \$	Actual \$
	30 June	30 June	30 June	30 June
	2016	2015	2016	2015
	\$000	\$000	\$000	\$000
Guarantees	27	32	27	32
Government grant	5,219	5,219	5,219	5,219
Total contingencies	5,246	5,251	5,246	5,251

Guarantees

The value of guarantees disclosed as contingent liabilities reflects Horowhenua District Council's assessment of the undiscounted portion of financial guarantees that are not recognised in the statement of financial position. See Note 17 Provisions, for information on recognised financial guarantees. The maximum financial exposure the Council is open to is \$27,000.

Government grants

The value of Government grants disclosed as a contingent liability is the sum of what is notionally an interest-free, suspensory loan from Housing NZ, but is for all practical intents and purposes a grant. The sum advanced is part of a \$10M programme for the construction and modernisation of Horowhenua District Council's residential housing. The sums advanced are repayable, with interest, primarily in the event of Horowhenua District Council selling the flats within 20 years and are registered as mortgages over the relevant properties. Horowhenua District Council intends to sell the residential housing on the condition they remain residential housing after they are sold and is currently negotiating with Housing NZ that the suspensory loan is transferred to the new owner. If this is not possible then HDC will retain the residential housing.

Contingent liability

Horowhenua District Council obtained public liability and professional indemnity insurance cover from New Zealand Mutual Liability Risk Pool. The Council has now withdrawn from the Risk Pool but still has insurance cover via an insurance broker. Risk Pool operates as a mutual fund where each member makes an annual contribution to obtain cover; however should claims exceed contributions then calls can be made on the members of that fund year for the shortfall amount. Risk Pool have advised that further calls may be made to the Council for past pool periods. Horowhenua District Council has budgeted monies in its current LTP to cover these calls.

Council has several ongoing legal proceedings. The outcome of these remains uncertain at the end of the reporting period. The maximum financial exposure is anticipated to be less than \$205,000.

Horowhenua District Council is a guarantor of the New Zealand Local Government Funding Agency Limited (NZLGFA). The NZLGFA was incorporated in December 2011 with the purpose of providing debt funding to local authorities in New Zealand and it has a current credit rating from Standard and Poor's of AA+.

Horowhenua District Council is one of 30 local authority shareholders and 8 local authority guarantors of the NZLGFA. In that regard it has uncalled capital of \$100K. When aggregated with the uncalled capital of other shareholders, \$20M is available in the event that an imminent default is identified. Also, together with the other shareholders and guarantors, Horowhenua District Council is a guarantor of all of NZLGFA's borrowings. At 30 June 2016, NZLGFA had borrowings totalling \$6,501M (2015: \$5,274M).

Financial reporting standards require Horowhenua District Council to recognise the guarantee liability at fair value. However, the Council has been unable to determine a sufficiently reliable fair value for the guarantee, and therefore has not recognised a liability. The Council considers the risk of NZLGFA defaulting on repayment of interest or capital to be very low on the basis that:

- We are not aware of any local authority debt default events in New Zealand; and
- Local government legislation would enable local authorities to levy a rate to recover sufficient funds to meet any debt obligations if further funds were required.

The leases for Waitarere Beach Motor Camp and Levin Holiday Park include provisions for Council to buy-back the lessee's fixtures and improvements in certain circumstances totalling \$915,000. This estimate has been based on district rating valuations.

Building Act claims

The Building Act of 2004 imposes certain obligation and liabilities on local authorities in respect to the issue of building consents and inspections of work done.

Horowhenua District Council has one claim with the Weathertight Homes Resolution Service (WHRS claim 07477). This claim has been accepted as valid and will be liable for 25% of the value of repairs. At this stage value of the repairs is not known. Horowhenua District Council is not expected to be covered under its insurance policies. Horowhenua District Council is also exposed to potential claims which have not been advised. The amount of these claims and any potential liability are not able to be reliably measured and are therefore not quantifiable.

Contingent assets

Third parties including sports clubs and community groups are able to construct facilities (e.g. club rooms) on Horowhenua District Council owned land. The third parties control the use of these facilities and Horowhenua District Council will only gain control of the asset if the third party vacates the facility. Unless, and until, such event occurs these assets are not recognised as assets in the statement of financial position. As at 30 June 2016 there were 24 facilities having an approximate value of \$17.43M (2015: 24 facilities, \$8.02M). This estimate has been based on district rating valuations.

Horowhenua District Council also has a contingent asset in the land sold to the Foxton Medical Trust, which, should the Foxton Medical Trust sell the land, Council will receive the market value at the time of transfer.

RELATED PARTY TRANSACTIONS

Te Horowhenua Trust

In 1996 Council set up the Horowhenua Library Trust (HLT) and then on 4 of March 2011 changed its name to Te Horowhenua Trust (THT).

The primary objective of THT is the delivery of library services on behalf of the Council.

THT is considered to be a council controlled organisation under the Local Government Act 2002.

A description of the library activities and comparisons between the actual performance and the key performance measures set out in the LTP 2015-2025 is contained in Section 1 under the Community Support Group of Services.

The following transactions were carried out with related parties were within normal supplier or client/recipient relationship on normal terms and conditions:

RELATED PARTY TRANSACTIONS	Council Actual \$ 30 June 2016 \$000	Council Actual \$ 30 June 2015 \$000
Te Horowhenua Trust		
Grant received from Council	1,850	1,698
Contract income provided by HDC to Te Horowhenua Trust	140	115
Other grants and income received by Te Horowhenua Trust from HDC	42	18
Other services to Te Horowhenua Trust from HDC	136	123
Payment for services provided by HDC	-	-
Total Horowhenua Trust related party transactions	2,168	1,954
Related party payables/receivables		
Accounts payable to Te Horowhenua Trust	5	2
Accounts receivable by HDC	12	14
Total related party payables/receivables	17	16

The Council does not receive rental payments from Te Horowhenua Trust for the building Te Takere occupies and the Council owns.

Manawatu/Wanganui Local Authorities Shared Services Limited (MWLASS)

This company was set up in 2008 by seven local councils to investigate the possibilities of economies of scale by joint procurement.

To date there has been one call on share capital and the company is now trading. Horowhenua District Council owns one seventh or 14% of this company and has a \$16,000 share capital.

The Company is considered to be a council controlled organisation under the Local Government Act 2002 but the member councils have resolved that it is exempt for the purposes of Section 6(4)(i) of that Act for 2015/16 and 2014/15.

RELATED PARTY TRANSACTIONS	Council Actual \$ 30 June 2016 \$000	Council Actual \$ 30 June 2015 \$000
Manawatu/Wanganui Local Authorities Shared Services Limited		
E-Road hardware	10	7
Regional archives	27	54
Regional ISSP	33	-
Valuation services and share of fixed charges	7	12
Aerial photography	20	-
Debt collection process	-	26
Miscellaneous projects	7	3
Online economic profiles subscription	13	13
Total MWLASS related party transactions	117	115

Shannon Community Development Trust

The Council holds \$350,000 on deposit on behalf of the Shannon Community Development Trust.

