

Details of the service include:



- Crates will be delivered to households in the first week of March 2011.
- Kerbside collection of crates will begin from 7 March 2011.
- The contents of the crates will be collected every week. Please put your crate out at the kerbside by 7.30am.
- Rubbish bags may be collected before the crate – there is no need to worry if the recyclables are not collected until later in the day.
- All households in recycling collection areas will be given a crate but the crate remains the property of the provider. Residents are asked to keep the crate clean please.
- If the crate is not big enough for a household or your family's circumstances you can purchase a second crate for \$51.00 per annum.
- The collection services will not be rolled out to all rural roads within Horowhenua. On some rural roads the service will only be available in areas of high density housing.

If recycling is not collected, or residents have any other questions, please call the Horowhenua District Council Customer Service Centre on 06 366 0999, or email recycling@horowhenua.govt.nz. Please keep this brochure which has a foldout Guide to Kerbside Recycling. This brochure has lots of information on what can be recycled, collection dates and other handy tips.



Frequently asked questions:



How much does the crate cost?

Your first crate is included in the cost of your refuse collection - either through the fee that you pay to your current supplier or the rubbish bag price.

I already have a wheelie bin and crate, will anything change for me?

No, your service will remain the same but make sure you check the sticker on your crate to see if your collection day has changed.

Where can I purchase Horowhenua District Council rubbish bags?

All council offices and supermarkets

Is the new recycling service free?

Not entirely – every time you buy rubbish bags or pay the bill for a contractor to remove your rubbish you help fund our new district-wide recycling scheme.

Do I have to have a crate?

Yes, this is a district-wide scheme to reduce waste in Horowhenua, and is one of the main ways for us to manage rubbish in an environmentally friendly way.

Can I send the crate back and get a refund?

No, we are all in this together; the scheme will only work if we all contribute.

What happens if I lose my crate?

You can purchase a replacement crate for \$17.00.

My current recycling arrangements suit me well – why do I have to change?

It's great to know you are recycling – but we need a scheme that encourages everyone to recycle at their kerbside. It will save you driving to a recycling centre, saving you money.

The bin is too big and too heavy – why don't you offer a smaller bin for people who live on their own and don't create so much waste?

People don't have to fill the bin to have their recycling taken away.

If we used smaller bins would it cost the district less?

No, unfortunately this is not the case - the main cost of the recycling service is in the collection, rather than the volume of recycling collected.

Will people who have holiday homes receive bins? Yes.

What happens if we put the wrong things in the bin – will everything be left behind or just the items that don't comply?

If there are only a small number of contaminated or incorrect items in your bin, the rest of your recycling will be collected. However, Council has asked its partners to be stringent about what they accept, so that good recycling habits form quickly. Any non-conforming bins not emptied will be stickered to indicate why the recycling wasn't picked up.

I don't want to use plastic shopping bags to separate my rubbish in the bin, what do you suggest I do?

Tie up your paper items with string and put them at the bottom of your bin with the heavier items on top to hold them down.

How do we have to pack our bins?

Put all your light items on the bottom, with heavier ones on top. Fold paper and cardboard - use string or shopping bags if necessary. Wash and squash your plastic bottles, steel and aluminium cans.

Where will our recycling go?

Our contractor sends this material to a variety of places. These include China, India, Palmerston North, Otaki and Wellington.

Can you give us an assurance that the items we send to be recycled will be recycled?

Yes, we can.

Why are you still offering plastic rubbish bags at a time when you're trying to encourage recycling across the District?

Many people still prefer using plastic rubbish bags.

Remember, a rates levy is charged by Council each year; however, this does not fund the total cost of the recycling scheme.

Parties involved in Horowhenua's Recycling Scheme



The Horowhenua Kerbside Recycling Scheme is a collaboration between Horowhenua District Council and the solid waste collectors in the region. All parties have agreed to work together to fund a kerbside recycling service for all their residential customers.

The investment each will make in the scheme has been calculated on the current "market share" they have in the local collection business. This will be assessed on a regular basis.

The service is funded from the waste collection charges each of the partners impose on their customers. The Council contribution is funded through its rubbish bag charge.

The other collectors will fund their contributions to the scheme from the income they derive from refuse charges.

