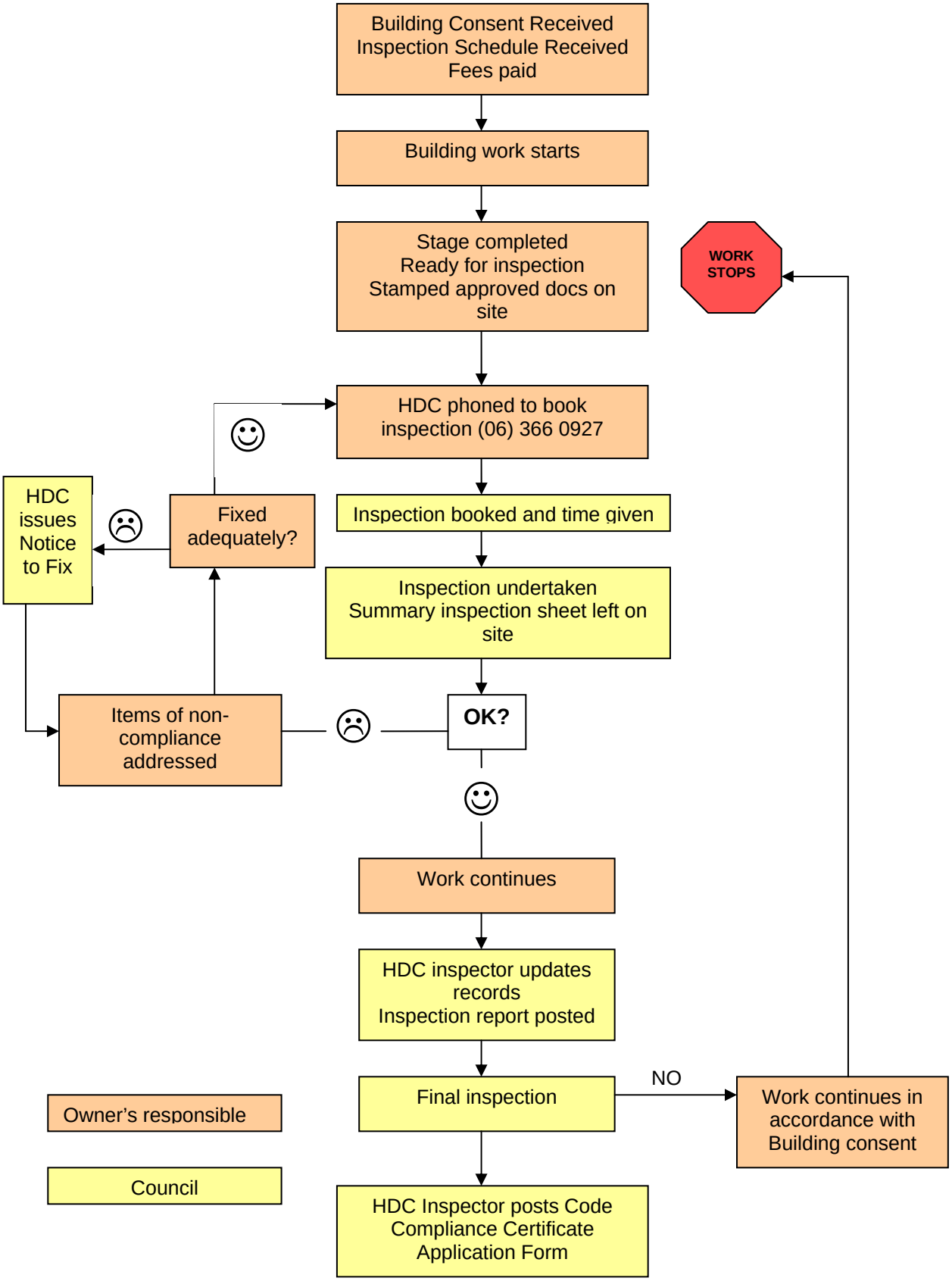INSPECTION PROCESS OVERVIEW