Key management personnel

During the year key management personnel (the Mayor, Councillors and senior managers) were involved in minor transactions with Horowhenua District Council (e.g. payment of rates, purchase of rubbish bags, and registration of dogs) as part of a normal customer relationship. In addition the following transactions were conducted with key management personnel:

TRANSACTIONS WITH KEY MANAGEMENT PERSONNEL	Council Actual \$ 30 June 2016 \$000	Council Actual \$ 30 June 2015 \$000
Taitoko Ltd (in which Piri Hira Tukapua is a shareholder / director)	24	-
Canvasland Holdings Ltd (in which Mayor B Duffy is a shareholder) purchase of goods or services.	9	2
Canvasland Sunshades Ltd (in which Mayor B Duffy is a shareholder) purchase of goods or services.	5	5
Total transactions with key management personnel	38	7

No provision has been required, nor any expense recognised, for impairment of receivables for any related party (2015: \$Nil).

Foxton Beach Community Board members

The following transactions were carried out with related parties were within normal supplier or client/recipient relationship on normal terms and conditions:

RELATED PARTY TRANSACTIONS	Council Actual \$ 30 June 2016 \$000	Council Actual \$ 30 June 2015 \$000
Foxton Beach Community Board members		
Roaches Concrete Products Ltd (in which David Roach is a shareholder / director)	67	-
Mastermix & Packaging Ltd (in which Tricia Metcalf is a shareholder / director)	43	-
Total transactions with Foxton Beach Community Board members	110	-

KEY MANAGEMENT PERSONNEL COMPENSATION	Council Actual \$ 30 June 2016	Council Actual \$ 30 June 2015
Remuneration		
Councillors	371,038	342,293
Senior management team, including the Chief Executive	1,352,592	987,027
Total key management personnel remuneration	1,723,630	1,329,320
Full-time equivalent key management personnel		
Councillors*	11	11
Senior management team, including the Chief Executive	9	7
Total full-time equivalent key management personnel	20	18

*Due to the difficulty in determining the full-time equivalent for councillors, the fulltime equivalent figure is taken as the number of councillors

REMUNERATION	Council Actual \$ 30 June 2016	Council Actual \$ 30 June 2015
Chief Executive		
Salary	250,814	222,514
Vehicle (FBT)	10,352	10,352
Total Chief Executive remuneration	261,166	232,866
Elected representatives		
Mayor		
B J Duffy	99,040	94,090
Councillors:		
G Good	35,100	32,300
V Kaye-Simmons	25,140	23,140
A Rush	27,880	25,688
W Bishop	30,620	28,235
R Brannigan	27,558	23,140
R Campbell	25,140	23,140
M Feyen	25,140	23,140
J Mason	25,140	23,140
C Mitchell	25,140	23,140
P H Tukapua	25,140	23,140
Total elected representatives remuneration	371,038	342,293
Foxton Beach Community Board		
J Smart (Chair)	11,840	11,440
P Metcalf	6,040	5,840
D Roache	6,040	5,840
B Vertongen	6,040	5,840
A Street	6,040	5,840
Total Foxton Beach Community Board remuneration	36,000	34,800
Council employees		
Total annual remuneration by band		
<60,000	89	86
\$60,000 - \$79,999	31	31
\$80,000 - \$99,999	12	12
\$100,000 - \$119,999	11	6
\$120,000 - \$280,000	8	7
Total Council employee remuneration	151	142

At balance date, the Council employed 99 (2015: 106) full-time employees, with the balance of staff representing 28 (2015: 11) full-time equivalent employees. A full-time employee is determined on the bases of a 40-hour working week.

INSURANCE OF ASSETS	Council Actual \$ 30 June 2016 \$000	Council Actual \$ 30 June 2015 \$000
Total value of assets covered by insurance contracts	104,584	95,497
Maximum amount of insurance	182,651	183,130
Total value of assets covered by financial risk sharing arrangements	128,290	126,711
Maximum amount available under those arrangements	255,170	117,929
Total value of assets that are self-insured	251,031	254,814
The value of funds maintained for that purpose	-	-

It is anticipated (but cannot be guaranteed) that under the terms contained in the Guide to the Civil Defence Emergency Plan, central government may fund 60% of the qualifying cost of reinstating essential infrastructure assets in the event of a major disaster.

REPLACEMENT COST OF CORE INFRASTRUCTURAL ASSETS	Council Actual \$ 30 June 2016 \$000	Council Actual \$ 30 June 2015 \$000
Waste water treatment plant and facilities	25,467	36,424
Water other	91,626	81,367
Water treatment plant and facilities	28,316	28,787
Wastewater other	113,313	114,296
Stormwater	46,883	45,397
Solid waste	8,309	7,884
Roading and footpaths	344,763	303,977
Total replacement cost of core infrastructure assets	658,677	618,132

Benchmarks Disclosure Statement

FOR THE YEAR ENDED 30 JUNE 2016

The purpose of this statement is to disclose the Council's financial performance in relations to various benchmarks to enable the assessment of whether the Council is prudently managing its revenues, expenses, assets, liabilities, and general financial dealings.

The Council is required to include this statement in its annual report in accordance with the Local Government (Financial Reporting and Prudence) Regulations 2014 (the **regulations**). Refer to the regulations for more information, including definitions of some of the terms used in this statement.