All the private waste collectors and the Council are committed to this innovative approach to recycling in Horowhenua.

Why do we need a recycling system?

- The Council has made a commitment to zero waste.
- Local Government New Zealand and the Ministry for the Environment now require higher environmental standards in all Districts.
- The Hokio landfill is modern, however, Council wants to divert recyclable goods away from the landfill.
- The community has been asking for sustainable waste management and kerbside recycling for a long time.



7610-RDZ Dry Crust Communications

Let's make a go of this together!



Kerbside Recycling

A new rural recycling scheme is starting in the Horowhenua and the success of this depends on us all.

This is a collaboration between the Council, the waste collection companies involved, and you, so let's make a go of this together!



Guide to Kerbside Recycling



Please remember, only items placed in your recycling bin will be picked up. Please do not stack material beside the crate as it will not be collected. Residents are advised to write their address on the crate with a permanent marker.

What can I recycle?

Plastics 1 – 7, including milk and soft drink bottles

- Look for the number on the bottom of the plastic container
- Remove lids, clean and squash bottles, and place in your bin.

Clean plastic bags

- Bundle them up in one bag and tie them together – so they don't blow around.

Aluminium and steel cans – including food, beer & soft drink cans

- Clean them, squash flat before putting them in the bin.

Glass bottles and jars

- Green, brown and clear glass bottles and jars.
- Please take lids off bottles and put them in your rubbish bag
- Rinse recyclable bottles before putting them in the bin.

Remember: no broken glass, frosted glass, window glass, blue glass, drinking glasses or cups, mirrors, pyrex, light bulbs, ceramics or crystal

Paper and cardboard

- Full colour circulars, magazines, window envelopes and brown corrugated cardboard
- Cardboard tubes, egg cartons, small thin card boxes e.g. flattened cereal or soap powder boxes
- Office paper, newspaper, glossies/brochures
- Tie paper in bundles or place in supermarket bags. They can be stacked on top of your crate.

What can't I recycle?

- Food scraps
- Light bulbs
- Broken glass, window glass, mirrors, ornamental glass or drinking glasses
- Ceramics, pottery or kitchenware
- Waxed paper
- Syringes & needles
- Oil or scrap metal
- Polystyrene - including meat trays, hot drink cups & packaging
- Nappies
- Shrink & glad wrap
- Cardboard milk & juice containers (Tetrapak)
- Wall-paper or any other paper contaminated by glue, wax or food
- Old clothes & shoes
- Paint tins
- Other toxic material
- Dirty cans containing food waste



What day will my recycling crate be collected?

Attached to your crate will be a sticker which will also indicate your collection day. Council rubbish bags will be collected the same day as the recycling collection. Residents who have a contract with a wheelie bin company will be advised by their provider if there are any changes to their collection day.

Monday Palmer Road, Wylie Road, Lea Grove, Te Whanga Road, Kawi Road, Avenue North Road, Waitarere Beach Road, Waikawa Beach Road, Takapu Road, Foxton Beach Road, Purcell Street, Avenue Road, Ketemaringi.

Tuesday Hokio Beach Road, Hokio Sands Road, Painua Road, Buller Road, Bolton Road, Bruce Road, Tarahunga Road, Waipuna Grove, CD Farm Road, Whelans Road, Joblins Road.

Wednesday Queen Street East, Redwood Grove, Wakefield Place, Denton Road, Pohutukawa Drive, Gladstone Road, Garth Road, Tararua Road, Pukematawai Road.

Thursday McDonald Road, Potts Road, Wallace Loop Road, Wallace Road, Tavistock Road, Jacksons Road, Koputaroa Road, Paiaka Road, Kukutauaki Road, Heatherlea West Road, Heatherlea East Road, Sorenson Road, Twin Peaks Grove, Waihou Road.

Friday Martins Road, Manakau North Road, Manakau Heights Road, Hanawera Ridge Road, Manakau South Road, Kuku Beach Road, Hoggs Road, Soliders Road, Kuku East Road, Muhunua West Road, Papaitonga Lake Road, Western Rise, Tarrant Way, Vista Road, Muhunua East Road, Ohau Terraces, Faydon Close, Bishops Road, McLeavey Road, Kimberley Road, Riveredge Terrace, Arapaepae Road.