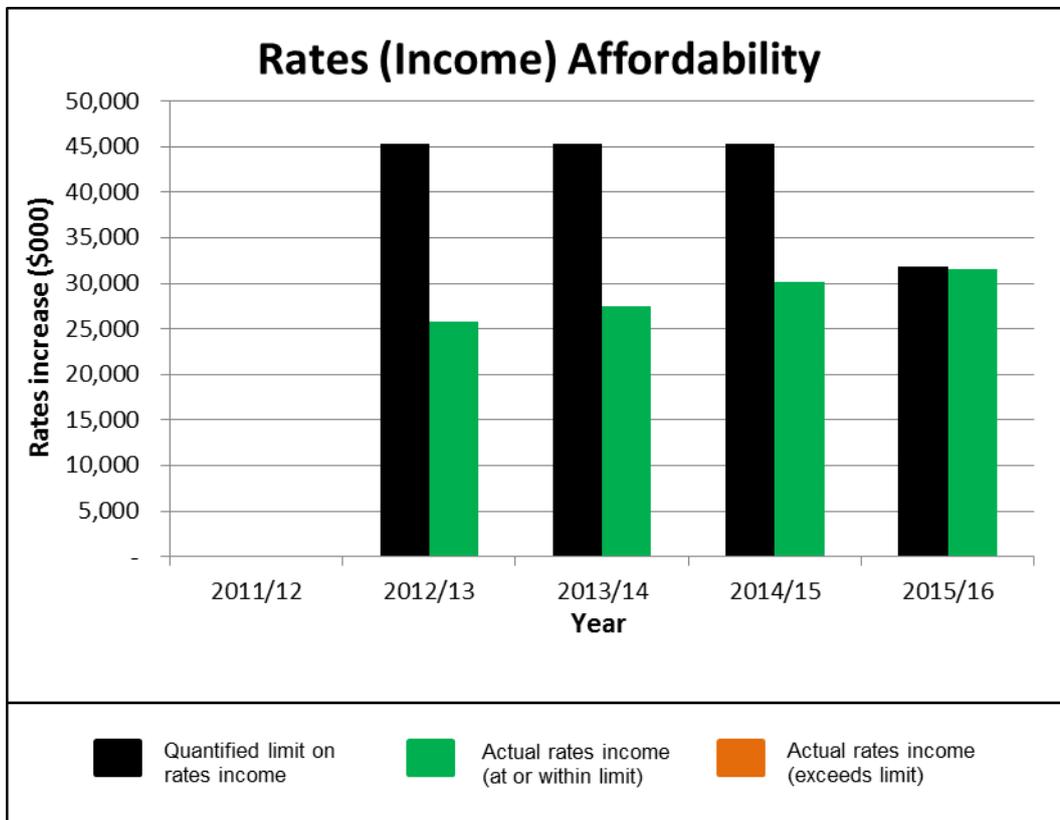
Rates affordability benchmarks

The Council meets the rates affordability benchmark if –

- its actual rates income equals or is less than each qualified limit on rates; and
- its actual increases equal or are less than each qualified limit on rates increases.

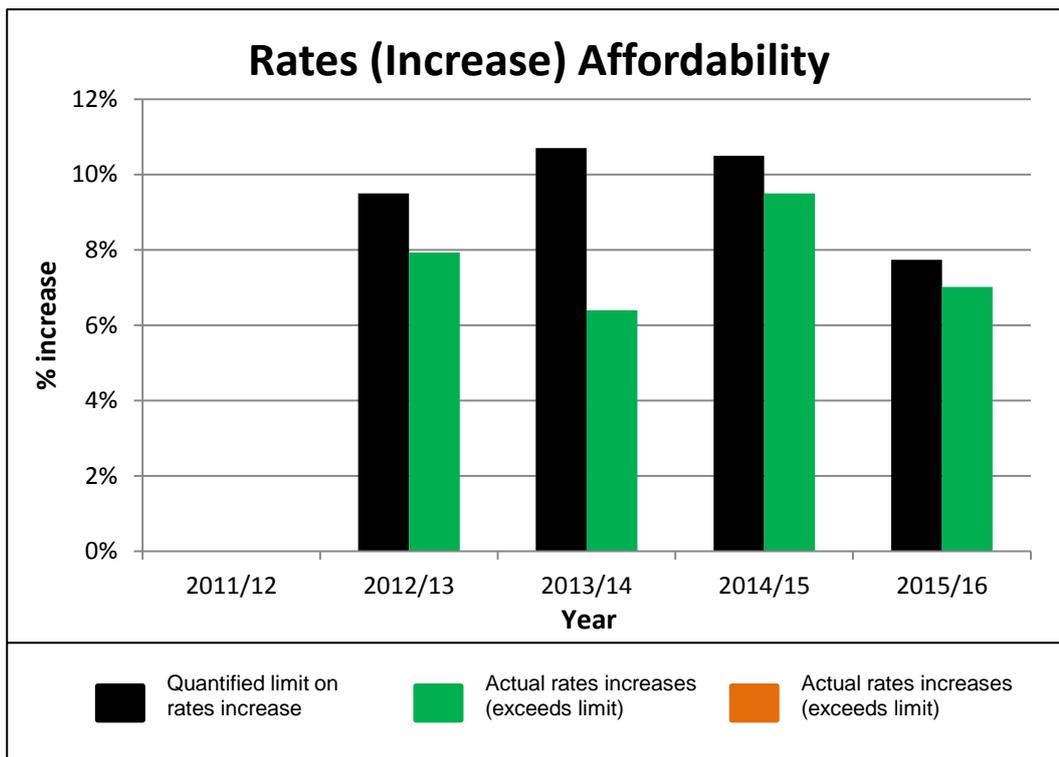
Rates (Income) affordability

The following graph compares the Council's actual rates income with a quantified limit on rates contained in the financial strategy included in the Council's long-term plan. The quantified limit is \$45,300,000 (2012/13), \$45,300,000 (2013/14), \$45,300,000 (2014/15), and \$31,858,000 (2015/16). There was no financial strategy adopted in the 2009-2019 Long Term Plan therefore no comparatives are available for 2011/12.



Rates (increases) affordability

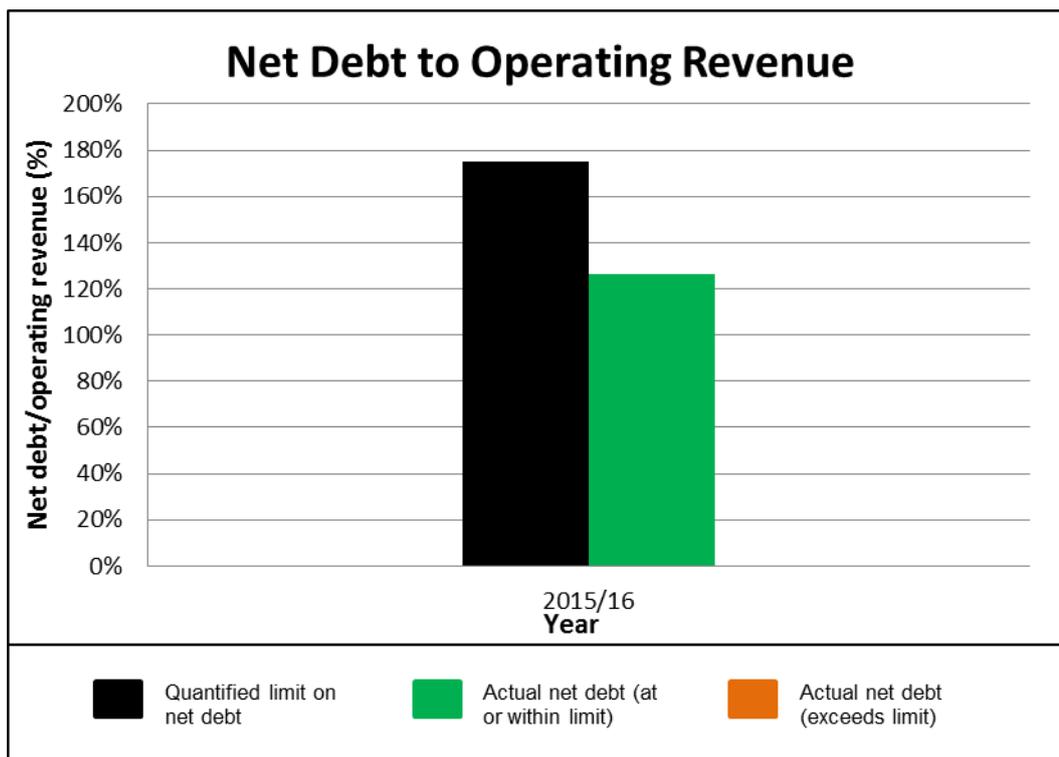
The following graph compares the Council's actual rate increase with a quantified limit on rates increases included in the financial strategy included in the Council's long term plan. The quantified limits are 9.50% (2012/13), 10.70% (2013/14), 10.50% (2014/15), and 7.74% (2015/16). There was no financial strategy adopted in the 2009-2019 Long Term Plan therefore no comparatives are available for 2011/12.



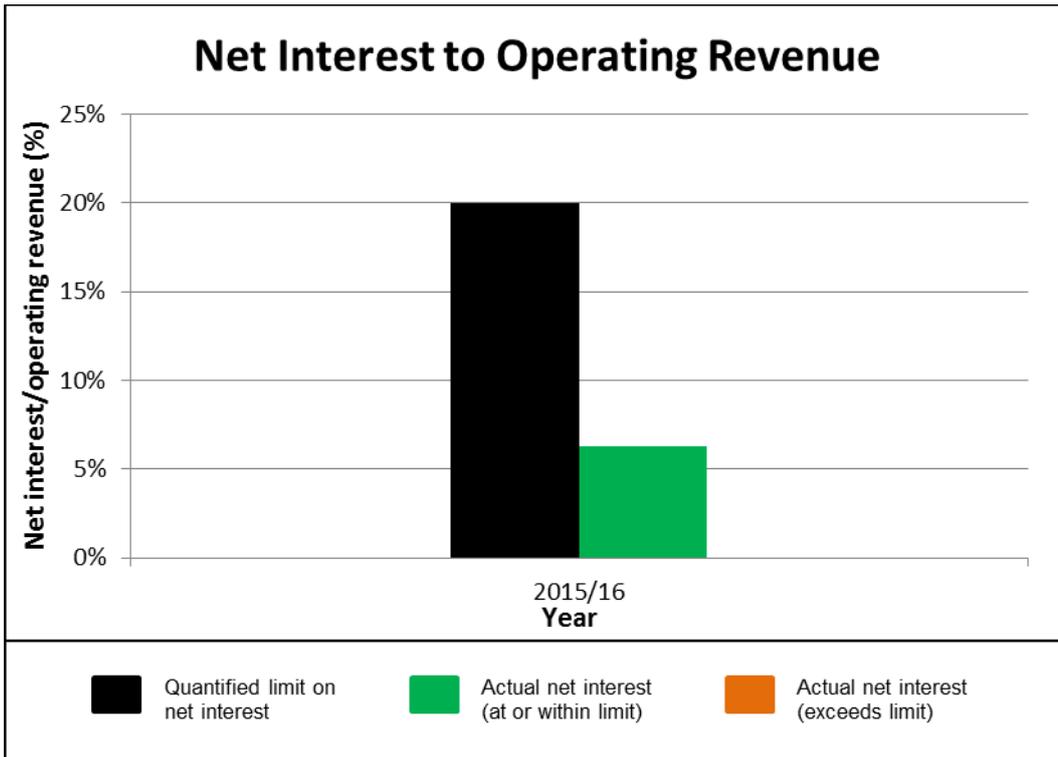
Debt affordability benchmark

The Council meets the debt affordability benchmark for a year if actual borrowing is within each quantified limit on borrowing.

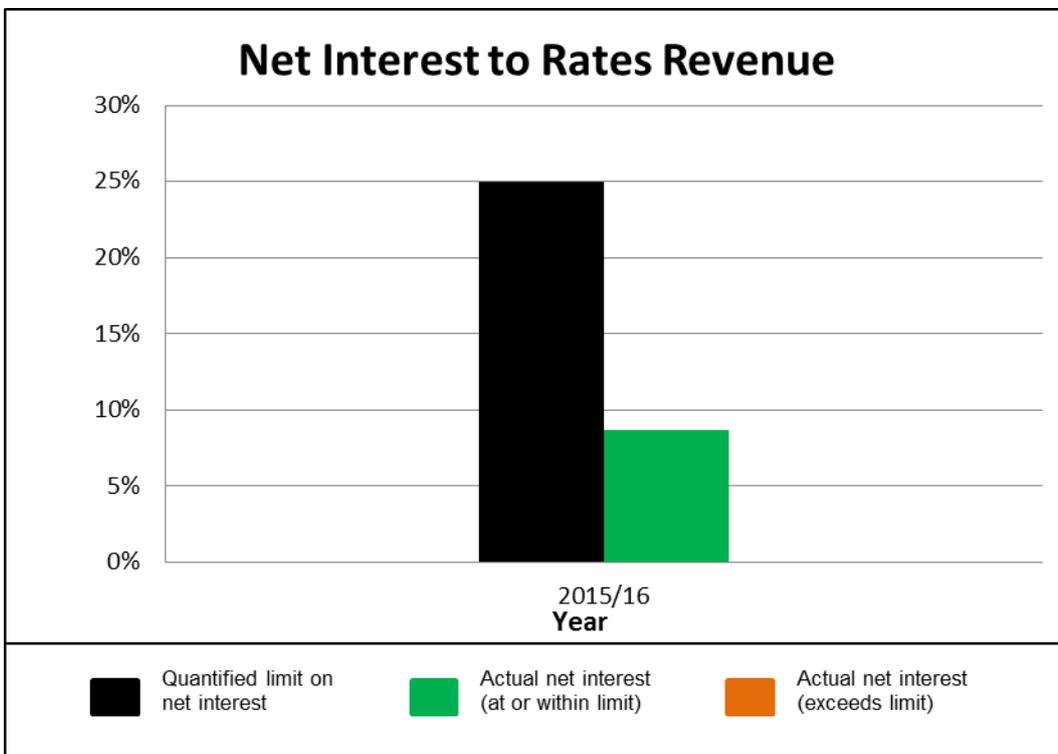
The following graph compares the Council's actual borrowing with quantified limit on borrowing stated in the financial strategy included in the Council's long term plan. The quantified limits are net debt to operating revenue should be below 175%. This is a new quantified limit therefore there are no comparatives available.



The following graph compares the Council's actual borrowing with quantified limit on borrowing stated in the financial strategy included in the Council's long term plan. The quantified limits are net interest to operating revenue should be below 20%. This is a new quantified limit therefore there are no comparatives available.

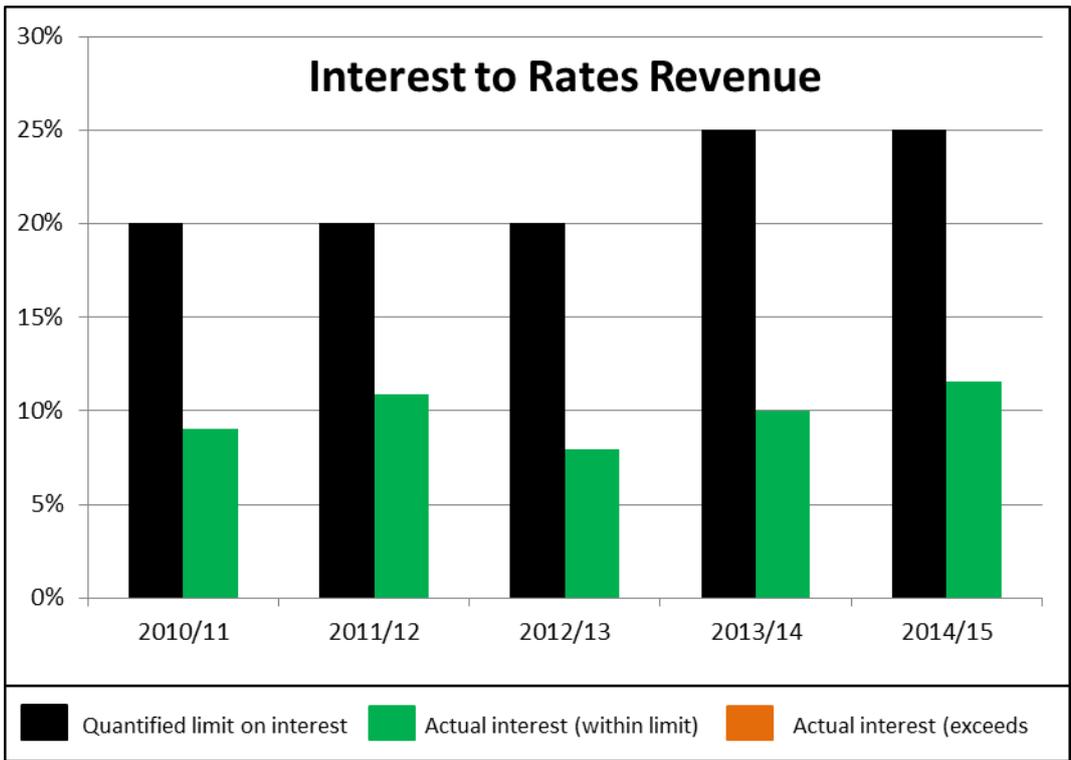
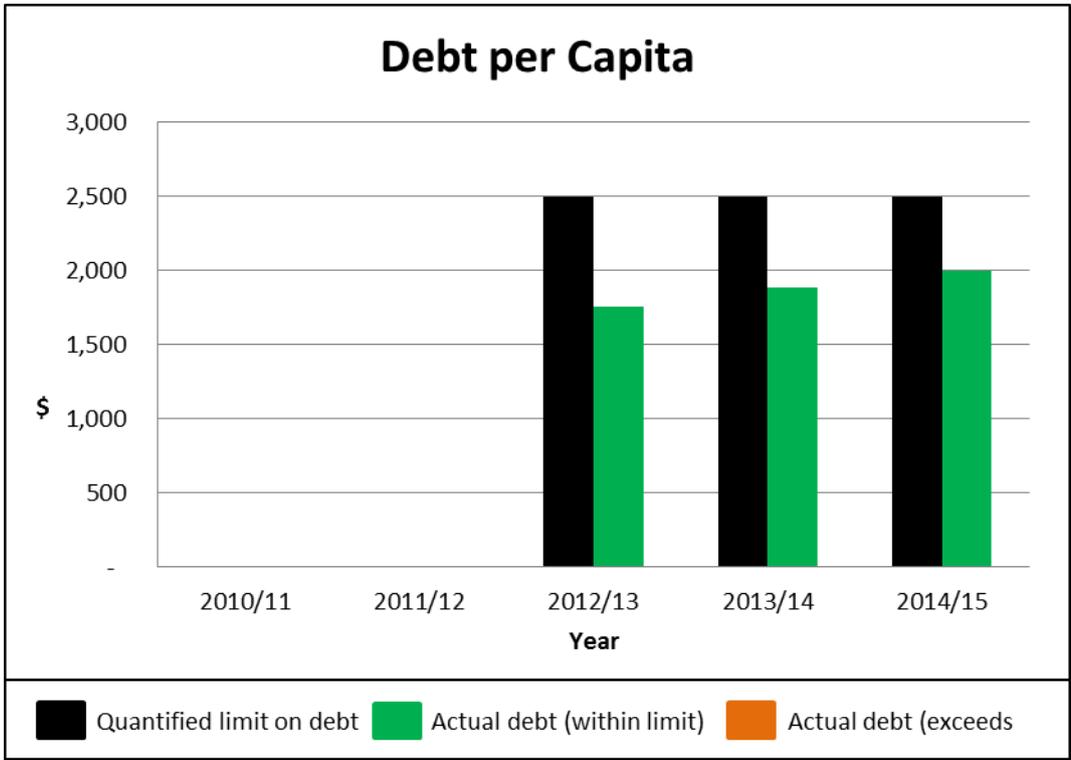


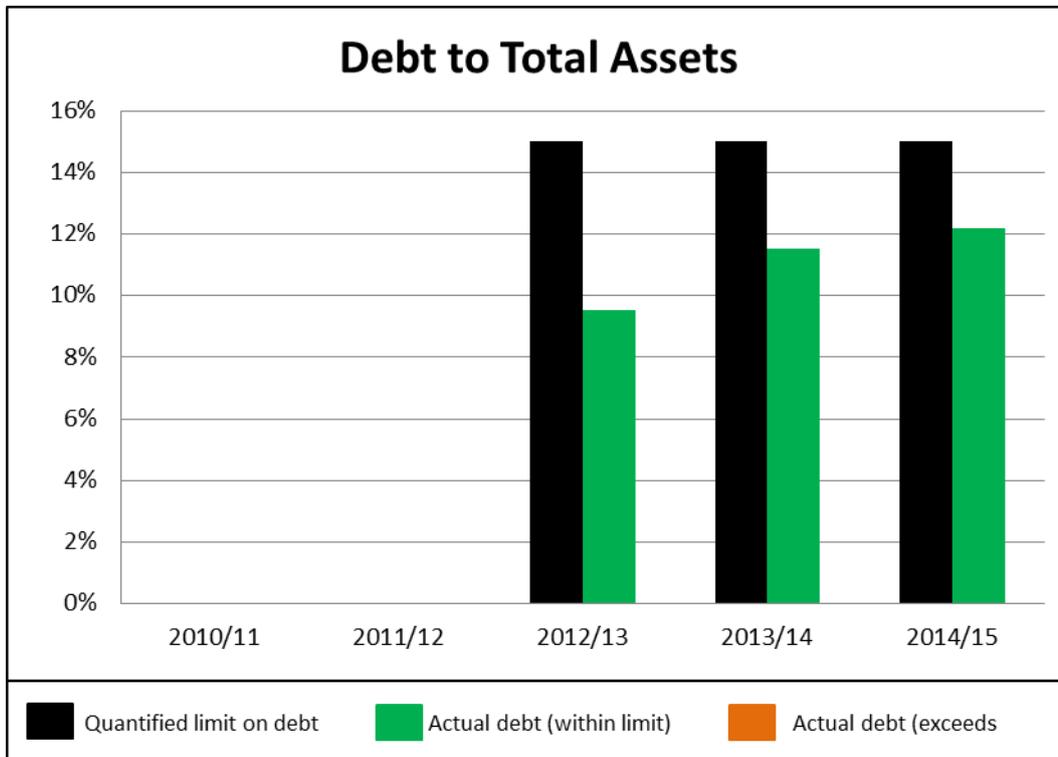
The following graph compares the Council's actual borrowing with quantified limit on borrowing stated in the financial strategy included in the Council's long term plan. The quantified limits are net interest to annual rates revenue should be below 25%. This is a new quantified limit therefore there are no comparatives available.



Previously the 2012-2022 LTP used the following benchmarks:

- Debt per capita of less than \$2,500 was used as a debt affordability benchmark.
- Gross annual interest cost will not exceed 25% of total rates revenue.
- Total debt as a percentage of total assets will not exceed 15%.

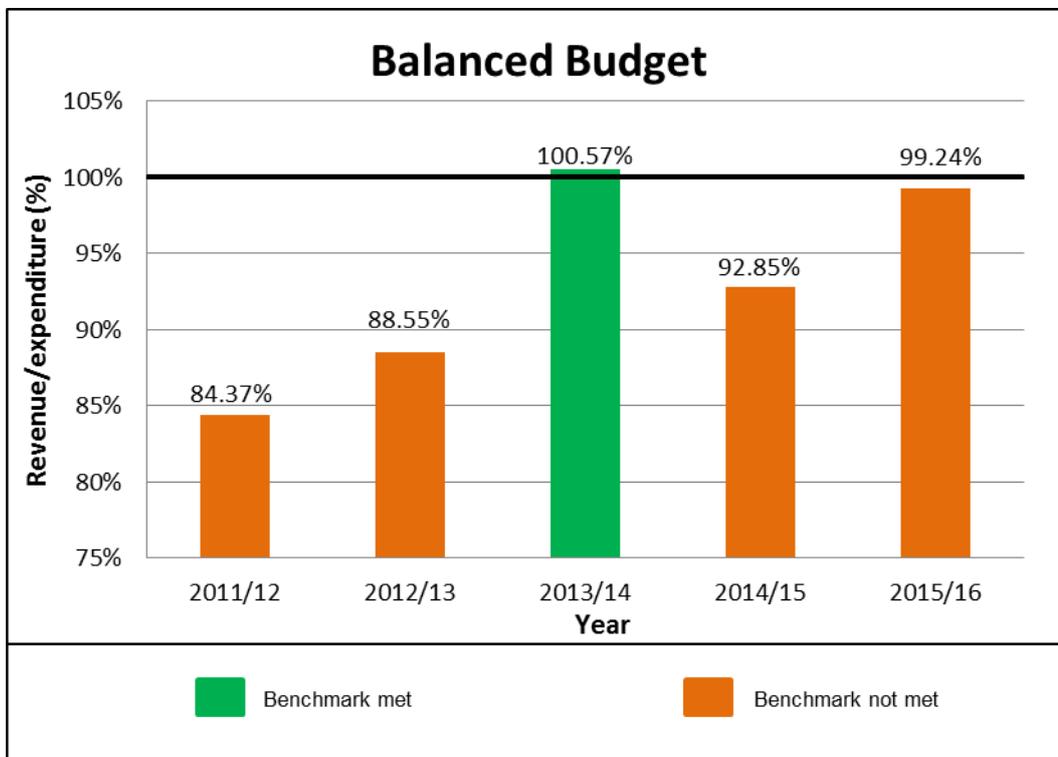




Balanced budget benchmark

The following graph displays the Council's revenue excluding development contributions, financial contributions, vested assets, gains on derivative financial instruments and revaluations of property, plant or equipment, as a proportion of operating expenses, excluding losses on derivative financial instruments and revaluations of property, plants or equipment.

The Council meets this benchmark if its revenue equals, or is greater than, it's operating expenses.



Explanation on balanced budget benchmark

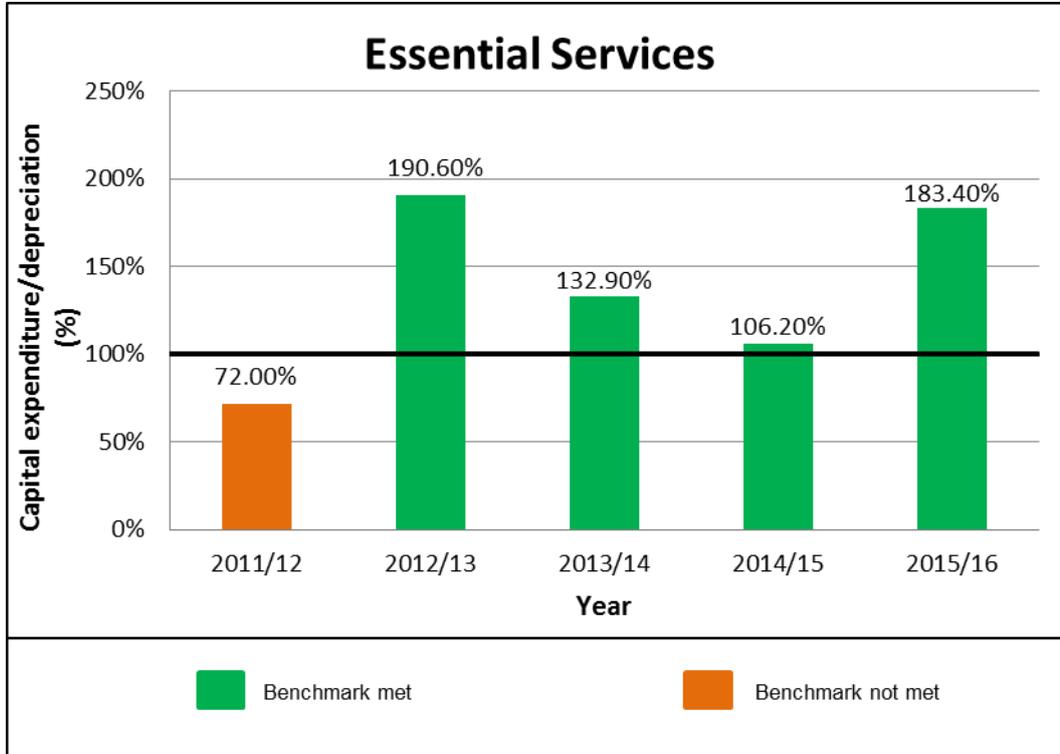
In order to keep the level of rate increases to an affordable level, Council has, for some years, not been fully funding depreciation. Funding depreciation creates a reserve to cover the cost of replacing Council's assets, especially infrastructural assets. Underfunding this reserve is possible only in the short-term. Council has been progressively increasing the funding of depreciation since the 2009/10 financial year with the view of fully funding depreciation by the 2019/20 financial year. The major cause of Council's above inflation rate increases has been the need to increase depreciation funding. The underfunding of depreciation is the major reason for Council not meeting this benchmark.

Essential services benchmark

The following graph displays the Council's capital expenditure on network services as a proportion of depreciation on network services. Capital work includes both renewals of existing infrastructure and new capital works undertaken.

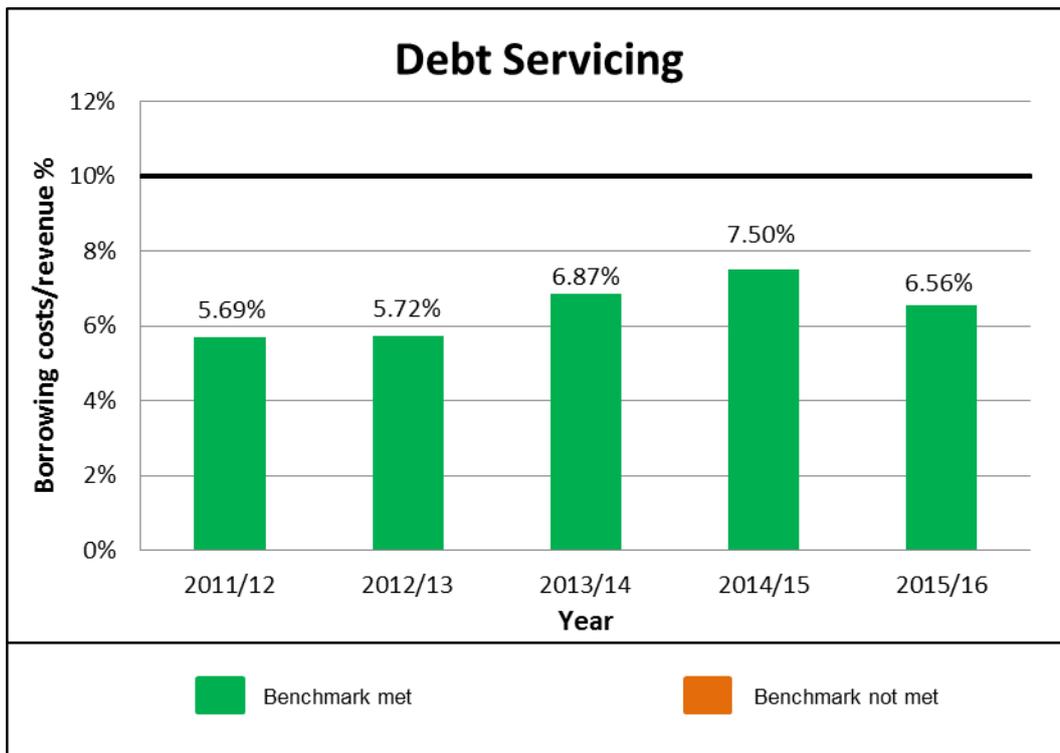
The Council meets this benchmark if its capital expenditure on network services equals or is greater than depreciation on network services.

Network services is defined in the regulations as infrastructure relating to water supply, sewage and the treatment and disposal of sewage, storm water drainage, flood protection and control works and the provision of roads and footpaths. The Council owns no infrastructure relating to flood protection and control work.



Debt servicing benchmark

The following graph displays the Council's borrowing costs as a proportion of revenue excluding development contributions, financial contributions, vested assets, gains on derivative financial instruments and revaluations of property, plant or equipment.



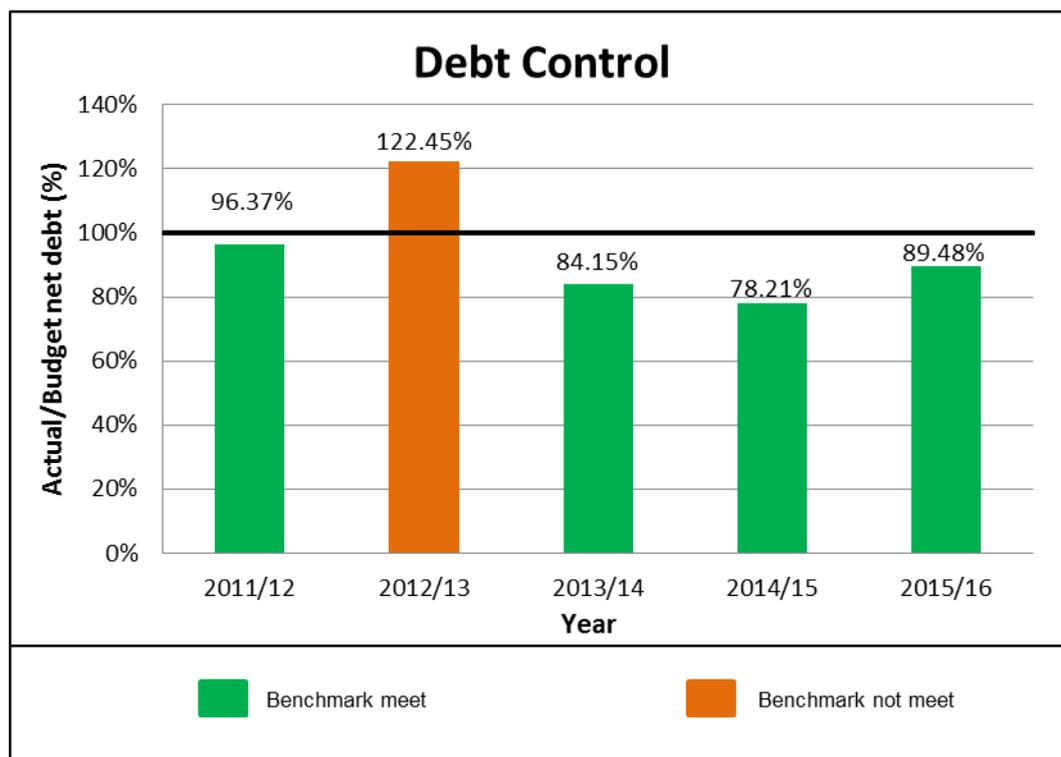
Because Statistics New Zealand projects the Council's population will grow more slowly than the national population growth rate, it meets the debt control benchmark if its borrowing costs are equal or less than 10% of its revenue, (excluding development contributions, financial contributions, vested assets, gains on derivative financial instruments and revaluations of property, plant or equipment).

Debt control benchmark

The following graph displays the Council's actual net debt as a proportion of planned net debt. In this statement, net debt is financial liabilities less financial assets (excluding trade and other receivables).

The Council meets the debt control benchmark if its actual net debt is less than or equal to the net debt planned for the year in its long term plan.

This benchmark has used the projected debt levels in 2009-2019 Long Term Council Community Plan 2009-2019 for the first year, the Long Term Plan 2012-2022 for 2012/13, 2013/14 and 2014/15 and the Long Term Plan 2015-2025 for 2015/16.



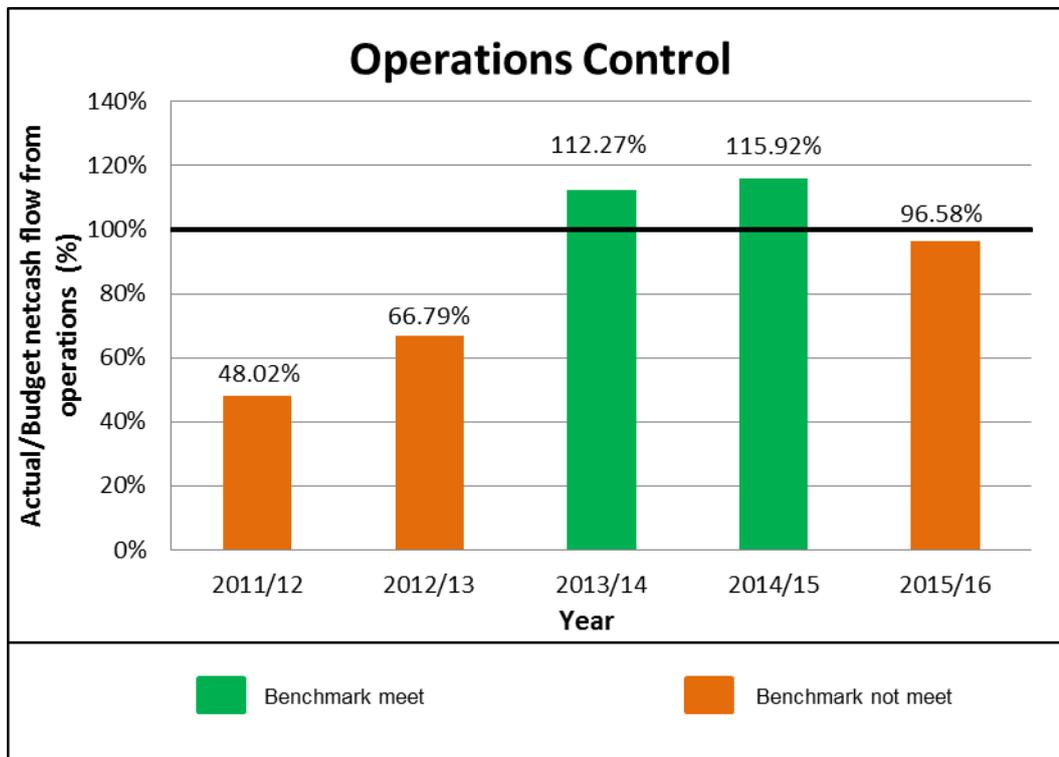
Explanation on debt control benchmark

The reason for not meeting the benchmark in the 2012/13 financial year is due to the purchase of the land for the Shannon wastewater treatment project. Council purchased this property ahead of when it was programmed, to take advantage of the property coming on the market.

Operations control benchmark

This graph displays the Council's actual net cash flow from operations as a proportion of its planned net cash flow from operations.

The Council meets the operations control benchmark if its actual net cash flow from operations equals or is greater than its planned net cash flow from operations.



Explanation on operations control benchmark

The reason for not meeting the benchmark in the 2015/16 financial year is largely due the delay in the Te Awahou building project where the grants are dependent on building progressing in order for the cash to be released.

Independent Auditor's Report

To the readers of the Horowhenua District Council and group's summary annual report for the year ended 30 June 2016

The summary annual report was derived from the annual report of the Horowhenua District Council and group (the District Council and group) for the year ended 30 June 2016. We have considered whether the summary annual report represents, fairly and consistently, the information regarding the major matters dealt with in the annual report. The annual report included full audited statements, and the summary annual report includes summary statements. We have audited the following summary statements reported in the summary annual report on pages 4 to 47:

- the summary statement of financial position as at 30 June 2016;
- the summaries of the statement of comprehensive revenue and expense, statement of changes in ratepayer' equity and statement of cash flows for the year ended 30 June 2016;
- the notes to the summary financial statements that include other explanatory information; and
- the summary activity groups of the District Council and group.

We expressed an unmodified audit opinion on the District Council and group's full audited statements in our report dated 5 October 2016.

Opinion

In our opinion:

- the summary annual report represents, fairly and consistently, the information regarding the major matters dealt with in the annual report; and
- the summary statements comply with PBE FRS-43: *Summary Financial Statements*.

Basis of opinion

Our audit was carried out in accordance with the Auditor-General's Auditing Standards, which incorporate the International Standards on Auditing (New Zealand), and in particular with the International Standard on Auditing (New Zealand) 810: *Engagements to Report on Summary Financial Statements*. These standards require us to carry out procedures to confirm whether the summary annual report contains the information necessary, and at an appropriate level of aggregation, so as not to be misleading.

The summary statements and the full audited statements from which they were derived, do not reflect the effects of events that occurred subsequent to our report dated 5 October 2016 on the full audited statements.

The summary statements do not contain all the disclosures required for full audited statements under generally accepted accounting practice in New Zealand. Reading the summary statements, therefore, is not a substitute for reading the full audited statements in the annual report of the District Council and group.

Responsibilities of the Council and the Auditor

The Council is responsible for preparing the summary annual report so that it represents, fairly and consistently, the information regarding the major matters dealt with in the annual report. This includes preparing summary statements, in accordance with PBE FRS-43: *Summary Financial Statements*. The Council is also responsible for the publication of the summary annual report, whether in printed or electronic form.

We are responsible for expressing an opinion on whether the summary annual report represents, fairly and consistently, the information regarding the major matters dealt with in the annual report and whether the summary statements comply with PBE FRS 43: *Summary Financial Statements*.

In addition to reporting on the summary annual report, we have reported on the full annual report, and carried out the audit of the amendment to the Long Term Plan and an assurance review engagement in relation to the District Council's Debenture Trust Deed. These engagements are compatible with the independence requirements of the Auditor-General, which incorporate the independence requirements of the External Reporting Board. Other than this reporting and these assignments, we have no relationship with or interests in the District Council and group.



Debbie Perera,
Audit New Zealand
On behalf of the Auditor-General
Palmerston North, New Zealand
18 October 2016

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HOROWHENUA DISTRICT COUNCIL
Whakarua - Whakarua